PPM SOFTWARE COMPARISON

ITM Platform vs Smartsheet

Smartsheet is a spreadsheet-style work management platform sold per member in four plans. Portfolios and scenario planning come with the Enterprise plan, and time tracking with Resource Management, both sold by quote. ITM Platform is one PPM product with a published price per manager.

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THE SHORT ANSWER

Which one fits your organization

Smartsheet is the stronger choice for teams that want a spreadsheet-style platform they can adopt quickly, with reports across many sheets, AI that builds workspaces from a description and a large integration catalog. It also suits buyers whose security review requires SOC 2 and ISO 27001. ITM Platform fits PMOs that want portfolio selection, resources, timesheets and project finance in one product, where team members need no paid license. For 25 managers and 100 team members who edit their own tasks, Smartsheet Business costs US$28,500 a year [1, 2]. Time tracking and portfolios are sold by quote [3, 1]. ITM Platform costs US$11,700 a year for the same team [4].

ITM Platform

Choose ITM Platform if

- ✓ You want timesheets, capacity and project finance in the license price. Smartsheet sells time tracking in Resource Management, by quote. [4, 3, 5]
- ✓ Most of your people update tasks and report time, and you do not want a paid seat for each. Smartsheet charges anyone internal who edits a sheet. [4, 6, 2]
- ✓ You need to score and select projects with weighted goals, pairwise comparison and an efficient frontier. [7]
- ✓ You run ongoing services and client work next to projects, with budget, revenue and margin. [8, 9]
- ✓ You need an on-premise or single-tenant private cloud option. Smartsheet is SaaS only. [10]

Smartsheet

Choose Smartsheet if

- ✓ Your teams want a spreadsheet-style tool they adopt quickly, with forms, automations and dashboards. [1, 11]
- ✓ You report across thousands of sheets, with a Power BI connector and scheduled report delivery. [12, 13, 14]
- ✓ You want AI that builds workspaces from a description and an MCP server with more than 80 tools, included in the plan. [15, 16, 17]
- ✓ Your security review requires SOC 2 Type 2 and ISO 27001, with an EU or Australian instance or FedRAMP through Smartsheet Gov. [18, 19, 20, 21]
- ✓ You prefer a vendor used by more than 123,000 organizations, with more than 750 partners. [22, 23]

THE PRODUCTS

What “Smartsheet” means in this comparison

Smartsheet sells four plans and a set of premium products. Portfolios and Scenario Planning are in the Enterprise plan, and Resource Management, Advanced Portfolios, connectors and Bridge are add-ons [1]. A comparison with ITM Platform starts by naming the plan and the add-ons.

ITM Platform is one product

Every module below is in the same license, on one data model, with one set of users and permissions.

- Portfolio and programs
- Strategic alignment
- Gantt projects
- Kanban and sprints
- Services
- Resources and timesheets
- Budgets, purchases and revenue
- Risks and issues
- Reports and dashboards
- PMPilot AI and MCP
- API and extensions

Smartsheet for portfolio work is a plan and premium products

These are the Smartsheet plans and products a buyer may be offered for portfolio work, with the role Smartsheet gives them. Above Business, all are sold by quote[1].

Pro
Up to 10 members, without workload tracking or the API

Business
Timeline view, workload tracking, reports across sheets and unlimited automations. US$19 per member a month

Enterprise
Adds Portfolios, Scenario Planning, SAML single sign-on and a 99.9% SLA. Quote only

Advanced Work Management
Enterprise with Advanced Portfolios, Dynamic View, Data Shuttle, connectors and Premium Support. Quote only. Formerly Smartsheet Advance packages

Resource Management by Smartsheet
Capacity by role, time tracking and approval, fee budgets and bill rates. Add-on, quote only. Formerly 10,000ft

Advanced Portfolios
Template changes pushed to live projects and portfolio roll-ups. Enterprise add-on

Control Center
Projects created from blueprints with roll-up sheets. Documented as an add-on, no longer on the pricing page

Connectors and Bridge
Sync with Jira, Salesforce, Dynamics 365 and ServiceNow, and workflows across systems. Add-ons

Dynamic View and Data Shuttle
Filtered views for sharing, and data import and export by file. From US$125 and US$100 a month

vsActual
AI planning product for strategy and finance, announced on 4 November 2026. Early access, no price yet

Smartsheet Gov
Separate instance for US government, with FedRAMP Moderate

In this comparison, **Smartsheet** means the Business plan, the highest plan with a public price. It is priced in the pricing section, and the scores refer to it. Enterprise, Advanced Work Management, Resource Management and Advanced Portfolios are sold by quote [1]. For that reason, they are named where they cover a gap and marked as Add-on, and they do not raise the score.

