ITM Platform
PROJECTS ▪ PROGRAMS ▪ PORTFOLIO

PPM SOFTWARE COMPARISON

ITM Platform vs Smartsheet

Smartsheet is a spreadsheet-style work management platform sold per member in four plans. Portfolios and scenario planning come with the Enterprise plan, and time tracking with Resource Management, both sold by quote. ITM Platform is one PPM product with a published price per manager.

12 criteria

Scored from 0 to 5, with the evidence behind each score.

76 capabilities

Compared one by one, each with the Smartsheet plan or product.

Seats priced

What Smartsheet Business costs for the same team, in both seat models.

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www.itmplatform.com/en/ppm-software-comparison/itm-platform-vs-smartsheet/

THE SHORT ANSWER

Which one fits your organization

Smartsheet is the stronger choice for teams that want a spreadsheet-style platform they can adopt quickly, with reports across many sheets, AI that builds workspaces from a description and a large integration catalog. It also suits buyers whose security review requires SOC 2 and ISO 27001. ITM Platform fits PMOs that want portfolio selection, resources, timesheets and project finance in one product, where team members need no paid license. For 25 managers and 100 team members who edit their own tasks, Smartsheet Business costs US$28,500 a year [1, 2]. Time tracking and portfolios are sold by quote [3, 1]. ITM Platform costs US$11,700 a year for the same team [4].

ITM Platform

Choose ITM Platform if

- ✓ You want timesheets, capacity and project finance in the license price. Smartsheet sells time tracking in Resource Management, by quote. [4, 3, 5]
- ✓ Most of your people update tasks and report time, and you do not want a paid seat for each. Smartsheet charges anyone internal who edits a sheet. [4, 6, 2]
- ✓ You need to score and select projects with weighted goals, pairwise comparison and an efficient frontier. [7]
- ✓ You run ongoing services and client work next to projects, with budget, revenue and margin. [8, 9]
- ✓ You need an on-premise or single-tenant private cloud option. Smartsheet is SaaS only. [10]

Smartsheet

Choose Smartsheet if

- ✓ Your teams want a spreadsheet-style tool they adopt quickly, with forms, automations and dashboards. [1, 11]
- ✓ You report across thousands of sheets, with a Power BI connector and scheduled report delivery. [12, 13, 14]
- ✓ You want AI that builds workspaces from a description and an MCP server with more than 80 tools, included in the plan. [15, 16, 17]
- ✓ Your security review requires SOC 2 Type 2 and ISO 27001, with an EU or Australian instance or FedRAMP through Smartsheet Gov. [18, 19, 20, 21]
- ✓ You prefer a vendor used by more than 123,000 organizations, with more than 750 partners. [22, 23]

THE PRODUCTS

What “Smartsheet” means in this comparison

Smartsheet sells four plans and a set of premium products. Portfolios and Scenario Planning are in the Enterprise plan, and Resource Management, Advanced Portfolios, connectors and Bridge are add-ons [1]. A comparison with ITM Platform starts by naming the plan and the add-ons.

ITM Platform is one product

Every module below is in the same license, on one data model, with one set of users and permissions.

- Portfolio and programs
- Strategic alignment
- Gantt projects
- Kanban and sprints
- Services
- Resources and timesheets
- Budgets, purchases and revenue
- Risks and issues
- Reports and dashboards
- PMPilot AI and MCP
- API and extensions

Smartsheet for portfolio work is a plan and premium products

These are the Smartsheet plans and products a buyer may be offered for portfolio work, with the role Smartsheet gives them. Above Business, all are sold by quote[1].

Pro
Up to 10 members, without workload tracking or the API

Business
Timeline view, workload tracking, reports across sheets and unlimited automations. US$19 per member a month

Enterprise
Adds Portfolios, Scenario Planning, SAML single sign-on and a 99.9% SLA. Quote only

Advanced Work Management
Enterprise with Advanced Portfolios, Dynamic View, Data Shuttle, connectors and Premium Support. Quote only. Formerly Smartsheet Advance packages

Resource Management by Smartsheet
Capacity by role, time tracking and approval, fee budgets and bill rates. Add-on, quote only. Formerly 10,000ft

Advanced Portfolios
Template changes pushed to live projects and portfolio roll-ups. Enterprise add-on

Control Center
Projects created from blueprints with roll-up sheets. Documented as an add-on, no longer on the pricing page

Connectors and Bridge
Sync with Jira, Salesforce, Dynamics 365 and ServiceNow, and workflows across systems. Add-ons

Dynamic View and Data Shuttle
Filtered views for sharing, and data import and export by file. From US$125 and US$100 a month

vsActual
AI planning product for strategy and finance, announced on 4 November 2026. Early access, no price yet

Smartsheet Gov
Separate instance for US government, with FedRAMP Moderate

In this comparison, **Smartsheet** means the Business plan, the highest plan with a public price. It is priced in the pricing section, and the scores refer to it. Enterprise, Advanced Work Management, Resource Management and Advanced Portfolios are sold by quote [1]. For that reason, they are named where they cover a gap and marked as Add-on, and they do not raise the score.

Smartsheet's own guide to PPM tools says that advanced resource management requires an add-on subscription, and describes its financial management as sheet-based budgeting and cost tracking [24].

AT A GLANCE

ITM Platform and Smartsheet side by side

The facts a budget holder and a PMO lead usually ask for first. Smartsheet facts name the plan or product they refer to.

	ITM Platform	Smartsheet
What it is	One product for projects, agile work, services, programs and the portfolio [8]	Spreadsheet-style work management platform in four plans, with premium add-ons [1]
Typical buyer	PMOs in mid-size and large organizations, project-based companies and public bodies [25]	Teams and enterprises across functions; used by 85% of the Fortune 500 [26]
List price	Public: US$39, 34 or 26 per manager per month, billed annually [4]	Public: Business US$19 per member per month billed yearly (US$24 monthly). Enterprise by quote [1]
Who needs a paid license	People who manage projects or portfolios. Team Members and guests are free [4]	Anyone internal who edits a sheet. Contributors and external guests are free [2, 27]
Smallest contract	5 manager licenses: US$2,340 per year [4]	Business: 3 members, US$684 per year. Enterprise from 10 members, by quote [1]
Free trial	14 days, self-service, no credit card [4]	30 days of Business, self-service, no card [1, 28]
Products and add-ons	One edition. AI, API, MCP server, extensions and single sign-on included [4]	Portfolios need Enterprise; time tracking needs Resource Management. Both by quote [1]
Deployment	SaaS on Azure (West Europe). Options: single-tenant private cloud in any Azure region, or on-premise [29]	SaaS on AWS: US, EU or Australia instance, and Smartsheet Gov. No on-premise [20, 10, 21]
AI	PMPilot assistant, questions over live data, AI plans and weekly AI reports, included for every account [30]	Smart Assist, AI dashboards and AI workspace creation, included in the plan. Agents announced in November 2026 [17, 16, 31]
MCP server for AI agents	Yes. Hosted server with 47 tools that read and write, OAuth 2.1 and each user's permissions, included [32]	Yes. Hosted MCP Server with more than 80 tools, Business and above [15, 33]
Integrations	REST API with 358 operations, GraphQL DataMart, MCP server and an extension engine, all included. Packaged: Jira, Microsoft Dynamics, HubSpot, Salesforce, Zendesk, Help Scout, Microsoft Project, Teams, Power BI [34, 35]	REST API, webhooks, Power BI connector, 175+ integrations. Jira and Salesforce connectors paid [36, 13, 37, 38]
Automation and extensions	Included. Scripts that run on record events, schedules or webhooks, call other systems and can stop a save [4, 39]	Unlimited automation workflows on Business, up to 150 per sheet. Bridge, for workflows across systems, is a paid add-on on Enterprise with no public price [1, 40]
Standard implementation	Fixed-price configuration service of about two weeks [41]	Self-service start. Paid professional services or partners for larger rollouts [1, 23]

