ITM Platform
PROJECTS ▪ PROGRAMS ▪ PORTFOLIO

PPM SOFTWARE COMPARISON

ITM Platform vs Microsoft Project

Project Online retired on 30 September 2026. Microsoft's project offer is now a family: Planner premium plans with the Project desktop app, Project Server for on-premises use, and Power BI, Copilot and Dynamics 365 sold separately. ITM Platform is one PPM product with a published price.

12 criteria

Scored from 0 to 5, with the evidence behind each score.

76 capabilities

Compared one by one, each with the Microsoft product and source.

Project Online

What moving off it involves, and the limits of our import.

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www.itmplatform.com/en/ppm-software-comparison/itm-platform-vs-microsoft-project/

THE SHORT ANSWER

Which one fits your organization

Microsoft Project is the stronger choice for organizations standardized on Microsoft 365 that want plans inside Teams, for schedulers who rely on the Project desktop app, and for buyers who need an on-premises PPM server. ITM Platform fits PMOs that want portfolio selection, resources, timesheets and project finance in one cloud product with AI included. For 25 managers whose 100 team members already have Microsoft 365, Planner and Project Plan 3 costs US$9,000 a year at list price [1] and ITM Platform US$11,700 [2]. Microsoft sells AI, Power BI and project finance as separate per-user licenses [3, 4, 5].

ITM Platform

Choose ITM Platform if

- ✓ You manage projects and services with budgets, purchases, revenue and timesheets in one product, without adding Dynamics 365 or a server. [6, 5]
- ✓ You need to score and select projects in the cloud, with weighted goals, pairwise comparison and an efficient frontier chart. [7]
- ✓ You want AI included in every account, and an MCP server that reads and writes the whole portfolio. [8, 9]
- ✓ You are leaving Project Online and want a fixed plan: .mpp import of tasks and dependencies, and a published 30-day migration route. [10, 11]
- ✓ You work in English, Spanish or Portuguese and want support from the vendor's own team.

Microsoft Project

Choose Microsoft Project if

- ✓ Your organization runs on Microsoft 365 and wants plans in Teams, where Microsoft 365 users edit premium plans at no extra cost. [12, 1]
- ✓ Your planners rely on the Project desktop app: up to 11 baselines, automatic resource leveling and earned value. [13, 14, 15]
- ✓ You need an on-premises PPM server and already run SharePoint Server. Project Server Subscription Edition is supported at least until the end of 2031. [16, 17]
- ✓ Your teams build on Power Platform, Power BI and Copilot, and want project data in Dataverse with the Planner Agent working on tasks. [18, 19, 20]
- ✓ Your security review requires vendor-held ISO 27001 and SOC 2 reports that name the service. [21, 22]

THE PRODUCTS

What "Microsoft Project" means in this comparison

Microsoft sells project management as several products. Its guidance for Project Online customers lists four destinations: Planner, Project Server Subscription Edition, Dynamics 365 Project Operations and the Project desktop app [23]. A comparison with ITM Platform starts by naming which of them is proposed.

ITM Platform is one product

Every module below is in the same license, on one data model, with one set of users and permissions.

- Portfolio and programs
- Strategic alignment
- Gantt projects
- Kanban and sprints
- Services
- Resources and timesheets
- Budgets, purchases and revenue
- Risks and issues
- Reports and dashboards
- PMPilot AI and MCP
- API and extensions

Microsoft Project is a family of products

These are the Microsoft products a buyer may mean by Microsoft Project, with the role Microsoft gives each. Most are licensed separately [23, 1, 16].

Planner (in Microsoft 365)
Basic plans for team tasks, included in Microsoft 365 business and enterprise plans

Planner Plan 1
Premium plans: timeline, sprints, goals and people view. Formerly Project Plan 1

Planner and Project Plan 3
Adds portfolios, baselines, critical path and the Project desktop app. Formerly Project Plan 3

Planner and Project Plan 5
Former top plan, no longer on the price list. Formerly Project Plan 5

Project Standard and Professional 2024
Windows desktop scheduling, bought once

Project Server Subscription Edition
On-premises PPM on SharePoint Server

Dynamics 365 Project Operations
Project-based services: resourcing, project accounting and billing

Microsoft 365 Copilot
AI, including the Planner Agent. Formerly Project Manager agent

Power BI, Power Automate and Power Apps
Reporting, automation and custom apps on Dataverse

Azure DevOps
Agile boards, story points and SAFe for software teams

Project Online
Retired on 30 September 2026

Project for the web
Moved into Planner in August 2025

In this comparison, **Microsoft Project** means Planner and Project Plan 3 with the Project desktop app it includes: the product priced in the pricing section, and the one the scores refer to. Where another Microsoft product covers a gap, the facts name it with its price, and the capability table marks it as Add-on. It does not raise the score. The exception is Microsoft 365 Copilot, because its price is included in the team comparison.

Microsoft describes Project Server Subscription Edition as the closest match to the feature set of Project Online [23]. It is installed on SharePoint Server Subscription Edition in the customer's own infrastructure, a private cloud or Azure virtual machines [16].

AT A GLANCE

ITM Platform and Microsoft Project side by side

The facts a budget holder and a PMO lead usually ask for first. Microsoft facts name the product they refer to.

	ITM Platform	Microsoft Project
What it is	One product for projects, agile work, services, programs and the portfolio [24]	A family: Planner premium plans with the Project desktop app, Project Server Subscription Edition on premises, and Dynamics 365 Project Operations for project-based services [23, 1]
Typical buyer	PMOs in mid-size and large organizations, project-based companies and public bodies [25]	Microsoft 365 customers. Microsoft positions Planner for Microsoft 365 work management and Project Server for advanced PPM [26, 23]
List price	Public: US$39, 34 or 26 per manager per month, billed annually [2]	Public: Planner Plan 1 US$10 and Planner and Project Plan 3 US$30 per user per month, billed annually. Project Server has no public price [1, 16]
Who needs a paid license	People who manage projects or portfolios. Team Members and guests are free [2]	Anyone who creates premium plans or needs the timeline, dependencies, baselines or portfolios. People with Microsoft 365 can edit tasks in premium plans at no extra cost [1, 27]
Smallest contract	5 manager licenses: US$2,340 per year [2]	No minimum seat count [1]
Free trial	14 days, self-service, no credit card [2]	One month for Plan 1 and Plan 3, self-service, credit card required [1]
Products and add-ons	One edition. AI, API, MCP server, extensions and single sign-on included [2]	Features split between Plan 1 and Plan 3. Microsoft 365 Copilot, Power BI and Dynamics 365 Project Operations are separate purchases [1, 4, 5]
Deployment	SaaS on Azure (West Europe). Options: single-tenant private cloud in any Azure region, or on-premise [28]	Planner: Microsoft cloud, in the tenant's home region by default. Project Server: on premises or customer-run hosting [29, 16]
AI	PMPilot assistant, questions over live data, AI plans and weekly AI reports, included for every account [8]	Planner Agent with a Microsoft 365 Copilot license at US$30 per user per month. Copilot in Planner in preview for Plan 3 [1, 3, 30]
MCP server for AI agents	Yes. Hosted server with 47 tools that read and write, OAuth 2.1 and each user's permissions, included [9]	Planner MCP Server for basic plans. Premium plan data through the Dataverse MCP server, charged in Copilot Credits outside Copilot Studio [31, 32]

