ITM Platform
PROJECTS ▪ PROGRAMS ▪ PORTFOLIO

PPM SOFTWARE COMPARISON

ITM Platform vs monday.com

monday.com is a work platform used across departments, sold per seat in five plans. Portfolio and resource management come with the Enterprise plan, which monday.com sells by quote and lists on AWS Marketplace. ITM Platform is one PPM product with a published price per manager.

12 criteria

Scored from 0 to 5, with the evidence behind each score.

76 capabilities

Compared one by one, each with the monday.com plan or product.

Seats priced

What monday.com Enterprise costs for the same team, at its own AWS rate.

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www.itmplatform.com/en/ppm-software-comparison/itm-platform-vs-monday/

THE SHORT ANSWER

Which one fits your organization

monday.com is the stronger choice for one work platform across departments, with capacity planning by skill, AI agents, more than 850 integrations and enterprise certifications on its Enterprise plan. ITM Platform fits PMOs that want portfolio selection, project finance and timesheets in one product, with team members free. At the rate monday.com lists for Enterprise on AWS Marketplace, 25 managers and 100 team members who update their tasks cost US$78,000 a year, before AI credits [1, 2]. ITM Platform costs US$11,700 a year for the same team [3].

ITM Platform

Choose ITM Platform if

- ✓ You want project finance in the product, with revenue recognition and period close. monday.com builds budgets with columns. [4, 5, 6]
- ✓ Most of your people update tasks and report time. monday.com charges each of them a seat. [3, 7, 2]
- ✓ You need to score and select projects with weighted goals, pairwise comparison and an efficient frontier. [8]
- ✓ You run ongoing services and client work next to projects, with budget, revenue and margin. [9, 5]
- ✓ You want weekly timesheets, and the accepted effort that feeds cost and billing, in the product without a marketplace app. [10, 11]

monday.com

Choose monday.com if

- ✓ Many departments, not only the PMO, will work in the same tool, and adoption matters most. [12, 13]
- ✓ You plan capacity by job role and skill across projects, with AI suggestions for staffing. [14, 15]
- ✓ You want AI agents that act on your data and an MCP server with more than 60 read and write tools. [16, 17]
- ✓ You connect many tools: monday.com lists more than 850 integrations and apps. [18]
- ✓ Your security review requires SOC 2 Type II, ISO 27001, SAML, SCIM and an uptime SLA in the contract. [19, 20, 21, 22]

THE PRODUCTS

What “monday.com” means in this comparison

monday.com sells four products on one platform: the AI work platform (formerly monday work management), monday dev, monday CRM and monday service, each with its own plans and seats [12]. A comparison with ITM Platform starts by naming the plan.

ITM Platform is one product

Every module below is in the same license, on one data model, with one set of users and permissions.

- Portfolio and programs
- Strategic alignment
- Gantt projects
- Kanban and sprints
- Services
- Resources and timesheets
- Budgets, purchases and revenue
- Risks and issues
- Reports and dashboards
- PMPilot AI and MCP
- API and extensions

monday.com for portfolio work is the Enterprise plan, with other products for some needs

These are the monday.com plans and products a buyer may be offered for portfolio work, with the role monday.com gives them [23, 12].

Pro

Projects, Gantt with baselines and critical path, time tracking, workload view, 20 boards per dashboard. US$19 per seat a month billed yearly, 3 to 40 seats

Enterprise

Adds portfolios, the Resource Directory and planner, Capacity manager, cross-project dependencies, SAML, SCIM and a 99.9% SLA. Custom price; US$52 per seat a month on AWS Marketplace

AI credits

Bought with seats by customers joining since 6 May 2026: Pro from 3,000 a month at US$0.01 each, Enterprise by quote

monday dev

Sprints, story points, burndown and velocity. Separate product with its own seats

monday CRM

Accounts, deals, quotes and invoices. Separate product with its own seats

monday service

Ticketing and IT service management. Separate product with its own seats

Guardian

Enterprise security add-on: tenant-level encryption, your own key, data leak prevention. Price from the account team

Marketplace apps

Other companies' apps, for example for timesheet approval, Power BI and currency conversion, priced by their makers

In this comparison, **monday.com** means the Enterprise plan of the AI work platform, the plan with portfolio and resource management. It is priced in the pricing section from the per-seat rate monday.com lists on AWS Marketplace, and the scores refer to it. monday dev, monday CRM, monday service and marketplace apps are named where they cover a gap and marked as Add-on; they do not raise the score [1, 24].

> Pro is the highest plan with a price on monday.com's website. It has projects, Gantt, time tracking and the workload view, but no portfolio, resource directory, SAML single sign-on or SLA [23, 24].