	ITM Platform	Smartsheet
Support	Included in the license: online, 12 hours a day, 5 days a week [4]	Base on all plans, Standard in Enterprise, Premium in Advanced Work Management [42, 43]
Interface languages	English, Spanish and Portuguese [8]	English, French, German, Italian, Japanese, Portuguese, Russian and Spanish [44]
Security certifications	None held by ITM Platform itself. Hosted on Microsoft Azure, whose ISO 27001 and ISO 27701 certificates cover the infrastructure [45, 46]	SOC 2 Type 2; ISO/IEC 27001, 27017, 27018, 27701, 22301 and 42001 [19, 18]
Mobile	Responsive web. No native app	iOS and Android apps [1]
Company	Selling the product since 2011. Legal entities in Madrid and London [25]	Founded in 2005. More than 123,000 organizations and 750 partners [26, 22, 23]
User reviews	Capterra: 4.5 of 5 from 105 reviews. G2: 4.8 of 5 from 13 reviews, dated 2017 to 2020 [47, 48]	Capterra: 4.5 of 5 from 3,579 reviews. Gartner Peer Insights: 4.5 from 2,876 ratings [11, 49]
Reviewers on ease of use, value and support	Ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews on Software Advice [50]	Ease of use 4.3, value for money 4.4 and customer support 4.3 of 5, from 3,764 reviews on Software Advice [51]

Numbers in brackets link to the sources at the end of the page.

MAIN DIFFERENCES

What changes for the PMO

These are the differences a PMO usually notices first when it compares ITM Platform with Smartsheet for portfolio work.

Who needs a paid seat

Smartsheet charges a member seat to anyone in the organization who edits a sheet, after a free provisional period. Free Contributors can only view, comment, answer update requests and submit forms [2, 52, 27]. For 25 managers and 100 team members who edit their own tasks on Business, that is US$28,500 a year [1].

ITM Platform charges manager licenses. Team members update their tasks and report time without a paid license [4, 6].

ITM Platform
25 paid licenses for this team, with timesheets.

Smartsheet
25 to 125 paid seats on Business, depending on who edits. No time tracking.

Time and resources

Business includes workload tracking: each person's allocation across sheets, with overallocation marked [53]. Time entry, timesheet approval, roles and skills come from Resource Management, a separate product licensed per user who tracks time and sold by quote [3, 5]. Smartsheet's own PPM guide says advanced resource management requires an add-on subscription [24].

ITM Platform includes timesheets, accepted effort, capacity and resource analysis in the license [54, 55].

ITM Platform
Timesheets and capacity in the license.

Smartsheet
Workload on Business; time and roles in Resource Management, by quote.

Project finance next to the plan

Smartsheet budgets are built in sheets from template sets, which Smartsheet's guide describes as sheet-based budgeting and cost tracking [56, 24]. Resource Management adds fee budgets and bill rates, in one currency per account [57, 58]. Revenue recognition and a financial period close are not documented.

ITM Platform holds top-down and bottom-up budgets, purchases, revenue with five recognition methods and period close in the project [59, 9].

ITM Platform	Smartsheet
Budgets, purchases, revenue and close in the product.	Budgets built in sheets; labor budgets in Resource Management.

Selecting the portfolio

Business collects demand with forms and multi-step approvals, and scoring is built with formula columns [60, 61, 62]. Portfolios and Scenario Planning are Enterprise features sold by quote, and Scenario Planning excludes budget modeling and project prioritization [1, 63].

ITM Platform scores projects against weighted goals, with pairwise comparison and an efficient frontier against the budget [7].

ITM Platform	Smartsheet
Goals, AHP and frontier in the license.	Intake on Business; Portfolios and scenarios on Enterprise.

Reports and AI

Smartsheet reports draw on up to 30,000 sheets, a Power BI connector is included from Business, and reports go out on a schedule [12, 13, 14]. AI is included on every plan, and the MCP Server offers more than 80 tools on Business, with agents announced on 4 November 2026 [64, 15, 31].

ITM Platform includes PMPilot, questions over live data and an MCP server with 47 tools [30, 32]. Its reports have no charts or scheduled delivery.

ITM Platform	Smartsheet
AI and MCP included; Power BI templates for charts.	AI and MCP included; stronger cross-sheet reporting.

PRICING

What each product costs

Smartsheet publishes per-member prices for Pro and Business, and sells Enterprise, Advanced Work Management and its premium products by quote. On Business, the total depends on how many people edit sheets.

The same team: 25 managers and 100 team members

Every comparison prices this team, with a license for each person who updates tasks or reports time. Prices are per year, before taxes and discounts.

ITM Platform, list price, all included

11,700
USD per year

25 manager licenses at US$39 a month, billed annually. The 100 team members need no paid license. All included in the price: AI, timesheets, project finance, the API, the MCP server, packaged connectors, single sign-on and support.[4]

Smartsheet Business for all 125 people

28,500
USD per year

125 members at US$19 a month, billed yearly. Anyone internal who edits a sheet needs a paid seat after a free provisional period.[1, 2]

Included in ITM Platform, charged separately by Smartsheet

ITM Platform's license price includes each item in this table. The other column shows how Smartsheet sells it. Items that ITM Platform does not offer are left out.