	ITM Platform	Microsoft Project
Integrations	REST API with 358 operations, GraphQL DataMart, MCP server and an extension engine, all included. Packaged: Jira, Microsoft Dynamics, HubSpot, Salesforce, Zendesk, Help Scout, Microsoft Project, Teams, Power BI [33, 34]	Teams and Microsoft 365, Power Automate and Power Apps, the Dataverse API for premium plans and the Microsoft Graph API for basic plans [12, 35, 36]
Automation and extensions	Included. Scripts that run on record events, schedules or webhooks, call other systems and can stop a save [2, 37]	Power Automate flows and Power Apps. The Planner connector covers basic plans only; premium plans use the Dataverse connector and Dataverse webhooks [19, 38, 39, 40]
Standard implementation	Fixed-price configuration service of about two weeks [41]	No published deployment time. Microsoft recommends a partner for migration and complex deployments [42]
Support	Included in the license: online, 12 hours a day, 5 days a week [2]	Microsoft 365 admin support in English, 24 hours a day, 7 days a week. Paid Unified support [43, 44]
Interface languages	English, Spanish and Portuguese [24]	44 languages listed for premium plans, including Spanish and Portuguese [45]
Security certifications	None held by ITM Platform itself. Hosted on Microsoft Azure, whose ISO 27001 and ISO 27701 certificates cover the infrastructure [46, 47]	ISO 27001 and SOC 2 Type 2, with Planner, Power Apps and Dynamics 365 in scope [21, 22]
Mobile	Responsive web. No native app	Planner apps for iOS and Android. Premium plans in the apps are not documented [12, 42]
Company	Selling the product since 2011. Legal entities in Madrid and London [25]	Microsoft, maker of Microsoft 365. Implementation and migration through Microsoft partners [42]
User reviews	Capterra: 4.5 of 5 from 105 reviews. G2: 4.8 of 5 from 13 reviews, dated 2017 to 2020 [48, 49]	Microsoft Planner: Gartner Peer Insights 4.4 of 5 (738 ratings), Software Advice 4.3 (301 reviews). Microsoft Project: TrustRadius 7.6 of 10 (738 reviews and ratings) [50, 51, 52]
Reviewers on ease of use, value and support	Ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews on Software Advice [53]	Microsoft Planner: ease of use 4.5, value for money 4.5 and customer support 4.2 of 5, from 301 reviews on Software Advice [51]

Numbers in brackets link to the sources at the end of the page.

MAIN DIFFERENCES

What changes for the PMO

These are the differences a PMO usually notices first when it compares ITM Platform with Microsoft's offer after Project Online.

One product, or a set of Microsoft products

Microsoft covers project and portfolio work with several products: Planner premium plans for plans and portfolios, the Project desktop app for detailed scheduling, Project Server for on-premises PPM, Power BI for reporting and Dynamics 365 Project Operations for project finance [23, 26]. Most have their own license.

ITM Platform puts the portfolio, Gantt and Kanban projects, services, resources and finance in one license and one data model. Project managers, resource managers and finance users work on the same records.

ITM Platform	Microsoft Project
One product and one paid license type.	Planner, Project desktop, Project Server, Power BI and Dynamics 365, mostly licensed separately.

Portfolio selection in the cloud

Planner and Project Plan 3 portfolios show the manager, progress and dates of each premium plan as read-only fields, with a status set by hand [54]. Scoring, pairwise comparison and the efficient frontier are documented in Project Server's Portfolio Analysis, which runs on premises [55, 56].

ITM Platform weights business goals by points, by a scale or by pairwise comparison, and shows each scenario as value against cost with an efficient frontier and a budget limit [7].

ITM Platform	Microsoft Project
Scoring, pairwise comparison and a frontier chart in the cloud product.	Read-only roll-up in Planner. Portfolio Analysis in Project Server, on premises.

Project finance next to the plan

Planner premium plans have no documented budget feature [57]. The Project desktop app tracks costs and earned value inside each project file, with one currency per project [58, 59]. Budgets against actuals, revenue recognition and invoicing are in Dynamics 365 Project Operations, at US$135 per user per month [60, 61, 5].

In ITM Platform, each project and service shows the top-down budget, the bottom-up estimate, actuals and the last period close, with purchases, revenue and five revenue recognition methods [6, 62].

ITM Platform	Microsoft Project
Budget, purchases, revenue and period close in the same license.	Costs in Project desktop. Project accounting in Dynamics 365.

Moving off Project Online

Project Online retired on 30 September 2026, and its pages, reports and APIs stopped working [63, 26]. Microsoft lists four destinations, says a destination is not necessarily a one-to-one replacement, and recommends a partner for the move [26, 42]. Planner takes .mpp files through the Planner Power App, and a Microsoft support moderator notes that resources and baselines are not imported [42, 64].

ITM Platform imports .mpp tasks and dependencies into the Gantt and updates matched tasks when the file is imported again. Resources, assignments and calendars are not imported. ITM Platform publishes a 30-day migration route that starts with a pilot of 10 to 20 initiatives [10, 11].

ITM Platform	Microsoft Project
.mpp import of tasks and dependencies; people assigned afterwards.	Planner Power App import, a partner tool, or Project Server.

AI in the license, or per user

The Planner Agent creates tasks, works on assigned tasks and writes status reports. It needs Microsoft 365 Copilot at US$30 per user per month [1, 20]. Microsoft's Planner MCP Server works with basic plans, and premium plan data is reached through the Dataverse MCP server [31, 32].

ITM Platform includes PMPilot, AI plans and weekly AI reports in every account. Its MCP server reads and writes the whole portfolio with 47 tools [8, 9].

ITM Platform	Microsoft Project
Included, without AI credits.	Microsoft 365 Copilot license per user.

PRICING

What each product costs

Both vendors publish prices. Microsoft prices per user and per product, so the total depends on which Microsoft products cover the scope you need.

The same team: 25 managers and 100 team members

Every comparison prices this team, with a license for each person who updates tasks or reports time. Prices are per year, before taxes and discounts.

ITM Platform, list price, all included

11,700
USD per year

25 manager licenses at US$39 a month, billed annually. The 100 team members need no paid license. All included in the price: AI, timesheets, project finance, the API, the MCP server, packaged connectors, single sign-on and support. [2]

Planner and Project Plan 3 for the 25 managers

9,000
USD per year

25 Plan 3 licenses at US$30 a month, billed annually. The 100 team members edit premium plans with the Microsoft 365 licenses they already hold. [1]

Included in ITM Platform, charged separately by Microsoft Project

ITM Platform's license price includes each item in this table. The other column shows how Microsoft Project sells it. Items that ITM Platform does not offer are left out.

	ITM Platform	Microsoft Project
AI assistant	✓ Included	Microsoft 365 Copilot, which the Planner Agent requires: US$30 per user a month billed annually, US$9,000 a year for the 25 managers. [3, 1, 30]
Timesheets and project finance	✓ Included	Not documented in Planner. Microsoft provides them with Dynamics 365 Project Operations, listed at US$135 per user a month, or with Project Server on premises. [65, 66, 5]

List prices before taxes, discounts and services. The Microsoft figure assumes every team member already has an eligible Microsoft 365 license [1].