Smartsheet's own guide to PPM tools says that advanced resource management requires an add-on subscription, and describes its financial management as sheet-based budgeting and cost tracking [24].

AT A GLANCE

ITM Platform and Smartsheet side by side

The facts a budget holder and a PMO lead usually ask for first. Smartsheet facts name the plan or product they refer to.

	ITM Platform	Smartsheet
What it is	One product for projects, agile work, services, programs and the portfolio [8]	Spreadsheet-style work management platform in four plans, with premium add-ons [1]
List price	Public: US$39, 34 or 26 per manager per month, billed annually [4]	Public: Business US$19 per member per month billed yearly (US$24 monthly). Enterprise by quote [1]
Who needs a paid license	People who manage projects or portfolios. Team Members and guests are free [4]	Anyone internal who edits a sheet. Contributors and external guests are free [2, 27]
Free trial	14 days, self-service, no credit card [4]	30 days of Business, self-service, no card [1, 28]
Products and add-ons	One edition. AI, API, MCP server, extensions and single sign-on included [4]	Portfolios need Enterprise; time tracking needs Resource Management. Both by quote [1]
Deployment	SaaS on Azure (West Europe). Options: single-tenant private cloud in any Azure region, or on-premise [29]	SaaS on AWS: US, EU or Australia instance, and Smartsheet Gov. No on-premise [20, 10, 21]
AI	PMPilot assistant, questions over live data, AI plans and weekly AI reports, included for every account [30]	Smart Assist, AI dashboards and AI workspace creation, included in the plan. Agents announced in November 2026 [17, 16, 31]
MCP server for AI agents	Yes. Hosted server with 47 tools that read and write, OAuth 2.1 and each user's permissions, included [32]	Yes. Hosted MCP Server with more than 80 tools, Business and above [15, 33]
Automation and extensions	Included. Scripts that run on record events, schedules or webhooks, call other systems and can stop a save [4, 39]	Unlimited automation workflows on Business, up to 150 per sheet. Bridge, for workflows across systems, is a paid add-on on Enterprise with no public price [1, 40]
Standard implementation	Fixed-price configuration service of about two weeks [41]	Self-service start. Paid professional services or partners for larger rollouts [1, 23]
Interface languages	English, Spanish and Portuguese [8]	English, French, German, Italian, Japanese, Portuguese, Russian and Spanish [44]
Security certifications	None held by ITM Platform itself. Hosted on Microsoft Azure, whose ISO 27001 and ISO 27701 certificates cover the infrastructure [45, 46]	SOC 2 Type 2; ISO/IEC 27001, 27017, 27018, 27701, 22301 and 42001 [19, 18]
Reviewers on ease of use, value and support	Ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews on Software Advice [50]	Ease of use 4.3, value for money 4.4 and customer support 4.3 of 5, from 3,764 reviews on Software Advice [51]

Numbers in brackets link to the sources at the end of the page.

MAIN DIFFERENCES

What changes for the PMO

These are the differences a PMO usually notices first when it compares ITM Platform with Smartsheet for portfolio work.

Who needs a paid seat

Smartsheet charges a member seat to anyone in the organization who edits a sheet, after a free provisional period. Free Contributors can only view, comment, answer update requests and submit forms [2, 52, 27]. For 25 managers and 100 team members who edit their own tasks on Business, that is US$28,500 a year [1].

ITM Platform charges manager licenses. Team members update their tasks and report time without a paid license [4, 6].

ITM Platform
25 paid licenses for this team, with timesheets.

Smartsheet
25 to 125 paid seats on Business, depending on who edits. No time tracking.

Time and resources

Business includes workload tracking: each person's allocation across sheets, with overallocation marked [53]. Time entry, timesheet approval, roles and skills come from Resource Management, a separate product licensed per user who tracks time and sold by quote [3, 5]. Smartsheet's own PPM guide says advanced resource management requires an add-on subscription [24].

ITM Platform includes timesheets, accepted effort, capacity and resource analysis in the license [54, 55].

ITM Platform
Timesheets and capacity in the license.

Smartsheet
Workload on Business; time and roles in Resource Management, by quote.

Project finance next to the plan

Smartsheet budgets are built in sheets from template sets, which Smartsheet's guide describes as sheet-based budgeting and cost tracking [56, 24]. Resource Management adds fee budgets and bill rates, in one currency per account [57, 58]. Revenue recognition and a financial period close are not documented.

ITM Platform holds top-down and bottom-up budgets, purchases, revenue with five recognition methods and period close in the project [59, 9].