	ITM Platform	Smartsheet
Timesheets	✓ Included	Resource Management by Smartsheet, licensed for each user who tracks time. Price by quote.[3, 5, 65]
Portfolios and scenario planning	✓ Included	Enterprise plan. Price by quote.[1, 66]
Single sign-on (SAML)	✓ Included	Enterprise plan. Price by quote.[1, 67]
Jira connector	✓ Included	Smartsheet Jira Connector, a paid premium offering. Price from sales.[38, 68]
CRM and ERP connectors	✓ Included	The Salesforce Connector is paid. Dynamics 365 and HubSpot integrations come with Enterprise, sold by quote.[69, 70]

List prices before taxes and discounts. Billed monthly, Business costs US$24 per member, or US$36,000 a year for this team[1]. Free Contributor seats are not counted: they answer update requests and submit forms but cannot edit sheets[52, 27].

ITM Platform list price	Per manager license per month
5 to 49 manager licenses	US$39
50 to 149 manager licenses	US$34
150 or more manager licenses	US$26

Price per manager license per month in US dollars, billed annually; the same figures apply in euros. The tier price applies to every manager license. Team Members, project guests and no-login resources need no paid license, with no limit on their number. The first contract adds a training pack. Private cloud and on-premise deployments add an annual maintenance fee.[4]

Smartsheet pricing

- Pro: US$9 per member per month billed yearly, up to 10 members. Business: US$19 billed yearly or US$24 monthly, from 3 members.[1]
- Enterprise, from 10 members, and Advanced Work Management: custom pricing.[1]
- Premium add-ons with a starting price: Dynamic View from US$125 and Data Shuttle from US$100 a month. Resource Management, Advanced Portfolios, connectors and Bridge: quote only.[1]
- AWS Marketplace lists Business at US$114,000 a year for 500 members, the same US$19 per member.[71]
- Since 27 October 2025, provisional members are downgraded to a free seat at the end of their period unless an administrator approves the upgrade.[72, 73]
- Subscriptions renew automatically for the number of seats used during the term, and price increases need 45 days' notice.[74]

What to ask for in a Smartsheet quote

A Smartsheet proposal can be compared only when it is itemized. Ask for these lines separately:

- The plan, and how many members, provisional members and free Contributors it assumes.
- Resource Management: the number of licensed users and managed resources, and whether managers who approve time need a license.
- Enterprise or Advanced Work Management, if Portfolios, Scenario Planning or single sign-on were demonstrated.
- Advanced Portfolios or Control Center, and the number of portfolios or active projects included.
- Connectors, Bridge and support packages, each with its price.
- Whether the base fee plus credits model applies, and what happens when the overage protection ends.

TWELVE CRITERIA

How the two products score

ITM Platform scores higher on eight criteria and Smartsheet on two: reporting and ecosystem. They are level on AI and integrations. Smartsheet's scores refer to the Business plan, the highest plan with a public price and the one priced in the pricing section. Enterprise, Advanced Work Management and Resource Management are sold by quote: each criterion names what they add, and they do not raise the score.



Scores from 0 to 5 against the published scale. ITM Platform assessed both products. The criteria are not weighted, so there is no total: weight them by what matters to your organization.

Scoring scale

Score	Meaning	When it applies
5	Complete	Covers the criterion natively, with public evidence and no material gap.
4	Strong	Covers it well. The gaps are minor for most buyers.
3	Partial	Covers the core. Material gaps remain, or the buyer needs configuration work.
2	Limited	Mostly available through development, add-ons or third parties, or only on request.
1	Marginal	Touches the criterion without a usable answer.
0	Not covered	Public evidence shows the criterion is not covered.
Not scored	Insufficient evidence	Public sources do not establish the answer. The reason is given next to the criterion.

THE OTHER SIDE

Where Smartsheet is the stronger choice

Smartsheet is the better choice in the situations below. If one of them is a firm requirement for you, ITM Platform is probably not the right replacement. It can still run next to Smartsheet for portfolio, resource and financial management.

A spreadsheet interface teams adopt quickly

Reviewers praise how quickly teams adopt the grid interface, and a 30-day Business trial starts without a card.[11, 75, 1]

Reports across thousands of sheets

Reports combine up to 30,000 sheets, dashboards have unlimited widgets, a Power BI connector is included and reports go out on a schedule.[12, 76, 13, 14]

AI and MCP on Business

Smart Assist on every plan, AI that builds workspaces from a description, and an MCP Server with more than 80 tools, with no AI credits today.[16, 15, 17]

Scheduling close to Microsoft Project

Four dependency types with lag, critical path and Microsoft Project import and export within a sheet.[77, 78, 79, 80]

Integrations and automation

More than 175 integrations, unlimited automations on Business and a REST API with webhooks.[37, 1, 36, 81]

Certifications and data instances

SOC 2 Type 2, ISO 27001 and five more ISO certificates, EU and Australia instances, and FedRAMP through Smartsheet Gov.[19, 18, 20, 21]

Ecosystem and customer base

More than 123,000 organizations and 750 partners, and four years as a Leader in Gartner's Collaborative Work Management Magic Quadrant.[22, 23, 82]

ITM Platform limitations to weigh

These are the limits of ITM Platform that most often matter in an evaluation against Smartsheet.

- No native mobile app. The web interface is responsive.
- No SOC 2 or ISO 27001 certificate held by ITM Platform itself, and no public status page.
- No SCIM provisioning. Multi-factor authentication comes from the customer's identity provider.
- No automatic leveling that moves dates, and no skills inventory.
- No story points or scaled agile planning. Sprint velocity appears only in the AI project report.
- Packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce. Other systems need a Custom Extension or API work.
- Reports export to Excel only and cannot be scheduled.
- Interface in English, Spanish and Portuguese only.

CRITERION BY CRITERION

The evidence behind each score

Each criterion says why it matters, lists what public sources establish about each product and gives both scores. A closing note explains what the difference means for a PMO. ITM Platform's own limits are the last fact in each list.

1 Portfolio prioritization and strategy

ITM Platform leads

The PMO has to show why one project was funded before another, and what the portfolio looks like under a different budget.

ITM Platform

4 / 5

- Business goals are weighted by points, by a qualitative scale or by pairwise comparison (AHP). The pairwise method reports a consistency ratio that flags contradictory judgments. [7]
- Each scenario shows value against cost per project, an efficient frontier chart and a budget limit. Save and Approve writes the approval status to every project in one step. [7]
- Projects and services roll up to programs and one portfolio, with budget, schedule and goals, and status workflows govern approval from idea to closure. [8, 83]
- Limits: scenarios are built inside a program, selection against the frontier is made by hand, one person scores each scenario, and there are no OKR key results or request forms for people without a license.

Smartsheet (Smartsheet Business)

2 / 5

- Business has intake forms with conditional logic, multi-step approval requests and a timeline view for roadmaps. [60, 61, 84]
- Scoring, goals, OKRs and benefits are built with formula columns and templates. Smartsheet documents no scoring or goal object. [62, 85, 86]
- Portfolios and Scenario Planning are Enterprise features, and Advanced Portfolios is an Enterprise add-on, all sold by quote. [1, 66]
- Scenario Planning covers up to 5 project sheets and 3 scenarios and excludes budget modeling and project prioritization. Pairwise comparison and an efficient frontier are not documented. [63]

What the difference means

On Business, a PMO collects and approves demand in Smartsheet and builds its own scoring in sheets. Comparing scenarios needs Enterprise, and selecting a portfolio against a budget is not documented. ITM Platform includes weighted goals, pairwise comparison and the efficient frontier in the license.