ITM Platform list price	Per manager license per month
5 to 49 manager licenses	US$39
50 to 149 manager licenses	US$34
150 or more manager licenses	US$26

Price per manager license per month in US dollars, billed annually; the same figures apply in euros. The tier price applies to every manager license. Team Members, project guests and no-login resources need no paid license, with no limit on their number. The first contract adds a training pack. Private cloud and on-premise deployments add an annual maintenance fee. [2]

Microsoft Project pricing

- Planner in Microsoft 365: included in Microsoft 365 business and enterprise plans. [42, 67]
- Planner Plan 1: US$10 per user per month. Planner and Project Plan 3: US$30, with the Project desktop app on up to five PCs. Both billed annually. [1, 68]
- Microsoft 365 Copilot, required for the Planner Agent: US$30 per user per month billed annually, or US$31.50 billed monthly. [3, 1]
- Power BI Pro: US$14 per user per month. Dynamics 365 Project Operations: US$135 per user per month. [4, 5]
- Project Professional 2024: US$1,129.99 once, for one user on one PC. [16]
- Project Server Subscription Edition: no public price. Server and user licenses through volume licensing with Software Assurance, plus SharePoint Server. [16, 69]

What to ask for in a Microsoft Project quote

A Microsoft proposal, usually from a partner, can be compared only when it is itemized. Ask for these lines separately:

- Each Microsoft product in the proposal: Planner Plan 1 or Plan 3, Project Server, Project Operations, Power BI, Copilot, and any partner app.
- Which users need Plan 1 or Plan 3, and what people with only Microsoft 365 can do in your premium plans.
- Microsoft 365 Copilot: how many users need it for the AI features you were shown.
- For Project Server: server, SharePoint Server, SQL Server and Software Assurance licenses, and who operates the infrastructure [69].
- The partner's implementation and migration work, with scope, duration and a fixed price.
- Any Power Apps or Power Automate work, who maintains it and what it costs each year.

TWELVE CRITERIA

How the two products score

ITM Platform scores higher on eight criteria and Microsoft on one: ecosystem. They are level on project delivery, integrations and security. Microsoft's scores refer to Planner and Project Plan 3 with the Project desktop app, the product priced in the pricing section. Project Server and Dynamics 365 cover more of portfolio, resources and finance as separate purchases, and each criterion names them.



Scores from 0 to 5 against the published scale. ITM Platform assessed both products. The criteria are not weighted, so there is no total: weight them by what matters to your organization.

Scoring scale

Score	Meaning	When it applies
5	Complete	Covers the criterion natively, with public evidence and no material gap.
4	Strong	Covers it well. The gaps are minor for most buyers.
3	Partial	Covers the core. Material gaps remain, or the buyer needs configuration work.
2	Limited	Mostly available through development, add-ons or third parties, or only on request.
1	Marginal	Touches the criterion without a usable answer.
0	Not covered	Public evidence shows the criterion is not covered.
Not scored	Insufficient evidence	Public sources do not establish the answer. The reason is given next to the criterion.

THE OTHER SIDE

Where Microsoft Project is the stronger choice

Microsoft is the better choice in the situations below. If one of them is a firm requirement for you, ITM Platform is probably not the right product.

Inside Microsoft 365 and Teams

Planner runs in Teams and on the web, and people with an eligible Microsoft 365 license can edit premium plans at no extra cost. Users sign in with the same Entra ID account as the rest of Microsoft 365. [12, 1, 18]

The desktop scheduler

The Project desktop app keeps up to 11 baselines, levels resources automatically and calculates earned value. It comes with Plan 3, or as Project Professional 2024 for US$1,129.99. [13, 14, 15, 16]

Lower license cost for Microsoft 365 organizations

For 25 managers on Plan 3 and 100 team members who already have Microsoft 365, Planner costs US$9,000 a year at list price, against US$11,700 for ITM Platform. [1, 2]

An on-premises PPM server

Project Server Subscription Edition runs in the customer's data center or private cloud, with portfolio analysis, timesheets and an enterprise resource pool, and is supported at least until the end of 2031. [16, 55, 65, 17]

Power Platform and Power BI

Premium plan data is stored in Dataverse, where Power Apps, Power Automate and Power BI can extend it. Power Platform connects to a large catalog of SaaS applications. [18, 19, 70]

Certifications and support hours

Microsoft lists Planner in its ISO 27001 and SOC 2 Type 2 scope and gives administrators support in English 24 hours a day, 7 days a week. [21, 22, 43]

Project accounting on Dynamics 365

Organizations that sell projects and already use Dynamics 365 can add Project Operations, a separate product, and run budgets, billing, revenue recognition and invoicing connected to Dynamics 365 Finance. [71, 61, 72]

ITM Platform limitations to weigh

These are the limits of ITM Platform that most often matter in an evaluation against Microsoft's offer.

- No native mobile app. The web interface is responsive.
- No SOC 2 or ISO 27001 certificate held by ITM Platform itself, and no public status page.
- No SCIM provisioning. Multi-factor authentication comes from the customer's identity provider.
- No automatic leveling that moves dates, and no skills inventory.
- No story points or scaled agile planning. Sprint velocity appears only in the AI project report.
- Packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce. Other systems need a Custom Extension or API work.
- Reports export to Excel only and cannot be scheduled.
- Interface in English, Spanish and Portuguese only.

CRITERION BY CRITERION

The evidence behind each score

Each criterion says why it matters, lists what public sources establish about each product and gives both scores. A closing note explains what the difference means for a PMO. ITM Platform's own limits are the last fact in each list.

1 Portfolio prioritization and strategy

ITM Platform leads

The PMO has to show why one project was funded before another, and what the portfolio looks like under a different budget.

ITM Platform

4 / 5

- Business goals are weighted by points, by a qualitative scale or by pairwise comparison (AHP). The pairwise method reports a consistency ratio that flags contradictory judgments. [7]
- Each scenario shows value against cost per project, an efficient frontier chart and a budget limit. Save and Approve writes the approval status to every project in one step. [7]
- Projects and services roll up to programs and one portfolio, with budget, schedule and goals, and status workflows govern approval from idea to closure. [24, 73]
- Limits: scenarios are built inside a program, selection against the frontier is made by hand, one person scores each scenario, and there are no OKR key results or request forms for people without a license.

Microsoft Project (Planner and Project Plan 3)

2 / 5

- Plan 3 portfolios show the manager, progress and dates of each premium plan as read-only fields, with a status set by hand and a roadmap view. [54]
- Goals are set per plan, one goal per task, without documented key results. Viva Goals, Microsoft's OKR product, retired at the end of 2025. [74, 75]
- Microsoft's free PMO Accelerator adds project requests with approval, business cases and programs on Planner data. [76, 77]
- Scoring, pairwise comparison and the efficient frontier are in the Portfolio Analysis of Project Server, a separate on-premises product that runs on SharePoint Server and has no public price. It is not part of the score. [55, 56, 78, 16]

What the difference means

With Plan 3, a PMO sees its plans together but scores and selects projects elsewhere. Microsoft's selection tools are in Project Server, on premises. ITM Platform offers weighted goals, pairwise comparison and a frontier chart in its cloud product, with manual selection against the frontier.

2 Project delivery: waterfall, agile and hybrid

Comparable

Many organizations run planned projects and agile teams at the same time and need both in one report.