AT A GLANCE

ITM Platform and monday.com side by side

The facts a budget holder and a PMO lead usually ask for first. monday.com facts name the plan or product they refer to.

	ITM Platform	monday.com
What it is	One product for projects, agile work, services, programs and the portfolio [9]	AI work platform (formerly monday work management). Projects on Pro; portfolio and resource management on Enterprise [12, 24]
Typical buyer	PMOs in mid-size and large organizations, project-based companies and public bodies [25]	Teams of any size across departments; Enterprise for portfolio, resource management and governance [23, 24]
List price	Public: US$39, 34 or 26 per manager per month, billed annually [3]	Enterprise: custom price on the website; US$52 per seat a month on AWS Marketplace. Pro US$19 per seat billed yearly, up to 40 seats [23, 1]
Who needs a paid license	People who manage projects or portfolios. Team Members and guests are free [3]	Anyone who changes board content or posts updates. Read-only viewers are free; external guests are unlimited on Pro and Enterprise [2, 26]
Smallest contract	5 manager licenses: US$2,340 per year [3]	Enterprise: 12-month term; AWS lists 20 seats for US$12,480 a year. Seats in buckets of 3, then multiples of 5 [12, 1]
Free trial	14 days, self-service, no credit card [3]	14 days of Pro, self-service, no card [27]
Products and add-ons	One edition. AI, API, MCP server, extensions and single sign-on included [3]	Five plans; monday dev, CRM and service sold separately. AI credits bought with seats; Guardian security add-on [23, 28, 29]
Deployment	SaaS on Azure (West Europe). Options: single-tenant private cloud in any Azure region, or on-premise [30]	SaaS on AWS: US, EU (Frankfurt) or Australia. Strict EU residency on Enterprise. No on-premise [31, 32, 33]
AI	PMPilot assistant, questions over live data, AI plans and weekly AI reports, included for every account [34]	Sidekick assistant, agent builder, AI workflows and notetaker, paid with AI credits. Risk insights on Enterprise portfolios [28, 16, 35]
MCP server for AI agents	Yes. Hosted server with 47 tools that read and write, OAuth 2.1 and each user's permissions, included [36]	Yes. Hosted MCP server with 60+ read and write tools on all plans; calls count against API limits [37, 17]
Integrations	REST API with 358 operations, GraphQL DataMart, MCP server and an extension engine, all included. Packaged: Jira, Microsoft Dynamics, HubSpot, Salesforce, Zendesk, Help Scout, Microsoft Project, Teams, Power BI [38, 39]	850+ integrations and apps, GraphQL API, webhooks. Salesforce is a paid Enterprise add-on [18, 40, 41]
Automation and extensions	Included. Scripts that run on record events, schedules or webhooks, call other systems and can stop a save [3, 42]	250,000 automation and 250,000 integration actions a month on Enterprise; more can be bought, or runs pause 72 hours after the quota. Board webhooks and apps on the apps framework [43, 44, 45, 46]

	ITM Platform	monday.com
Standard implementation	Fixed-price configuration service of about two weeks [47]	Self-service start. Enterprise professional services, usually 8 to 16 weeks, priced separately; certified partners [48, 49]
Support	Included in the license: online, 12 hours a day, 5 days a week [3]	24/7 chat support from Basic, AI assistant first; Enterprise SLA response times; Premium Support through sales [23, 50, 22, 51]
Interface languages	English, Spanish and Portuguese [9]	15 interface languages, including Spanish and Portuguese [49]
Security certifications	None held by ITM Platform itself. Hosted on Microsoft Azure, whose ISO 27001 and ISO 27701 certificates cover the infrastructure [52, 53]	SOC 1, SOC 2 Type II, SOC 3; ISO/IEC 27001, 27017, 27018, 27032, 27701; HIPAA on Enterprise [19, 23]
Mobile	Responsive web. No native app	iOS and Android apps on all plans [23]
Company	Selling the product since 2011. Legal entities in Madrid and London [25]	About 250,000 customers. Gartner Collaborative Work Management Leader 2023 to 2026 [23, 54]
User reviews	Capterra: 4.5 of 5 from 105 reviews. G2: 4.8 of 5 from 13 reviews, dated 2017 to 2020 [55, 56]	Capterra: 4.6 of 5 from 6,134 reviews. Gartner Peer Insights: 4.5 from 1,586 reviews [57, 58]
Reviewers on ease of use, value and support	Ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews on Software Advice [59]	Ease of use 4.5, value for money 4.3 and customer support 4.4 of 5, from 6,140 reviews on Software Advice [60]

Numbers in brackets link to the sources at the end of the page.