2 Project delivery: waterfall, agile and hybrid

ITM Platform leads

Many organizations run planned projects and agile teams at the same time and need both in one report.

ITM Platform

4/ 5

- Gantt with the four dependency types, lead and lag, critical path, unlimited baselines and earned value with three forecast scenarios. [87, 88]
- Kanban boards with sprints, burndown and cumulative flow. Sprints can also be used inside Gantt projects, and both project types share resources, budgets and reports. [8]
- Risks, issues and change requests record their cost, schedule and scope impact. Status workflows support approval rules, including budget thresholds. [83]
- Limits: no automatic leveling that moves dates, no story points, durations in whole days, and a project keeps its type (Gantt or Kanban) after creation.

Smartsheet (Smartsheet Business)

3/ 5

- The four dependency types with lag, critical path and a total float function, within one sheet. [77, 78, 89]
- One baseline per sheet. Smartsheet staff have said predecessors cannot link tasks in different sheets. [90, 91]
- Imports Microsoft Project files (.mpp, .mpx and XML) and exports Microsoft Project XML. [79, 80]
- Agile teams use board view. Sprints, story points, risk registers and earned value come from templates. [92, 93, 94]

What the difference means

Smartsheet schedules a project well within one sheet, with one baseline per sheet and no predecessors across sheets. Risk registers and sprints come from templates. ITM Platform has dependencies between projects, several baselines, risk registers and sprints as product features.

3 Resource and capacity management

ITM Platform leads

Committing to a date without checking who is free is a common cause of replanning.

ITM Platform

4/ 5

- Demand can be planned by role before people are named, then compared with capacity by day, week, month or quarter. [54]
- Estimates are spread day by day over each person's calendar. Overallocation counts work in every project, and a guided redistribution proposes who can take the hours. [54]
- Timesheets feed actual hours, with non-billable hours kept apart. Managers set the accepted effort that is used for cost and billing without changing what people reported. [55, 95]
- Limits: no skills inventory, no automatic leveling that moves dates, and no submit step for timesheets.

Smartsheet (Smartsheet Business)

3/ 5

- Workload tracking shows each person's allocation across all sheets and marks overallocation. [53, 96]
- Roles, skills, placeholders, time entry and timesheet approval come from Resource Management by Smartsheet. Only its licensed users can track time, and it is sold by quote. [97, 98, 3, 5]
- Automatic leveling is not documented. People are reassigned by hand in the workload view. [53]

What the difference means

On Business, a PMO sees who is overloaded but keeps no time records. Resource Management adds time and roles at a price the buyer has to request. ITM Platform includes timesheets, accepted effort and capacity views.

4 Financial management

ITM Platform leads

Finance and the PMO need the same cost, revenue and margin figures without rebuilding them in spreadsheets.

ITM Platform

4 / 5

- Every project and service shows the top-down budget, the bottom-up estimate, actuals and the last period close side by side, with margin in each. [59]
- Dated cost and bill rates, purchases with CSV import from the ERP, revenue records, time-and-materials revenue and five revenue recognition methods. [9]
- Period close locks reported hours and produces closing documents per provider. Every amount stores its currency and exchange rate. [59]
- Baselines keep budget, purchases and revenue with the schedule, and earned value can include purchases. [88]
- Limits: no month-by-month cost budget, no customer invoicing or purchase orders, and exchange rates are entered by hand or updated by an extension.

Smartsheet (Smartsheet Business)

2 / 5

- Budgets with plan and actual are built in sheets from template sets. Smartsheet's own PPM guide calls this sheet-based budgeting and cost tracking. [56, 24]
- Resource Management adds fee budgets, bill rates by role and expense entries, in one currency per account. [57, 99, 58]
- Rows can be locked by automation after approval. Cost rates, CAPEX and OPEX, revenue recognition and a financial period close are not documented. [100]

What the difference means

A PMO that tracks cost and revenue per project builds and maintains that model in sheets, or adds Resource Management for labor budgets. ITM Platform holds budgets, purchases, revenue and period close in the product.

5 Services and non-project work

ITM Platform leads

Support, maintenance and operations use the same people as projects, so capacity figures that leave them out overstate who is free.

ITM Platform 5/ 5

- Services are a component type for continuous work. Each has activities, a team, a budget, purchases, revenue and its own status workflow.[8]
- Services appear in the same portfolio, programs, capacity views and reports as projects, so non-project work counts against the same people.[8]
- Clients and providers have their own records, with revenue, cost and margin per client.[8]
- Limits: services have no Gantt and no risk register.

Smartsheet (Smartsheet Business) 2/ 5

- Ongoing work such as operations or support is modeled with sheets and workspaces. Smartsheet documents no service object.[1]
- Client records are not documented on Business. Enterprise integrations bring Dynamics 365 and HubSpot accounts into sheets.[70]
- Resource Management links client names to projects; Smartsheet says clients hold no other data.[101]

What the difference means

Services, clients and margin per client are modeled by the customer. ITM Platform runs services next to projects, with their own budgets and revenue.

6 Reporting and analytics

Smartsheet leads

A PMO often starts looking for a tool because its monthly portfolio report is assembled by hand.

ITM Platform 4/ 5

- Report builder with seven report types, from projects and tasks to purchases, revenue and time, with custom fields, live data and Excel export.[8]
- Custom dashboards with six chart types and global filters, shared by user or role, plus pre-built dashboards for the portfolio and for each project, service and client.[8]
- Free Power BI templates, and a GraphQL analytics API (DataMart) about one minute behind live data, both included in the price.[102, 34]
- A weekly AI report on each subscribed project arrives by email, and every list exports to Excel.[30]
- Limits: reports export to Excel only, have no charts and cannot be scheduled, dashboards have no drill-down, and there is no certified Power BI connector.

Smartsheet (Smartsheet Business) 5/ 5

- Reports combine rows from up to 30,000 sheets, and people can edit data from the report.[12]
- Dashboards with unlimited widgets on Business, and an AI dashboard builder.[76]
- A Power BI connector is included from Business, and reports are sent as PDF or Excel on a schedule.[13, 14]
- The REST API and exports to Excel, Google Sheets, PDF and Microsoft Project XML give access to the data.[36]

What the difference means

Reporting across many projects is one of Smartsheet's strengths, with scheduled delivery and a Power BI connector included. ITM Platform includes a report builder, custom dashboards, Power BI templates and an analytics API, without charts in reports or scheduled delivery.