ITM Platform

4/ 5

- Gantt with the four dependency types, lead and lag, critical path, unlimited baselines and earned value with three forecast scenarios. [10, 79]
- Kanban boards with sprints, burndown and cumulative flow. Sprints can also be used inside Gantt projects, and both project types share resources, budgets and reports. [24]
- Risks, issues and change requests record their cost, schedule and scope impact. Status workflows support approval rules, including budget thresholds. [73]
- Limits: no automatic leveling that moves dates, no story points, durations in whole days, and a project keeps its type (Gantt or Kanban) after creation.

Microsoft Project (Planner and Project Plan 3, with the Project desktop app)

4/ 5

- Plan 3 adds the four dependency types with lead and lag, critical path, one baseline and task history to Planner's timeline. [1, 80, 81]
- The Project desktop app, included in Plan 3, keeps up to 11 baselines, calculates earned value and levels resources. [1, 13, 15, 14]
- Planner has sprints and a backlog. Story points, WIP limits, swimlanes and cumulative flow are in Azure DevOps, a separate product. [82, 83, 84, 85, 86]
- Risk, issue and change tables come with Microsoft's free PMO Accelerator for Planner data. Approvals are built with Power Automate. [76, 87]

What the difference means

Microsoft's scheduling is deeper, especially in the Project desktop app. ITM Platform has risks, issues, change requests and approval workflows in the product, and runs Gantt and Kanban projects in one portfolio and one capacity plan.

3 Resource and capacity management

ITM Platform leads

Committing to a date without checking who is free is a common cause of replanning.

ITM Platform

4/ 5

- Demand can be planned by role before people are named, then compared with capacity by day, week, month or quarter. [88]
- Estimates are spread day by day over each person's calendar. Overallocation counts work in every project, and a guided redistribution proposes who can take the hours. [88]
- Timesheets feed actual hours, with non-billable hours kept apart. Managers set the accepted effort that is used for cost and billing without changing what people reported. [89, 90]
- Limits: no skills inventory, no automatic leveling that moves dates, and no submit step for timesheets.

Microsoft Project (Planner and Project Plan 3, with the Project desktop app)

3/ 5

- The Project desktop app in Plan 3 levels resource assignments and shows overallocation across project files that share a resource pool. [14, 91]
- In Planner, the People view compares workload within one plan, and Capacity View, rolling out since October 2026, shows work by assignee over time. [92, 93, 94]
- Plan 3 can create resource requests. Booking people against them and managing skills were Plan 5 features, and Plan 5 is no longer on the price list. [19, 1]
- Timesheets are not documented in Planner. They are in Project Server and in Dynamics 365 Project Operations (US$135 per user per month), separate products that are not part of the score. [65, 66, 5]

What the difference means

Plan 3 covers resource scheduling inside each project file and workload inside each plan. An enterprise resource pool, timesheets and their approval need Project Server or Project Operations. ITM Platform plans by role, shows overallocation across every project and records time in the same license. It finds free capacity by professional category and proposes how to redistribute hours, without a skills inventory or automatic leveling.

4 Financial management

ITM Platform leads

Finance and the PMO need the same cost, revenue and margin figures without rebuilding them in spreadsheets.

ITM Platform

4/ 5

- Every project and service shows the top-down budget, the bottom-up estimate, actuals and the last period close side by side, with margin in each. [6]
- Dated cost and bill rates, purchases with CSV import from the ERP, revenue records, time-and-materials revenue and five revenue recognition methods. [62]
- Period close locks reported hours and produces closing documents per provider. Every amount stores its currency and exchange rate. [6]
- Baselines keep budget, purchases and revenue with the schedule, and earned value can include purchases. [79]
- Limits: no month-by-month cost budget, no customer invoicing or purchase orders, and exchange rates are entered by hand or updated by an extension.

Microsoft Project (Planner and Project Plan 3, with the Project desktop app)

2/ 5

- Planner premium plans have no documented budget feature. A Microsoft support specialist suggests tracking budget in custom fields. [57, 95]
- The Project desktop app tracks budget and actual costs, dated cost rate tables and earned value inside each project file, with one currency per project. [58, 96, 59]
- Planner portfolios roll up dates and progress, without costs. [54]
- Budgets against actuals, revenue, purchase orders, revenue recognition and invoicing are in Dynamics 365 Project Operations, a separate product at US$135 per user per month. Revenue recognition and invoices also use Dynamics 365 Finance. They are not part of the score. [60, 61, 71, 5]

What the difference means

With Plan 3, project costs are kept in each desktop file, and Planner portfolios do not roll them up. Project finance across the portfolio is a Dynamics 365 purchase with its own licenses and implementation. ITM Platform keeps budgets, purchases, revenue and period close in the PMO's own tool, without customer invoicing or a monthly cost budget.

5 Services and non-project work

ITM Platform leads

Support, maintenance and operations use the same people as projects, so capacity figures that leave them out overstate who is free.

ITM Platform 5/ 5

- Services are a component type for continuous work. Each has activities, a team, a budget, purchases, revenue and its own status workflow.[24]
- Services appear in the same portfolio, programs, capacity views and reports as projects, so non-project work counts against the same people.[24]
- Clients and providers have their own records, with revenue, cost and margin per client.[24]
- Limits: services have no Gantt and no risk register.

Microsoft Project (Planner and Project Plan 3) 2/ 5

- Planner plans hold tasks. Microsoft's plan comparison lists no client, contract or service records.[1]
- Dynamics 365 Project Operations, a separate product at US$135 per user per month, manages client contracts, project pricing and margin per project, with client records from Dynamics 365 Sales. It is not part of the score.[97, 98, 5]
- Microsoft positions Project Operations for organizations that tie projects to finance, project accounting, billing and profitability.[26]

What the difference means

Plan 3 manages plans and tasks. Client projects are a Dynamics 365 purchase, and ongoing services have no documented component. ITM Platform manages ongoing services next to projects, with the same people, budgets and reports, and keeps client and provider records with margin.

6 Reporting and analytics

ITM Platform leads

A PMO often starts looking for a tool because its monthly portfolio report is assembled by hand.

ITM Platform 4/ 5

- Report builder with seven report types, from projects and tasks to purchases, revenue and time, with custom fields, live data and Excel export.[24]
- Custom dashboards with six chart types and global filters, shared by user or role, plus pre-built dashboards for the portfolio and for each project, service and client.[24]
- Free Power BI templates, and a GraphQL analytics API (DataMart) about one minute behind live data, both included in the price.[99, 33]
- A weekly AI report on each subscribed project arrives by email, and every list exports to Excel.[8]
- Limits: reports export to Excel only, have no charts and cannot be scheduled, dashboards have no drill-down, and there is no certified Power BI connector.

Microsoft Project (Planner and Project Plan 3) 3/ 5

- Plan 1 and Plan 3 include charts and dashboards. Creating reports uses Power BI, which needs its own license: Power BI Pro costs US$14 per user per month.[1, 19, 4]
- Microsoft publishes a free Power BI template for premium plan data in Dataverse.[100, 101]
- The Project desktop app builds reports and dashboards inside each project file.[102]
- Scheduled report delivery is a Power BI subscription feature.[103]

What the difference means

Planner covers charts and dashboards. Reporting across plans uses Power BI, which many Microsoft 365 customers already license. ITM Platform includes a report builder, custom dashboards, free Power BI templates and an analytics API in the subscription; its reports cannot be scheduled.

7 AI and agents

ITM Platform leads

Buyers now ask what the AI does with their own portfolio data, who is allowed to use it and what it costs.