ITM Platform	Smartsheet
Budgets, purchases, revenue and close in the product.	Budgets built in sheets; labor budgets in Resource Management.

Selecting the portfolio

Business collects demand with forms and multi-step approvals, and scoring is built with formula columns [60, 61, 62]. Portfolios and Scenario Planning are Enterprise features sold by quote, and Scenario Planning excludes budget modeling and project prioritization [1, 63].

ITM Platform scores projects against weighted goals, with pairwise comparison and an efficient frontier against the budget [7].

ITM Platform	Smartsheet
Goals, AHP and frontier in the license.	Intake on Business; Portfolios and scenarios on Enterprise.

Reports and AI

Smartsheet reports draw on up to 30,000 sheets, a Power BI connector is included from Business, and reports go out on a schedule [12, 13, 14]. AI is included on every plan, and the MCP Server offers more than 80 tools on Business, with agents announced on 4 November 2026 [64, 15, 31].

ITM Platform includes PMPilot, questions over live data and an MCP server with 47 tools [30, 32]. Its reports have no charts or scheduled delivery.

ITM Platform	Smartsheet
AI and MCP included; Power BI templates for charts.	AI and MCP included; stronger cross-sheet reporting.

PRICING

What each product costs

Smartsheet publishes per-member prices for Pro and Business, and sells Enterprise, Advanced Work Management and its premium products by quote. On Business, the total depends on how many people edit sheets.

The same team: 25 managers and 100 team members

Every comparison prices this team, with a license for each person who updates tasks or reports time. Prices are per year, before taxes and discounts.

ITM Platform, list price, all included

11,700
USD per year

25 manager licenses at US$39 a month, billed annually. The 100 team members need no paid license. All included in the price: AI, timesheets, project finance, the API, the MCP server, packaged connectors, single sign-on and support. [4]

Smartsheet Business for all 125 people

28,500
USD per year

125 members at US$19 a month, billed yearly. Anyone internal who edits a sheet needs a paid seat after a free provisional period. [1, 2]

Included in ITM Platform, charged separately by Smartsheet

ITM Platform's license price includes each item in this table. The other column shows how Smartsheet sells it. Items that ITM Platform does not offer are left out.

	ITM Platform	Smartsheet
Timesheets	✓ Included	Resource Management by Smartsheet, licensed for each user who tracks time. Price by quote. [3, 5, 65]
Portfolios and scenario planning	✓ Included	Enterprise plan. Price by quote. [1, 66]
Single sign-on (SAML)	✓ Included	Enterprise plan. Price by quote. [1, 67]
Jira connector	✓ Included	Smartsheet Jira Connector, a paid premium offering. Price from sales. [38, 68]
CRM and ERP connectors	✓ Included	The Salesforce Connector is paid. Dynamics 365 and HubSpot integrations come with Enterprise, sold by quote. [69, 70]

List prices before taxes and discounts. Billed monthly, Business costs US$24 per member, or US$36,000 a year for this team [1]. Free Contributor seats are not counted: they answer update requests and submit forms but cannot edit sheets [52, 27].

ITM Platform list price	Per manager license per month
5 to 49 manager licenses	US$39
50 to 149 manager licenses	US$34
150 or more manager licenses	US$26

Price per manager license per month in US dollars, billed annually; the same figures apply in euros. The tier price applies to every manager license. Team Members, project guests and no-login resources need no paid license, with no limit on their number. The first contract adds a training pack. Private cloud and on-premise deployments add an annual maintenance fee.[4]

Smartsheet pricing

- Pro: US$9 per member per month billed yearly, up to 10 members. Business: US$19 billed yearly or US$24 monthly, from 3 members.[1]
- Enterprise, from 10 members, and Advanced Work Management: custom pricing.[1]
- Premium add-ons with a starting price: Dynamic View from US$125 and Data Shuttle from US$100 a month. Resource Management, Advanced Portfolios, connectors and Bridge: quote only.[1]
- AWS Marketplace lists Business at US$114,000 a year for 500 members, the same US$19 per member.[71]
- Since 27 October 2025, provisional members are downgraded to a free seat at the end of their period unless an administrator approves the upgrade.[72, 73]
- Subscriptions renew automatically for the number of seats used during the term, and price increases need 45 days' notice.[74]

TWELVE CRITERIA

How the two products score

ITM Platform scores higher on eight criteria and Smartsheet on two: reporting and ecosystem. They are level on AI and integrations. Smartsheet's scores refer to the Business plan, the highest plan with a public price and the one priced in the pricing section. Enterprise, Advanced Work Management and Resource Management are sold by quote: each criterion names what they add, and they do not raise the score.