MAIN DIFFERENCES

What changes for the PMO

These are the differences a PMO usually notices first when it compares ITM Platform with monday.com for portfolio work.

Who needs a paid seat

monday.com charges a seat to anyone who changes board content or posts updates. Free viewers can only read boards, be assigned items and submit forms, and guests must come from another email domain [2, 61]. At the US$52 per seat a month that monday.com lists for Enterprise on AWS Marketplace, 25 managers and 100 team members who update their tasks cost US$78,000 a year [1].

ITM Platform charges manager licenses. Team members update their tasks and report time without a paid license [3, 7].

ITM Platform	monday.com
25 paid licenses for this team, with timesheets.	25 to 125 paid seats on Enterprise, depending on who edits, plus AI credits.

Time and capacity

monday.com Enterprise plans capacity by job role and skill, with a Resource Directory, planners with role placeholders, AI staffing suggestions and a Capacity manager across projects [15, 14]. Time is tracked per item with a timer or manual sessions; a weekly timesheet with approval comes from marketplace apps such as Tracket by Avisi Apps [62, 11].

ITM Platform includes weekly timesheets, accepted effort, capacity and resource analysis [63, 10]. It finds free capacity by professional category, without a skills inventory, automatic leveling or a submit step for timesheets.

ITM Platform	monday.com
Weekly timesheets and accepted effort in the license.	Capacity by role and skill on Enterprise; timesheet approval through apps.

Project finance next to the plan

monday.com projects have a Budget column, and budget against actual is built with Numbers and Formula columns; each column shows one currency symbol, with no conversion [64, 6, 65]. CAPEX and OPEX, revenue recognition and period close are not documented. monday.com's own guide to Planview alternatives names Microsoft Project for earned value management and Celoxis for financial accounting [66].

ITM Platform holds top-down and bottom-up budgets, purchases, revenue with five recognition methods and period close in the project [4, 5].

ITM Platform	monday.com
Budgets, purchases, revenue and close in the product.	Budgets built with columns and formulas.

Selecting the portfolio

monday.com Enterprise collects requests with forms, turns approved ones into projects in a portfolio and shows up to 200 projects in one dashboard [61, 67, 68]. Scoring is built with the Formula column, and what-if scenarios or an efficient frontier are not documented [69].

ITM Platform scores projects against weighted goals, with pairwise comparison and an efficient frontier against the budget [8].

ITM Platform	monday.com
Goals, AHP and frontier in the license.	Intake and a 200-project portfolio; scoring built by the customer.

AI, integrations and security

monday.com's agents and sidekick assistant act on boards, its MCP server has more than 60 read and write tools, and it lists more than 850 integrations and apps [16, 70, 17, 18]. Agents and the assistant use AI credits bought with the seats [28]. Enterprise adds SOC 2 and ISO 27001 audits, SAML, SCIM and a 99.9% SLA [19, 20, 21, 22].

ITM Platform includes PMPilot and an MCP server with 47 tools in the license [34, 36]. It has fewer packaged connectors and holds no SOC 2 or ISO 27001 certificate.

ITM Platform	monday.com
AI and MCP included; fewer packaged connectors and no vendor-held certificate.	Agents, 850+ integrations and certificates; AI credits extra.

PRICING

What each product costs

monday.com publishes per-seat prices for Basic, Standard and Pro up to 40 seats, and lists Enterprise on AWS Marketplace for 20, 50 or 100 seats. Other sizes are sold by quote, and anyone who edits needs a seat.

The same team: 25 managers and 100 team members

Every comparison prices this team, with a license for each person who updates tasks or reports time. Prices are per year, before taxes and discounts.

ITM Platform, list price, all included

11,700

USD per year

25 manager licenses at US$39 a month, billed annually. The 100 team members need no paid license. All included in the price: AI, timesheets, project finance, the API, the MCP server, packaged connectors, single sign-on and support. [3]

monday.com Enterprise for all 125 people

78,000

USD per year

125 seats at US$52 a month, the per-seat rate of monday.com's Enterprise listing on AWS Marketplace. Anyone who changes board content or posts updates needs a seat. [1, 2]

Included in ITM Platform, charged separately by monday.com

ITM Platform's license price includes each item in this table. The other column shows how monday.com sells it. Items that ITM Platform does not offer are left out.