7 AI and agents

Comparable

Buyers now ask what the AI does with their own portfolio data, who is allowed to use it and what it costs.

ITM Platform

4 / 5

- PMPilot is on every screen and in Microsoft Teams. It answers product and method questions for every user, and questions over live portfolio data as tables for manager licenses, limited to what each user may see. [30]
- AI drafts a plan from a prompt or a meeting transcript, with dependencies and durations. It also writes a weekly report for each subscribed project and can answer from the customer's own methodology. [30]
- An MCP server with 47 tools, 27 that read and 20 that write, lets agents in Claude, ChatGPT, Microsoft Copilot Studio or Cursor create projects and tasks, log time and update progress, risks and issues. It uses OAuth 2.1, applies each user's permissions and logs every call. [32, 103]
- All of it is included in the subscription, with no AI credits or usage meters. Extensions can also call a language model inside an automation. [4, 30]
- Limits: the in-app assistant does not write data, the model provider is OpenAI, and Team Members cannot use data analysis or MCP.

Smartsheet (Smartsheet Business)

4 / 5

- Smart Assist and AI dashboards are included on every plan, and Smartsheet charges no AI credits today. [64, 17]
- The Smartsheet MCP Server, generally available since 24 March 2026, reads and writes with more than 80 tools on Business and above. [15, 33]
- AI builds a workspace from a plain-language description. Agentic Workflows and the Creation, Data Quality and Automations agents were announced on 4 November 2026 and are not yet described in the help center. [16, 31]
- Models come from Azure OpenAI and Amazon Bedrock. An optional base fee plus credits model was announced for AI, automations and the API. [64, 104]

What the difference means

Both products include AI and an MCP server in the price. Smartsheet's AI builds workspaces from a description, and its agents are announced but not yet documented. ITM Platform's assistant answers and drafts, its extensions can call a language model, and agents write through its MCP server.

8 Integrations and extensibility

Comparable

The PPM tool has to exchange data with the ERP, the ticketing system and the tools development teams already use.

ITM Platform

4 / 5

- Public REST API with 358 documented operations and no charge per request. A GraphQL analytics API and an MCP server are included too. [34]
- Extensions change how the product behaves, much like plug-ins. Each is a script that runs inside ITM Platform when a record is created, changed or deleted, on a schedule, or when another system calls its webhook. It can stop a save and tell the user why, call REST or SOAP services, send email or ask a language model. [35, 39]
- Customers, partners or ITM Platform write extensions, for example to enforce an approval rule. The editor is in every subscription. An administrator installs a packaged extension from the extensions panel and fills in its settings form. The Microsoft Dynamics, HubSpot, Salesforce, Zendesk and Help Scout connectors are built this way. [4, 41, 39]
- Packaged connectors for Jira (Cloud and Data Center, both directions), Zendesk, Help Scout, Microsoft Project files, Microsoft Teams and Power BI. [35]
- Limits: packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce, and there are no calendar or Git connectors. Other systems need a Custom Extension or API work.

Smartsheet (Smartsheet Business)

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- REST API from Business, at 300 requests per minute per token, and webhooks. [105, 81]
- Unlimited automations on Business, and more than 175 integrations in the directory. [1, 37]
- The Jira and Salesforce connectors are paid premium offerings priced by sales. Dynamics 365, HubSpot, ServiceNow and Workday integrations come with Enterprise. [38, 69, 70]

What the difference means

Smartsheet connects to more tools out of the box, and a Business customer pays separately for the Jira and Salesforce connectors. ITM Platform includes its REST API, analytics API, packaged connectors and extensions in the license. Extensions call other systems on record events, schedules or webhooks.

9 Security, compliance and hosting

ITM Platform leads

Procurement and IT security can stop a purchase that the PMO has already chosen.

ITM Platform 4/ 5

- Hosted on Microsoft Azure in West Europe, whose ISO 27001 and ISO 27701 certificates cover the infrastructure, with encryption in transit and at rest. Personal data is processed under the GDPR. [45, 106, 46]
- The security and service documentation given to customers commits to 99.95% availability, an external security assessment every quarter and a yearly disaster recovery test that restores service within two hours.
- SAML 2.0 single sign-on with any identity provider is included in the price. A single-tenant private cloud in the Azure region the customer chooses and an on-premise installation are available for an annual maintenance fee on top of the same license prices. [29]
- Limits: ITM Platform holds no SOC 2 or ISO 27001 certificate of its own and has no public status page. It has no SCIM provisioning, and multi-factor authentication comes from the customer's identity provider.

Smartsheet (Smartsheet Business) 3/ 5

- SOC 2 Type 2 and ISO/IEC 27001, 27017, 27018, 27701, 22301 and 42001. Smartsheet Gov holds FedRAMP Moderate. [19, 18, 21]
- SAML single sign-on, SCIM and domain-wide MFA enforcement need Enterprise. Business has sign-in with Google, Microsoft or Apple and authenticator MFA. [1, 67, 107]
- The 99.9% uptime SLA with service credits covers Enterprise only. [108]
- A US, EU or Australia instance, chosen at sign-up and bought through sales. No instance in Spain or Latin America, and no on-premise option. [20, 10]

What the difference means

Smartsheet holds third-party certificates that ITM Platform does not have. On Business it has no SAML single sign-on and no SLA, both of which need Enterprise. ITM Platform includes single sign-on in every account.

10 Pricing, licensing and packaging

ITM Platform leads

A budget holder needs a number before the first sales call, and needs to know what makes it grow.

ITM Platform 5/ 5

- Public price list: US$39, 34 or 26 per manager per month depending on volume, billed annually, with a minimum of five manager licenses. [4]
- Team Members, project guests and no-login resources need no paid license, with no limit on their number. [4, 6]
- One product and one edition. Portfolio, finance, resources, agile, AI, the API, the MCP server, single sign-on and support are all in the same license. [4]
- The first contract adds a training pack of 4, 6 or 10 hours. [41]

Smartsheet (Smartsheet Business) 3/ 5

- Business: US$19 per member per month billed yearly, or US$24 billed monthly. [1]
- Anyone internal who edits a sheet becomes a paid member after a free provisional period. Contributors, who answer update requests and submit forms, are free. [2, 27]
- Enterprise, Advanced Work Management, Resource Management and Advanced Portfolios are sold by quote. [1, 5]
- AI is included today. An optional base fee plus credits model was announced on 4 November 2026. [17, 104]

What the difference means

Business has a public price, and its cost depends on how many people edit sheets. The products a PMO adds for time, roles and portfolios have no public price, so the full cost is known only from a quote.

11 Implementation and time to value

ITM Platform leads

In the first year, much of the cost of a PPM tool is the time it takes to get people using it.