ITM Platform

4 / 5

- PMPilot is on every screen and in Microsoft Teams. It answers product and method questions for every user, and questions over live portfolio data as tables for manager licenses, limited to what each user may see. [8]
- AI drafts a plan from a prompt or a meeting transcript, with dependencies and durations. It also writes a weekly report for each subscribed project and can answer from the customer's own methodology. [8]
- An MCP server with 47 tools, 27 that read and 20 that write, lets agents in Claude, ChatGPT, Microsoft Copilot Studio or Cursor create projects and tasks, log time and update progress, risks and issues. It uses OAuth 2.1, applies each user's permissions and logs every call. [9, 104]
- All of it is included in the subscription, with no AI credits or usage meters. Extensions can also call a language model inside an automation. [2, 8]
- Limits: the in-app assistant does not write data, the model provider is OpenAI, and Team Members cannot use data analysis or MCP.

Microsoft Project (Planner and Project Plan 3, with Microsoft 365 Copilot)

3 / 5

- The Planner Agent creates tasks from goals, works on assigned tasks and writes status reports. It needs a Microsoft 365 Copilot license at US$30 per user per month. [20, 105, 1, 3]
- Copilot in Planner, in preview for Plan 3 users, generates full plans and answers basic questions about a plan. Microsoft has not announced its final pricing. [30]
- The Planner MCP Server, generally available since June 2026, covers basic plans. Premium plan data can be reached through the Dataverse MCP server, which charges Copilot Credits to agents built outside Copilot Studio. [31, 32]

What the difference means

Microsoft's AI works across Office and Teams and is priced per user on top of the Planner license. The pricing section shows the team price with Copilot. ITM Platform includes PMPilot, AI plans, weekly AI reports and an MCP server for the whole portfolio in every account.

8 Integrations and extensibility

Comparable

The PPM tool has to exchange data with the ERP, the ticketing system and the tools development teams already use.

ITM Platform

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- Public REST API with 358 documented operations and no charge per request. A GraphQL analytics API and an MCP server are included too. [33]
- Extensions change how the product behaves, much like plug-ins. Each is a script that runs inside ITM Platform when a record is created, changed or deleted, on a schedule, or when another system calls its webhook. It can stop a save and tell the user why, call REST or SOAP services, send email or ask a language model. [34, 37]
- Customers, partners or ITM Platform write extensions, for example to enforce an approval rule. The editor is in every subscription. An administrator installs a packaged extension from the extensions panel and fills in its settings form. The Microsoft Dynamics, HubSpot, Salesforce, Zendesk and Help Scout connectors are built this way. [2, 41, 37]
- Packaged connectors for Jira (Cloud and Data Center, both directions), Zendesk, Help Scout, Microsoft Project files, Microsoft Teams and Power BI. [34]
- Limits: packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce, and there are no calendar or Git connectors. Other systems need a Custom Extension or API work.

Microsoft Project (Microsoft 365 and Power Platform)

4/ 5

- Planner works inside Teams and Microsoft 365, and Plan 1 and Plan 3 include Power Automate flows on project data. [12, 19]
- Premium plans are read and written through the Dataverse Web API and the Project schedule APIs. The Microsoft Graph Planner API and the Planner connector cover basic plans only. [36, 35, 38]
- Power Platform connectors reach SaaS applications such as Jira, SAP and Salesforce. These are premium connectors with their own license. [70, 106, 107, 108]
- Project Server Subscription Edition offers CSOM, REST and PSI interfaces and event receivers. [109]

What the difference means

Microsoft offers more integration options for organizations that already build on Power Platform, where connectors to Jira, SAP or Salesforce carry their own license. ITM Platform includes a REST API with 358 operations, an analytics API, and extensions that run on record events, schedules or webhooks. It also has packaged connectors for Jira, Microsoft Dynamics, HubSpot, Salesforce, Teams and Power BI.

9 Security, compliance and hosting

Comparable

Procurement and IT security can stop a purchase that the PMO has already chosen.

ITM Platform

4 / 5

- Hosted on Microsoft Azure in West Europe, whose ISO 27001 and ISO 27701 certificates cover the infrastructure, with encryption in transit and at rest. Personal data is processed under the GDPR. [46, 110, 47]
- The security and service documentation given to customers commits to 99.95% availability, an external security assessment every quarter and a yearly disaster recovery test that restores service within two hours.
- SAML 2.0 single sign-on with any identity provider is included in the price. A single-tenant private cloud in the Azure region the customer chooses and an on-premise installation are available for an annual maintenance fee on top of the same license prices. [28]
- Limits: ITM Platform holds no SOC 2 or ISO 27001 certificate of its own and has no public status page. It has no SCIM provisioning, and multi-factor authentication comes from the customer's identity provider.

Microsoft Project (Planner and Project Plan 3, in Microsoft 365)

4 / 5

- Microsoft lists Planner, Power Apps and Dynamics 365 in the scope of its ISO 27001 certification and SOC 2 Type 2 reports. [21, 22]
- Users sign in with Microsoft Entra ID, which can federate with a SAML 2.0 identity provider and accepts provisioning in SCIM schema. [18, 111, 112]
- Planner does not take part in Advanced Data Residency and does not support customer-managed keys. Purview eDiscovery and retention do not cover premium plans. [18]
- No entry in the November 2026 Online Services SLA names Planner. For on-premises use, Microsoft offers Project Server, a separate product. [113, 16]

What the difference means

Microsoft holds the certifications that many security reviews require. For premium plans, data residency and compliance tools are narrower than for the rest of Microsoft 365. ITM Platform holds no certificate of its own and commits to 99.95% availability in its service documentation. It offers a single-tenant private cloud in the Azure region the customer chooses, or an on-premise installation.

10 Pricing, licensing and packaging

ITM Platform leads

A budget holder needs a number before the first sales call, and needs to know what makes it grow.

ITM Platform

5/ 5 ●●●●●

- Public price list: US$39, 34 or 26 per manager per month depending on volume, billed annually, with a minimum of five manager licenses. [2]
- Team Members, project guests and no-login resources need no paid license, with no limit on their number. [2, 114]
- One product and one edition. Portfolio, finance, resources, agile, AI, the API, the MCP server, single sign-on and support are all in the same license. [2]
- The first contract adds a training pack of 4, 6 or 10 hours. [41]

Microsoft Project (Planner Plan 1 and Planner and Project Plan 3)

4/ 5 ●●●●○

- Microsoft publishes list prices: Planner Plan 1 at US$10 and Planner and Project Plan 3 at US$30 per user per month, billed annually, with no minimum seat count. [1]
- People with an eligible Microsoft 365 license can edit premium plans created by licensed users. Dependencies, custom fields and the timeline need a Planner license. [1, 27]
- Microsoft 365 Copilot (US$30), Power BI Pro (US$14) and Dynamics 365 Project Operations (US$135) are separate per-user purchases. [3, 4, 5]
- Project Server has no public price. It is licensed per server and per user through volume licensing, with Software Assurance. [16, 69]

What the difference means

On license cost alone, Microsoft is cheaper for organizations that already have Microsoft 365 and need Plan 3 only for managers. The total grows with each product added for AI, reporting, finance or on-premises PPM. ITM Platform includes AI, reporting and finance in one license, and offers an on-premise installation for an annual maintenance fee.

11 Implementation and time to value

ITM Platform leads

In the first year, much of the cost of a PPM tool is the time it takes to get people using it.