Scores from 0 to 5 against the published scale. ITM Platform assessed both products. The criteria are not weighted, so there is no total: weight them by what matters to your organization.

Scoring scale

Score	Meaning	When it applies
5	Complete	Covers the criterion natively, with public evidence and no material gap.
4	Strong	Covers it well. The gaps are minor for most buyers.
3	Partial	Covers the core. Material gaps remain, or the buyer needs configuration work.
2	Limited	Mostly available through development, add-ons or third parties, or only on request.
1	Marginal	Touches the criterion without a usable answer.
0	Not covered	Public evidence shows the criterion is not covered.
Not scored	Insufficient evidence	Public sources do not establish the answer. The reason is given next to the criterion.

THE OTHER SIDE

Where Smartsheet is the stronger choice

Smartsheet is the better choice in the situations below. If one of them is a firm requirement for you, ITM Platform is probably not the right replacement. It can still run next to Smartsheet for portfolio, resource and financial management.

A spreadsheet interface teams adopt quickly

Reviewers praise how quickly teams adopt the grid interface, and a 30-day Business trial starts without a card.[11, 75, 1]

Reports across thousands of sheets

Reports combine up to 30,000 sheets, dashboards have unlimited widgets, a Power BI connector is included and reports go out on a schedule.[12, 76, 13, 14]

AI and MCP on Business

Smart Assist on every plan, AI that builds workspaces from a description, and an MCP Server with more than 80 tools, with no AI credits today.[16, 15, 17]

Scheduling close to Microsoft Project

Four dependency types with lag, critical path and Microsoft Project import and export within a sheet.[77, 78, 79, 80]

Integrations and automation

More than 175 integrations, unlimited automations on Business and a REST API with webhooks.[37, 1, 36, 81]

Certifications and data instances

SOC 2 Type 2, ISO 27001 and five more ISO certificates, EU and Australia instances, and FedRAMP through Smartsheet Gov.[19, 18, 20, 21]

Ecosystem and customer base

More than 123,000 organizations and 750 partners, and four years as a Leader in Gartner's Collaborative Work Management Magic Quadrant.[22, 23, 82]

ITM Platform limitations to weigh

These are the limits of ITM Platform that most often matter in an evaluation against Smartsheet.

- No native mobile app. The web interface is responsive.
- No SOC 2 or ISO 27001 certificate held by ITM Platform itself, and no public status page.
- No SCIM provisioning. Multi-factor authentication comes from the customer's identity provider.
- No automatic leveling that moves dates, and no skills inventory.
- No story points or scaled agile planning. Sprint velocity appears only in the AI project report.
- Packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce. Other systems need a Custom Extension or API work.
- Reports export to Excel only and cannot be scheduled.
- Interface in English, Spanish and Portuguese only.

METHOD AND SOURCES

How we compared the two products

How to read this page

The first part of the page gives the answer: who each product fits, what each costs, how they score and where Smartsheet is stronger. The second part holds the evidence for each score, the capabilities one by one and questions for both vendors.

Numbers in brackets link to the sources at the end of the page. ITM Platform wrote this page, so treat the scores as one vendor's assessment and check the sources that matter to you.

How this comparison was made

1. The same twelve criteria are used for every product. They group the categories of ITM Platform's public PPM checklist and add security and the vendor's ecosystem.
2. Statements about Smartsheet come from public sources: the vendor's documentation, release notes, recorded demos, legal terms and marketplace listings, then review sites and analysts. A capability named only on a product page or in a brochure is marked not documented. Each source carries a numbered link and the date we consulted it.
3. Scores go from 0 to 5 against a published scale. A product is scored on what public sources establish. Where they do not establish the answer, the item is marked not scored or not documented: ask the vendor to show it. A capability that works the same way in both products gets the same mark.
4. Scores refer to the product whose price is shown. When a gap is covered by another product of the vendor, a paid add-on or a marketplace app from another company, the page names it with its price. It raises the score only when its price is included in the comparison.
5. We did not run a hands-on test of Smartsheet. Statements about ITM Platform come from its documentation and from the product.
6. The criteria are not weighted and there is no total. Weight them by what matters to your organization.
7. Where Smartsheet is stronger, the page says so. ITM Platform's own limitations are listed too.

Who wrote it

ITM Platform wrote and paid for this comparison and makes one of the products compared. Read it as a vendor's assessment and check the sources.

We check the facts for changes every month, and sooner when Smartsheet changes pricing or ships a major release. The date at the top of the page is the month of the last check.

If a statement is wrong or out of date, send us the correction with a public source. We correct verified errors.

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