ITM Platform

5 / 5 ●●●●●

- A 14-day trial starts from the website without a sales call or a credit card, and a public demo company shows the product with sample data. [4]
- The Standardized Configuration service has a fixed scope and price and takes about two weeks: assessment, configuration model, basic configuration and six hours of user training. [41]
- Support is included in the license, free online courses run every two weeks, and PMPilot answers how-to questions on every screen. [41, 30]
- Reviewers on Software Advice rate ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews. [50]
- Limits: data migration and integrations are quoted separately, and bulk loads of projects or users go through the API or support. [41]

Smartsheet (Smartsheet Business)

4 / 5 ●●●●○

- A 30-day Business trial starts without a card, and a template gallery gives starting points for projects and PMOs. [1, 28, 109]
- Smartsheet's own PPM guide notes that its spreadsheet-style design may need configuration for enterprise-grade PPM. [24]
- Professional services and Smartsheet University are paid add-ons, and more than 750 partners implement Smartsheet. [1, 23]

What the difference means

Teams start in Smartsheet within a day, and a PMO configuration takes design work by the customer or a partner. ITM Platform offers a self-service trial and a fixed-price configuration of about two weeks, with support included.

12 Ecosystem and customer base

Smartsheet leads

Large organizations weigh the partner network, the customer base and analyst coverage as part of the risk.

ITM Platform

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- ITM Platform has sold the product since 2011. Its strongest presence is in Spain and Latin America. [25]
- Standard and advanced partners resell and implement the product. The vendor builds custom extensions and product changes for customers, and offers a managed PMO service. [41]
- Limits: a smaller partner network and customer base than an enterprise vendor, and online support 12 hours a day, 5 days a week.

Smartsheet (Smartsheet)

5 / 5

- Used by more than 85% of the Fortune 500, according to Smartsheet. [26]
- More than 123,000 organizations, and more than 750 partners in over 100 countries. [22, 23]
- A Leader in Gartner's Magic Quadrant for Collaborative Work Management for four years, to 2026. [82]
- Partners in Madrid and Mexico. By contract, support is guaranteed in English; other languages may be offered. [110, 111, 42]

What the difference means

Smartsheet has analyst coverage, more than 123,000 customer organizations and more than 750 partners. ITM Platform offers a direct relationship with the team that builds the product, in Spanish, English and Portuguese.

IMPLEMENTATION, SERVICES AND SUPPORT

Getting from contract to daily use

What each vendor publishes about getting started, and what users report.

ITM Platform

- Trial: 14 days, self-service from the website, without a credit card. A public demo company shows the product with sample data.[4]
- Standardized Configuration: assessment, configuration model, basic configuration and six hours of training in about two weeks, at a fixed price.[41]
- Microsoft Project import: an .mpp file creates or updates a plan with tasks, dependencies and dates.[87]
- Support: included in the license, online, 12 hours a day and 5 days a week, in English, Spanish and Portuguese.[4]
- Outside the standard service: data migration, integrations and process consultancy, each quoted separately.[41]

Smartsheet

- Trial: 30 days of Business, without a card. After the trial, sheets are read-only for 30 days and then deleted.[1, 112]
- Setup: Smartsheet runs in its cloud without installation, with a template gallery for projects and PMOs.[109]
- Implementation: professional services and Smartsheet University are paid add-ons. Partners include Uniendo Nodos in Madrid and SYSTEC in Mexico.[1, 110, 111]
- Support: Base on all plans, Standard with 24/7 phone in Enterprise, Premium with first response under two hours in Advanced Work Management.[42, 43]
- Resource Management has its own licenses, settings and help center.[3]

Implementation time depends on scope. A team can start the same day. Smartsheet's own PPM guide notes that enterprise-grade PPM may need configuration[24].

CAPABILITY DETAIL

Capability by capability

Each row states what public documentation establishes for each product. For Smartsheet, Yes means the capability is in the Business plan, and Partial includes capabilities built with sheets, formulas or templates. Add-on names the higher plan or the Smartsheet product that provides it; none of them is in the price in the pricing section.

Yes · Partial · Add-on · No · Not documented

Yes: in the product compared, shown by documentation, release notes, contract terms or a recorded demo. Partial: available with a limitation stated on the same line. Add-on: provided by a higher plan, another product of the same vendor, a separately licensed component or a marketplace app from another vendor, named on the same line. Not documented: the vendor's public documentation does not describe it in the product compared, or only a product page names it. Ask the vendor to show it.

Capability	ITM Platform	Smartsheet
STRATEGY AND PORTFOLIO		
Strategic goals linked to projects and programs	Yes	Partial Smartsheet Business. Configurable: goal and OKR templates with columns. No goal object documented [85, 113]
Weighted scoring of projects	Yes	Partial Smartsheet Business. Configurable: intake form with formula columns [62, 114]
Pairwise comparison (AHP) with consistency check	Yes	Not documented Not documented
What-if scenarios	Yes Several scenarios per program, each with its own weights, scores and selection. Save and Approve sets each project's approval status	Add-on Smartsheet Enterprise. Scenario Planning: up to 5 project sheets and 3 scenarios, delivery only. Quote only [63, 115]
Efficient frontier or portfolio optimization	Yes Efficient frontier computed over every combination, up to 27 components. The selection is made by hand	Not documented Not documented. Scenario Planning excludes budget modeling and prioritization [63]
OKRs with key results	Partial Weighted business goals linked to projects and programs, without key results	Partial Smartsheet Business. Configurable: Objective and Key Result Tracker template [85]
Demand intake forms	Partial Ideas are draft projects with their own fields, scored in scenarios and approved through the status workflow. No request form for people without a license	Yes Smartsheet Business. Forms with conditional logic and approval requests [60, 61]
Programs with budget and schedule roll-up	Yes	Partial Smartsheet Business. Configurable with reports and formulas. Portfolios (Enterprise) and Advanced Portfolios are quote only [116, 1]
Roadmaps	Yes Portfolio and program Gantt with dependencies between projects	Yes Smartsheet Business. Timeline view [84]