ITM Platform

5 / 5 ●●●●●

- A 14-day trial starts from the website without a sales call or a credit card, and a public demo company shows the product with sample data. [2]
- The Standardized Configuration service has a fixed scope and price and takes about two weeks: assessment, configuration model, basic configuration and six hours of user training. [41]
- Support is included in the license, free online courses run every two weeks, and PMPilot answers how-to questions on every screen. [41, 8]
- Reviewers on Software Advice rate ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews. [53]
- Limits: data migration and integrations are quoted separately, and bulk loads of projects or users go through the API or support. [41]

Microsoft Project (Planner premium plans; partners for migration)

3 / 5 ●●●○○

- Planner needs no installation: an administrator assigns licenses, and the first use of premium plans creates the default Dataverse environment. [1, 115]
- Microsoft publishes no deployment time and recommends a partner for migration from Project Online. [42, 116]
- Microsoft provides no migration tool from Project Online to Project Server, and FastTrack does not list Planner or Project among its services. [42, 117]
- Project desktop files reach Planner through the Planner Power App, without resources or baselines. [42, 64, 81]

What the difference means

A team already on Microsoft 365 can start with Planner the same day. A PMO replacing Project Online needs a plan for Planner, Power Platform or Project Server and for moving its data. Microsoft recommends a partner for that work. ITM Platform offers a fixed-price configuration of about two weeks and publishes a 30-day migration route.

12 Ecosystem and customer base

Microsoft Project leads

Large organizations weigh the partner network, the customer base and analyst coverage as part of the risk.

ITM Platform

3 / 5

- ITM Platform has sold the product since 2011. Its strongest presence is in Spain and Latin America.[25]
- Standard and advanced partners resell and implement the product. The vendor builds custom extensions and product changes for customers, and offers a managed PMO service.[41]
- Limits: a smaller partner network and customer base than an enterprise vendor, and online support 12 hours a day, 5 days a week.

Microsoft Project (Microsoft)

5 / 5

- Microsoft sells Planner as part of Microsoft 365, and Microsoft 365 business and enterprise plans include basic Planner.[42, 67]
- Microsoft works with partners for Planner, Project Server and Project Operations implementations.[42, 16, 5]
- Project Server Subscription Edition is supported at least until 31 December 2031, and Project 2024 until October 2029.[17, 118]
- Microsoft retired Project for the web in August 2025 and Project Online in September 2026, and Plan 5 is no longer on its price list.[42, 63, 1]

> What the difference means
>
> Microsoft has a wide partner network and longer support hours, and basic Planner comes with Microsoft 365 business and enterprise plans. Its project products have changed several times since 2024, so check the lifecycle of the product proposed. ITM Platform has sold one product since 2011.

IMPLEMENTATION, SERVICES AND SUPPORT

Getting from contract to daily use

What each vendor publishes about getting started, and what users report.

ITM Platform

- Trial: 14 days, self-service from the website, without a credit card. A public demo company shows the product with sample data. [2]
- Standardized Configuration: assessment, configuration model, basic configuration and six hours of training in about two weeks, at a fixed price. [41]
- Project Online migration: a published 30-day route with a pilot of 10 to 20 initiatives, .mpp or API import, financials and Power BI repointing. [11]
- Support: included in the license, online, 12 hours a day and 5 days a week. [2]
- Outside the standard service: data migration, integrations and process consultancy, each quoted separately. [41]

Microsoft Project

- Trial: one month for Plan 1 and Plan 3, self-service with a credit card. Users can start a 30-day Plan 3 trial inside Planner when the administrator allows it. [1, 42]
- Setup: an administrator assigns Planner licenses, and the first use of premium plans creates the default Dataverse environment. [1, 115]
- Migration: Microsoft recommends a partner, publishes no deployment time and provides no migration tool from Project Online to Project Server. [42]
- FastTrack, Microsoft's deployment assistance, does not list Planner or Project among its services. [117]
- Support: Microsoft 365 admin support in English, 24 hours a day, 7 days a week, and paid Unified support. [43, 44]

Implementation time depends on scope. A team already on Microsoft 365 can start using Planner without installation. For migrations and complex deployments, Microsoft recommends a partner [42].

CAPABILITY DETAIL

Capability by capability

Each row states what public documentation establishes for each product. For Microsoft, Yes means the capability is in Planner and Project Plan 3 or in the Project desktop app it includes. Add-on means another Microsoft product or license, named in the row.

Yes · Partial · Add-on · No · Not documented

Yes: in the product compared, shown by documentation, release notes, contract terms or a recorded demo. Partial: available with a limitation stated on the same line. Add-on: provided by a higher plan, another product of the same vendor, a separately licensed component or a marketplace app from another vendor, named on the same line. Not documented: the vendor's public documentation does not describe it in the product compared, or only a product page names it. Ask the vendor to show it.

Capability	ITM Platform	Microsoft Project
STRATEGY AND PORTFOLIO		
Strategic goals linked to projects and programs	Yes	Partial Planner Plan 1 and Plan 3. Goals per plan, one goal per task. Project Server uses business drivers [74, 119]
Weighted scoring of projects	Yes	Add-on Project Server SE. Business drivers in Portfolio Analysis, on premises. Not documented in Planner [55, 119]
Pairwise comparison (AHP) with consistency check	Yes	Add-on Project Server SE. Pairwise prioritization of business drivers, on premises [120]
What-if scenarios	Yes Several scenarios per program, each with its own weights, scores and selection. Save and Approve sets each project's approval status	Add-on Project Server SE. Saved portfolio scenarios, on premises [56]
Efficient frontier or portfolio optimization	Yes Efficient frontier computed over every combination, up to 27 components. The selection is made by hand	Add-on Project Server SE. Efficient frontier and optimization, on premises [56]
OKRs with key results	Partial Weighted business goals linked to projects and programs, without key results	Not documented Planner goals have no documented key results. Viva Goals retired on 31 December 2025 [74, 75]
Demand intake forms	Partial Ideas are draft projects with their own fields, scored in scenarios and approved through the status workflow. No request form for people without a license	Add-on PMO Accelerator. Free Microsoft solution with project requests and approval on Planner data. Demand workflows in Project Server [76, 77, 121]
Programs with budget and schedule roll-up	Yes	Partial Planner and Project Plan 3. Portfolios roll up dates and progress, read-only. No budget roll-up [54, 122]
Roadmaps	Yes Portfolio and program Gantt with dependencies between projects	Yes Planner and Project Plan 3. Portfolio roadmap view, one row per plan [54]
Benefits tracking	Yes Expected benefit and ROI per project. Planned and realized financial benefits as dated revenue records	Add-on PMO Accelerator. Business case on project requests. Benefits realization not documented [77]