Capability	ITM Platform	Smartsheet
Benefits tracking	✓ Yes Expected benefit and ROI per project. Planned and realized financial benefits as dated revenue records	◐ Partial Smartsheet Business. Configurable: Benefits Tracking template [86]
PLANNING AND CONTROL		
Gantt with FS, SS, FF and SF dependencies, lead and lag	✓ Yes	✓ Yes Smartsheet Business. Four dependency types with lag, within one sheet [77, 117, 91]
Critical path	✓ Yes	✓ Yes Smartsheet Business. Critical path and a total float function [78, 89]
Baselines	✓ Yes Unlimited, including budget, purchases and revenue	◐ Partial Smartsheet Business. One baseline per sheet [90]
Earned value	✓ Yes PV, EV, AC, CPI and SPI per project, with three forecasts. No portfolio roll-up	◐ Partial Smartsheet Business. Configurable: earned value template from the template gallery [94, 118]
Microsoft Project import and export	✓ Yes Imports .mpp with tasks, dependencies and dates. Exports Microsoft Project XML, which Project opens and saves as .mpp	✓ Yes Smartsheet Business. Imports .mpp, .mpx and XML; exports Microsoft Project XML [79, 80]
Project templates	✓ Yes A model project is copied with the parts you choose; dates move to the new start	✓ Yes Smartsheet Business. Save as template, and a template gallery [119, 109]
Risk register with probability and impact	✓ Yes	◐ Partial Smartsheet Business. Configurable: risk sheet with formula columns [113, 62]
Issues and change requests	✓ Yes Change requests are an issue type	◐ Partial Smartsheet Business. Configurable: sheets, forms and approval requests [113, 61]
Status workflows with approval rules	✓ Yes One, N of M or all approvers, with budget conditions	✓ Yes Smartsheet Business. Multi-step approval requests and unlimited automations [61, 1]
Stage gates	✓ Yes Statuses with approval rules act as gates. No deliverable checklist	◐ Partial Smartsheet Business. Configurable with approval requests [61]
AGILE AND HYBRID		
Kanban boards with swimlanes	✓ Yes	◐ Partial Smartsheet Business. Board view with one level of grouping [92, 120]
WIP limits	✓ Yes Limit per column; the column header turns red when it is exceeded	◌ Not documented Not documented in the help center. Smartsheet's agile page claims it [121]
Sprints and backlog	✓ Yes	◐ Partial Smartsheet Business. Configurable: Agile Backlog and Sprint Planning template [93]
Burndown and cumulative flow	✓ Yes	◐ Partial Smartsheet Business. Configurable: charts from sheet data [122]

Capability	ITM Platform	Smartsheet
Story points and velocity	Partial Burndown and cumulative flow, and sprint velocity in the AI project report. No story points field	Partial Smartsheet Business. Configurable: story points field in the template [93]
Agile and waterfall projects in one portfolio and one capacity plan	Yes	Yes Smartsheet Business. Gantt and board views; workload tracking spans all sheets [53, 92]
Scaled agile planning (SAFe, PI planning)	No	Not documented Not documented in the help center. Smartsheet's agile page claims SAFe support [121]
RESOURCES AND TIME		
Demand by role before naming people	Yes	Add-on Resource Management by Smartsheet. Placeholders by role and discipline. Quote only [97, 123]
Capacity against demand views	Yes	Yes Smartsheet Business. Workload tracking: schedule and heatmap by person [53, 124]
Overallocation across all projects	Yes	Yes Smartsheet Business. Workload tracking across sheets [53, 96]
Skills-based search	Partial Free capacity by professional category in the resource views. No skills inventory	Add-on Resource Management by Smartsheet. Skill fields and people tags [98]
Automatic resource leveling	Partial Redistribution proposes moving hours to people with free capacity. Dates do not move	Not documented Not documented. Reassignment is manual in the workload view [53]
Timesheets	Yes	Add-on Resource Management by Smartsheet. Only its licensed users can track time. Quote only [65, 3]
Timesheet approval cycle	Partial Managers accept the hours used for cost and billing, and period close locks them. No submit step	Add-on Resource Management by Smartsheet. Submit, approve and lock time entries [125, 126]
Billable and non-billable time	Yes Logged separately; non-billable hours stay out of time-and-materials revenue	Add-on Resource Management by Smartsheet. Non-billable phases, projects or people through a $0 bill rate; no flag per entry [127, 128]
FINANCIALS		
Top-down and bottom-up budgets with actuals	Yes	Partial Smartsheet Business. Configurable: budget template sets with plan and actual. Resource Management adds fee budgets [56, 57]
Time-phased budget by month	Partial Estimated and actual hours by month per project and person, and revenue recognized by month. No monthly cost budget	Partial Smartsheet Business. Configurable: monthly budget template set [56]
Dated cost and bill rates	Yes	Add-on Resource Management by Smartsheet. Bill rates by role. No cost rates or effective dates documented [99, 57]

Capability	ITM Platform	Smartsheet
Purchases and external costs	Yes CSV import of actuals from the ERP	Partial Smartsheet Business. Configurable: cost and expense tracking templates [129, 130]
CAPEX and OPEX classification	Partial Through purchase types, budget accounts or custom fields	Not documented Not documented
Multi-currency	Yes Exchange rates entered manually or by extension	Not documented Not documented in sheets. Resource Management supports one currency per account [58]
Revenue and margin per project	Yes	Add-on Resource Management by Smartsheet. Fee budgets and revenue forecast reports. No margin documented [131, 132]
Revenue recognition	Yes Five methods	Not documented Not documented
Customer invoicing	Partial Billable hours and time-and-materials revenue by month, with billed marks against double billing. Invoices are issued in the ERP	Add-on Resource Management by Smartsheet. Exports time entries to QuickBooks desktop, where the invoice is created [133]
Period close	Yes	Partial Smartsheet Business. Configurable: rows locked by automation [100]
SERVICES AND OPERATIONS		
Ongoing services managed alongside projects	Yes	Partial Smartsheet Business. Configurable with sheets and workspaces. No service object documented [1]
Client records with profitability	Yes	Add-on Resource Management by Smartsheet. Client names linked to projects, with no other client data [101]
REPORTING AND ANALYTICS		
Report builder	Yes Seven report types with custom fields. Excel export, no charts	Yes Smartsheet Business. Reports across up to 30,000 sheets, editable from the report [12]
Custom dashboards	Yes Six chart types, no drill-down	Yes Smartsheet Business. Unlimited widgets and an AI dashboard builder [76]
Power BI	Yes Free templates over the API	Yes Smartsheet Business. Power BI connector included [13]
Analytics API or data export	Yes GraphQL DataMart, included	Yes Smartsheet Business. REST API, and export to Excel, Google Sheets, PDF and Microsoft Project XML [36]
Scheduled report delivery	Partial Weekly AI project report by email. Scheduled extensions can email summaries	Yes Smartsheet Business. Reports sent as PDF or Excel on a schedule [14]
AI		
Assistant inside the product	Yes	Yes Smartsheet Business. Smart Assist [134]

Capability	ITM Platform	Smartsheet
Questions over live portfolio data	Yes Manager licenses, scoped to each user's permissions	Yes Smartsheet Business. Smart Assist and MCP answer from live sheet data within the user's permissions [134, 135]
AI-generated plans	Yes	Yes Smartsheet Business. AI builds a workspace from a plain-language description [16]
AI status reports	Yes Weekly subscription per project	Yes Smartsheet Business. Agentic Workflows send recurring project summaries [31, 136]
Configurable agents inside the product	Partial Extensions call a language model on record events or on a schedule and act on the answer. No agent builder	Not documented Smartsheet Business. Not documented in the help center. Creation, Data Quality and Automations agents were announced on 4 November 2026 [31]
MCP server	Yes 47 tools, read and write	Yes Smartsheet Business. Read and write, more than 80 tools [137, 15]
AI included in the base price	Yes	Yes Smartsheet Business. Included today, with no published usage limits. An optional base fee plus credits model was announced on 4 November 2026 [17, 104]
INTEGRATIONS		
Public REST API	Yes 358 operations	Yes Smartsheet Business. 300 requests per minute per token [36, 105]
Webhooks	Yes Inbound per extension; extensions call a URL on record events	Yes Smartsheet Business. Sheet and plan webhooks [81]
Automation and custom extensions	Yes Scripted extensions on record events, schedules and webhooks; can stop a save. No visual builder	Yes Smartsheet Business. Unlimited automations [1, 40]
Jira connector	Yes Included. Import and export with Jira Cloud and Jira Data Center	Add-on Smartsheet Jira Connector. Paid premium offering, price from sales [38, 68]
ERP and CRM connectors	Partial Microsoft Dynamics, HubSpot and Salesforce connectors built as extensions. Other systems through extensions or the API	Add-on Salesforce Connector. Paid. Dynamics 365, HubSpot, ServiceNow and Workday integrations come with Enterprise [69, 70]
Integration hub with a connector catalog	Partial Packaged connectors installed from the extensions panel with a settings form	Yes Smartsheet Business. More than 175 integrations in the directory [37]
SECURITY AND DEPLOYMENT		
Single sign-on (SAML)	Yes Included	Add-on Smartsheet Enterprise. SAML single sign-on. Business has Google, Microsoft and Apple sign-in [1]
SCIM user provisioning	No	Add-on Smartsheet Enterprise. Directory integrations with Okta and Microsoft Entra ID [67]

Capability	ITM Platform	Smartsheet
ISO 27001 or SOC 2 held by the vendor	⊖ No	✓ Yes Smartsheet. SOC 2 Type 2; ISO/IEC 27001, 27017, 27018, 27701, 22301 and 42001 [19, 18]
Choice of hosting region	◐ Partial West Europe as standard; any Azure region in private cloud	✓ Yes Smartsheet. US, EU or Australia instance, chosen at sign-up and bought through sales [20]
On-premise installation	✓ Yes Annual maintenance fee	⊖ No Smartsheet. SaaS only [10]
Single-tenant private cloud	✓ Yes Annual maintenance fee	⊕ Add-on Customer-managed keys (Enterprise add-on). Data in single-tenant database clusters. No single-tenant deployment [138, 139]
Public status page	⊖ No	✓ Yes Smartsheet. Status page per instance [140]
Native mobile app	⊖ No Responsive web	✓ Yes Smartsheet. iOS and Android on all plans [1]
COMMERCIAL		
Public list price	✓ Yes	✓ Yes Smartsheet. Pro and Business. Enterprise and Advanced Work Management by quote [1]
Free licenses for team members	✓ Yes Unlimited	◐ Partial Smartsheet. Free Contributors view, comment, answer update requests and submit forms. Internal people who edit need a paid seat [27, 52]
Self-service free trial	✓ Yes 14 days	✓ Yes Smartsheet. 30 days of Business, no card [1]
All modules in one edition	✓ Yes	⊖ No Smartsheet. Four plans plus add-ons. Portfolios need Enterprise; time tracking needs Resource Management [1]

MOVING FROM SMARTSHEET

What a move from Smartsheet to ITM Platform involves

A team can keep Smartsheet for team-level tracking and move portfolio, resource and financial management to ITM Platform, or move the whole PMO. Smartsheet exports sheets to Excel and Microsoft Project XML, and its REST API reads every sheet [36, 80].

Data	How it moves to ITM Platform
Projects and tasks	Exported from Smartsheet as Microsoft Project XML and saved as .mpp in Project desktop for ITM Platform's import, which brings tasks, dependencies and dates. Alternatively created through the REST API.
Custom columns	Mapped to ITM Platform custom fields during the move, through the API or an import quoted by ITM Platform services.
Baselines	Recreated in ITM Platform after the import, which can hold several named baselines per project.
People and workload	Created as ITM Platform users. Team members are free, however many there are. Assignments are set in the team view.

Data	How it moves to ITM Platform
Time entries	Usually kept as an archive in Resource Management, with actuals starting in ITM Platform from a cut-over date.
Budgets in sheets	Rebuilt as top-down and bottom-up budgets, purchases and revenue lines in each project.
Forms and approvals	Intake forms become draft projects that go through status approvals.
Reports and dashboards	Rebuilt with ITM Platform reports, dashboards and the Power BI templates.

The Smartsheet API allows 300 requests per minute per token, so a bulk extract should throttle and retry [105]. The Smartsheet desktop app stops allowing sign-in on or after 6 January 2027 [141].

METHOD AND SOURCES

How we compared the two products

How to read this page

The first part of the page gives the answer: who each product fits, what each costs, how they score and where Smartsheet is stronger. The second part holds the evidence for each score, the capabilities one by one and questions for both vendors.

Numbers in brackets link to the sources at the end of the page. ITM Platform wrote this page, so treat the scores as one vendor's assessment and check the sources that matter to you.

How this comparison was made

1. The same twelve criteria are used for every product. They group the categories of ITM Platform's public PPM checklist and add security and the vendor's ecosystem.
2. Statements about Smartsheet come from public sources: the vendor's documentation, release notes, recorded demos, legal terms and marketplace listings, then review sites and analysts. A capability named only on a product page or in a brochure is marked not documented. Each source carries a numbered link and the date we consulted it.
3. Scores go from 0 to 5 against a published scale. A product is scored on what public sources establish. Where they do not establish the answer, the item is marked not scored or not documented: ask the vendor to show it. A capability that works the same way in both products gets the same mark.
4. Scores refer to the product whose price is shown. When a gap is covered by another product of the vendor, a paid add-on or a marketplace app from another company, the page names it with its price. It raises the score only when its price is included in the comparison.
5. We did not run a hands-on test of Smartsheet. Statements about ITM Platform come from its documentation and from the product.
6. The criteria are not weighted and there is no total. Weight them by what matters to your organization.
7. Where Smartsheet is stronger, the page says so. ITM Platform's own limitations are listed too.

Who wrote it

ITM Platform wrote and paid for this comparison and makes one of the products compared. Read it as a vendor's assessment and check the sources.

We check the facts for changes every month, and sooner when Smartsheet changes pricing or ships a major release. The date at the top of the page is the month of the last check.

If a statement is wrong or out of date, send us the correction with a public source. We correct verified errors.

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