Capability	ITM Platform	Microsoft Project
PLANNING AND CONTROL		
Gantt with FS, SS, FF and SF dependencies, lead and lag	✓ Yes	✓ Yes Plan 3 and Project desktop. Plan 1 has finish-to-start links only [1, 80, 123]
Critical path	✓ Yes	✓ Yes Plan 3 and Project desktop [80, 124]
Baselines	✓ Yes Unlimited, including budget, purchases and revenue	✓ Yes Plan 3 and Project desktop. One baseline in Planner, up to 11 in Project desktop [81, 13]
Earned value	✓ Yes PV, EV, AC, CPI and SPI per project, with three forecasts. No portfolio roll-up	✓ Yes Project desktop. Not documented in Planner [15, 125]
Microsoft Project import and export	✓ Yes Imports .mpp with tasks, dependencies and dates. Exports Microsoft Project XML, which Project opens and saves as .mpp	✓ Yes Project desktop. Native format. Planner imports .mpp only through the Planner Power App [126, 42]
Project templates	✓ Yes A model project is copied with the parts you choose; dates move to the new start	✓ Yes Project desktop. Planner premium plans use Microsoft's templates; custom templates come from basic plans only [127, 128]
Risk register with probability and impact	✓ Yes	⊕ Add-on PMO Accelerator. Risk table with impact; probability not documented [76]
Issues and change requests	✓ Yes Change requests are an issue type	⊕ Add-on PMO Accelerator. Issue and change tables on Planner data [76]
Status workflows with approval rules	✓ Yes One, N of M or all approvers, with budget conditions	⊕ Add-on Power Automate or Project Server SE. Approval flows, or enterprise project type workflows on premises [87, 129]
Stage gates	✓ Yes Statuses with approval rules act as gates. No deliverable checklist	⊕ Add-on Power Automate or Project Server SE. Business process flows, or phases and stages on premises [130, 121]
AGILE AND HYBRID		
Kanban boards with swimlanes	✓ Yes	◐ Partial Planner. Board view without swimlanes. Swimlanes in Azure DevOps [1, 83]
WIP limits	✓ Yes Limit per column; the column header turns red when it is exceeded	⊕ Add-on Azure DevOps. Not documented in Planner [84]
Sprints and backlog	✓ Yes	✓ Yes Planner Plan 1 and Plan 3. Backlog and sprints [82]
Burndown and cumulative flow	✓ Yes	⊕ Add-on Azure DevOps. Burndown in Project desktop; cumulative flow in Azure DevOps [131, 85]
Story points and velocity	◐ Partial Burndown and cumulative flow, and sprint velocity in the AI project report. No story points field	⊕ Add-on Azure DevOps. Story points and velocity in Azure Boards [86]

Capability	ITM Platform	Microsoft Project
Agile and waterfall projects in one portfolio and one capacity plan	Yes	Partial Planner and Project Plan 3. Sprints and timeline in the same plan. A shared capacity plan is not documented [82]
Scaled agile planning (SAFe, PI planning)	No	Add-on Azure DevOps. SAFe guidance for Azure Boards [132]
RESOURCES AND TIME		
Demand by role before naming people	Yes	Partial Planner and Project Plan 3. Resource requests in Plan 3. Generic resources in Project desktop and Project Server [19, 133]
Capacity against demand views	Yes	Partial Planner and Project Plan 3. Capacity View by assignee and time, rolling out from October 2026 [93, 94]
Overallocation across all projects	Yes	Yes Project desktop. Across project files with a shared resource pool. Planner views cover one plan [91]
Skills-based search	Partial Free capacity by professional category in the resource views. No skills inventory	Add-on Project Operations. Skills matching. Plan 3 can view skills only [134, 19]
Automatic resource leveling	Partial Redistribution proposes moving hours to people with free capacity. Dates do not move	Yes Project desktop. Not documented in Planner [14]
Timesheets	Yes	Add-on Project Server SE or Project Operations. Not documented in Planner [65, 66]
Timesheet approval cycle	Partial Managers accept the hours used for cost and billing, and period close locks them. No submit step	Add-on Project Server SE or Project Operations. Approval by resource breakdown structure in Project Server [135, 66]
Billable and non-billable time	Yes Logged separately; non-billable hours stay out of time-and-materials revenue	Add-on Project Server SE or Project Operations. Non-billable time in Project Server timesheets; billing types in Project Operations. Not in Planner [136, 137, 138]
FINANCIALS		
Top-down and bottom-up budgets with actuals	Yes	Yes Project desktop. Budget and actual costs per project file. Not documented in Planner [58, 139]
Time-phased budget by month	Partial Estimated and actual hours by month per project and person, and revenue recognized by month. No monthly cost budget	Yes Project desktop. Timephased budget cost in usage views [58, 140]
Dated cost and bill rates	Yes	Partial Project desktop. Cost rate tables with effective dates. Bill rates in Project Operations [96, 97]
Purchases and external costs	Yes CSV import of actuals from the ERP	Add-on Project Operations with Dynamics 365 Finance. Project purchase orders. Project desktop has fixed costs [141, 139]
CAPEX and OPEX classification	Partial Through purchase types, budget accounts or custom fields	Add-on Dynamics 365 Finance. Investment projects [98, 142]

Capability	ITM Platform	Microsoft Project
Multi-currency	✓ Yes Exchange rates entered manually or by extension	⊕ Add-on Project Operations. Project desktop allows one currency per project [143, 59]
Revenue and margin per project	✓ Yes	⊕ Add-on Project Operations. Revenue, cost and margin per project [98, 71]
Revenue recognition	✓ Yes Five methods	⊕ Add-on Project Operations with Dynamics 365 Finance. Completed contract or percent complete [61]
Customer invoicing	◐ Partial Billable hours and time-and-materials revenue by month, with billed marks against double billing. Invoices are issued in the ERP	⊕ Add-on Project Operations. Proforma invoices; customer invoices with Dynamics 365 Finance [97, 71]
Period close	✓ Yes	⊕ Add-on Dynamics 365 Finance. Financial period close workspace [144]
SERVICES AND OPERATIONS		
Ongoing services managed alongside projects	✓ Yes	◌ Not documented No component for ongoing services documented
Client records with profitability	✓ Yes	⊕ Add-on Project Operations. Client records from Dynamics 365 Sales, margin per project [97, 98]
REPORTING AND ANALYTICS		
Report builder	✓ Yes Seven report types with custom fields. Excel export, no charts	⊕ Add-on Power BI. Planner reports use Power BI, with a Power BI license. Project desktop reports per file [19, 102]
Custom dashboards	✓ Yes Six chart types, no drill-down	✓ Yes Planner Plan 1 and Plan 3 [1]
Power BI	✓ Yes Free templates over the API	⊕ Add-on Power BI. Microsoft template for premium plan data; Power BI license required [100, 101, 19]
Analytics API or data export	✓ Yes GraphQL DataMart, included	✓ Yes Planner premium plans. Dataverse Web API. The Graph Planner API covers basic plans only [19, 35]
Scheduled report delivery	◐ Partial Weekly AI project report by email. Scheduled extensions can email summaries	⊕ Add-on Power BI. Report subscriptions with Power BI Pro or Premium Per User [103]
AI		
Assistant inside the product	✓ Yes	⊕ Add-on Microsoft 365 Copilot. Planner Agent with a Copilot license. Copilot in Planner in preview for Plan 3 [20, 30, 1]
Questions over live portfolio data	✓ Yes Manager licenses, scoped to each user's permissions	⊕ Add-on Microsoft 365 Copilot. Questions about one plan. Portfolio-level questions not documented [145, 30]
AI-generated plans	✓ Yes	⊕ Add-on Microsoft 365 Copilot. Tasks from goals; full plans in Copilot in Planner (preview) [20, 30]

Capability	ITM Platform	Microsoft Project
AI status reports	✓ Yes Weekly subscription per project	⊕ Add-on Microsoft 365 Copilot. Planner Agent status reports inside the plan [105, 146]
Configurable agents inside the product	◐ Partial Extensions call a language model on record events or on a schedule and act on the answer. No agent builder	⊕ Add-on Microsoft 365 Copilot. The Planner Agent works on assigned tasks. Custom agents in Copilot Studio [20, 147]
MCP server	✓ Yes 47 tools, read and write	◐ Partial Planner MCP Server and Dataverse MCP. Planner MCP covers basic plans. Premium data through Dataverse MCP, charged in Copilot Credits outside Copilot Studio [31, 32]
AI included in the base price	✓ Yes	◐ Partial Planner and Project Plan 3. Copilot in Planner preview for Plan 3, final pricing not announced. The Planner Agent needs Microsoft 365 Copilot [30, 1]
INTEGRATIONS		
Public REST API	✓ Yes 358 operations	✓ Yes Planner premium plans. Dataverse Web API and Project schedule APIs. Project Server has CSOM and REST [36, 109]
Webhooks	✓ Yes Inbound per extension; extensions call a URL on record events	◐ Partial Dataverse. Dataverse webhooks. Planner is not among Graph change-notification resources [40, 148]
Automation and custom extensions	✓ Yes Scripted extensions on record events, schedules and webhooks; can stop a save. No visual builder	✓ Yes Planner Plan 1 and Plan 3. Power Automate flows on project data. The Planner connector covers basic plans only [19, 38]
Jira connector	✓ Yes Included. Import and export with Jira Cloud and Jira Data Center	⊕ Add-on Power Automate Premium. Jira connector; partner apps on Microsoft Marketplace [106, 149]
ERP and CRM connectors	◐ Partial Microsoft Dynamics, HubSpot and Salesforce connectors built as extensions. Other systems through extensions or the API	⊕ Add-on Power Automate Premium or Dynamics 365. SAP and Salesforce connectors; Project Operations with Dynamics 365 Sales and Finance [107, 108, 71]
Integration hub with a connector catalog	◐ Partial Packaged connectors installed from the extensions panel with a settings form	⊕ Add-on Power Platform. Connector catalog; premium connectors licensed separately [70]
SECURITY AND DEPLOYMENT		
Single sign-on (SAML)	✓ Yes Included	✓ Yes Microsoft Entra ID. SAML 2.0 identity providers through federation, for a limited set of clients [18, 111]
SCIM user provisioning	⊖ No	✓ Yes Microsoft Entra ID. Users are Entra ID accounts. Inbound provisioning in SCIM schema with Entra ID P1 or P2 [112]
ISO 27001 or SOC 2 held by the vendor	⊖ No	✓ Yes Microsoft 365 and Dynamics 365. Planner in ISO 27001 and SOC 2 Type 2 scope [21, 22]
Choice of hosting region	◐ Partial West Europe as standard; any Azure region in private cloud	◐ Partial Planner premium plans. Tenant home location by default; other regions through production Dataverse environments. No Advanced Data Residency for Planner [29, 19, 18]

Capability	ITM Platform	Microsoft Project
On-premise installation	Yes Annual maintenance fee	Add-on Project Server SE. A separate product on SharePoint Server and SQL Server [16, 78]
Single-tenant private cloud	Yes Annual maintenance fee	Add-on Project Server SE. Run by the customer in a private cloud or on Azure virtual machines. Planner is multi-tenant [16, 21]
Public status page	No	Partial Microsoft 365. Public status page; tenant detail in the admin center [150]
Native mobile app	No Responsive web	Partial Planner. iOS and Android apps. Premium plans in the apps not documented [12, 42]
COMMERCIAL		
Public list price	Yes	Yes Planner, Project 2024, Copilot. Project Server has no public price [1, 16]
Free licenses for team members	Yes Unlimited	Partial Planner. Microsoft 365 users edit premium plans created by licensed users. A Microsoft 365 license is still needed [1, 27]
Self-service free trial	Yes 14 days	Yes Plan 1 and Plan 3. One month, credit card required [1]
All modules in one edition	Yes	No Features split between Plan 1 and Plan 3. Copilot, Power BI and Project Operations sold separately [1]

MOVING FROM MICROSOFT PROJECT

What a move from Microsoft Project to ITM Platform involves

Microsoft told Project Online customers to export or migrate their data before 30 September 2026 [26]. A move to ITM Platform starts from those exports and from the .mpp files teams keep. ITM Platform publishes a 30-day route that starts with a pilot of 10 to 20 initiatives [11].

Data	How it moves to ITM Platform
Schedules	The Gantt imports .mpp tasks, summary tasks and dependencies. A second import updates tasks matched by name under the same summary task and adds new ones [10].
Resources and assignments	Not imported from .mpp. People are added to the project team and assigned in the Team tab or through the API.
Calendars	Not imported. Each project uses ITM Platform's working hours and holidays.
Baselines	Taken again in ITM Platform once the imported plan has been checked.
Projects, programs and custom fields	Created through the REST API or the MCP server from the exported project list. Enterprise custom fields become ITM Platform custom fields.
Rates and budgets	Professional categories with dated cost and bill rates, and budgets per project, loaded through the API or by ITM Platform support.

Data	How it moves to ITM Platform
Timesheet history	Usually kept as an archive, with actuals starting in ITM Platform from a cut-over date. Time entries can also be written through the API.
Power BI reports	Repointed to the ITM Platform API or rebuilt from the free Power BI templates [99].
Workflows	Rebuilt as statuses and approval rules.

Microsoft states that after retirement, projects and associated service data are no longer accessible through Project Online [26]. Teams that keep working in Project desktop can go on importing their .mpp files, and ITM Platform exports Microsoft Project XML, which Project desktop opens.

METHOD AND SOURCES

How we compared the two products

How to read this page

The first part of the page gives the answer: who each product fits, what each costs, how they score and where Microsoft Project is stronger. The second part holds the evidence for each score, the capabilities one by one and questions for both vendors.

Numbers in brackets link to the sources at the end of the page. ITM Platform wrote this page, so treat the scores as one vendor's assessment and check the sources that matter to you.

How this comparison was made

1. The same twelve criteria are used for every product. They group the categories of ITM Platform's public PPM checklist and add security and the vendor's ecosystem.
2. Statements about Microsoft Project come from public sources: the vendor's documentation, release notes, recorded demos, legal terms and marketplace listings, then review sites and analysts. A capability named only on a product page or in a brochure is marked not documented. Each source carries a numbered link and the date we consulted it.
3. Scores go from 0 to 5 against a published scale. A product is scored on what public sources establish. Where they do not establish the answer, the item is marked not scored or not documented: ask the vendor to show it. A capability that works the same way in both products gets the same mark.
4. Scores refer to the product whose price is shown. When a gap is covered by another product of the vendor, a paid add-on or a marketplace app from another company, the page names it with its price. It raises the score only when its price is included in the comparison.
5. We did not run a hands-on test of Microsoft Project. Statements about ITM Platform come from its documentation and from the product.
6. The criteria are not weighted and there is no total. Weight them by what matters to your organization.
7. Where Microsoft Project is stronger, the page says so. ITM Platform's own limitations are listed too.

Who wrote it

ITM Platform wrote and paid for this comparison and makes one of the products compared. Read it as a vendor's assessment and check the sources.

We check the facts for changes every month, and sooner when Microsoft changes pricing or ships a major release. The date at the top of the page is the month of the last check.

If a statement is wrong or out of date, send us the correction with a public source. We correct verified errors.

Sources

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