	ITM Platform	monday.com
AI use	✓ Included	AI credits, bought with the seats. On Enterprise, the volume and price are set by quote.[28]
Timesheet approval	✓ Included	A marketplace app, such as Tracket by Avisi Apps: US$526 a month billed yearly for up to 130 seats, US$6,312 a year.[11, 71]
Power BI connection	✓ Included	Power BI Connector by Tempo, a marketplace app: US$130 a month, US$1,560 a year.[72]
API calls	✓ Included	Enterprise includes 25,000 API calls a day. More need the API add-on, which has no public price.[23, 73]

Prices before taxes. monday.com's AWS listing offers 12-month Enterprise contracts of 20, 50 or 100 seats at US$52 per seat a month. Other sizes are sold by private offer or quote, and monday.com's pricing page shows Enterprise as a custom price with discounts available[1, 23]. Free viewers are not counted: they cannot change board content or post updates[2, 61].

ITM Platform list price	Per manager license per month
5 to 49 manager licenses	US$39
50 to 149 manager licenses	US$34
150 or more manager licenses	US$26

Price per manager license per month in US dollars, billed annually; the same figures apply in euros. The tier price applies to every manager license. Team Members, project guests and no-login resources need no paid license, with no limit on their number. The first contract adds a training pack. Private cloud and on-premise deployments add an annual maintenance fee.[3]

monday.com pricing

- Pro: US$19 per seat a month billed yearly, or US$24 monthly, for 3 to 40 seats. Customers joining since 6 May 2026 also buy at least 3,000 AI credits a month at US$0.01 each. Basic costs US$9 and Standard US$12 billed yearly, and the figures are the same in euros.[23, 28, 74]
- Above 40 users, every plan is sold by quote.[23]
- Seats come in buckets: at least 3, then multiples of 5. An account that grows past its bucket moves to the next one and is charged for it.[12, 75]
- Promotions, including the offer that removes the AI credit charge below 20 seats, end at renewal.[23, 76]
- Guardian, extra automation actions, extra API calls, Premium Support and professional services have no public price.[29, 44, 51, 48]
- Marketplace apps have their own prices: Tracket timesheets by Avisi Apps cost US$526 a month billed yearly for up to 130 seats, and the Power BI Connector by Tempo US$130 a month.[71, 72]

What to ask for in a monday.com quote

A monday.com proposal can be compared only when it is itemized. Ask for these lines separately:

- The plan and the seat bucket, and how many members and free viewers it assumes.
- The AI credits per month, their price, and what happens when the account runs out.
- Any discount, and whether it continues at renewal.
- Marketplace apps for timesheet approval, Power BI or currency conversion, each with its maker and price.
- Guardian, extra automation actions, extra API calls and Premium Support, if the proposal relies on them.
- Professional services: scope, weeks and price.

TWELVE CRITERIA

How the two products score

ITM Platform scores higher on strategy, delivery, finance, services, pricing and implementation. monday.com scores higher on integrations, security and ecosystem. They are level on resources, reporting and AI. Scores refer to monday.com Enterprise; other monday.com products, marketplace apps and AI credits do not raise them.



Scores from 0 to 5 against the published scale. ITM Platform assessed both products. The criteria are not weighted, so there is no total: weight them by what matters to your organization.

Scoring scale

Score	Meaning	When it applies
5	Complete	Covers the criterion natively, with public evidence and no material gap.
4	Strong	Covers it well. The gaps are minor for most buyers.
3	Partial	Covers the core. Material gaps remain, or the buyer needs configuration work.
2	Limited	Mostly available through development, add-ons or third parties, or only on request.
1	Marginal	Touches the criterion without a usable answer.
0	Not covered	Public evidence shows the criterion is not covered.
Not scored	Insufficient evidence	Public sources do not establish the answer. The reason is given next to the criterion.

THE OTHER SIDE

Where monday.com is the stronger choice

monday.com is the better choice in the situations below. If one of them is a firm requirement for you, ITM Platform is probably not the right replacement. It can still run next to monday.com for portfolio, resource and financial management.

Adoption across departments

Reviewers report high adoption across teams, and a 14-day Pro trial starts without a card.[13, 27]

Capacity by role and skill

Resource Directory with up to 30 skills per person, role placeholders, AI staffing suggestions and a Capacity manager across projects, on Enterprise.[15, 14]

AI agents and MCP

An agent builder, an assistant that edits boards and a hosted MCP server with more than 60 read and write tools.[16, 70, 17]

Integrations and automation

More than 850 integrations and apps, a GraphQL API, webhooks and 250,000 automation actions a month on Enterprise.[18, 40, 45, 43]

Certifications and SLA

SOC 1, SOC 2 Type II and five ISO certificates, with SAML, SCIM and a 99.9% uptime SLA with credits on Enterprise.[19, 20, 21, 22]

Scale and mobile apps

About 250,000 customers, four years as a Leader in Gartner's Collaborative Work Management Magic Quadrant, and iOS and Android apps.[23, 54]

ITM Platform limitations to weigh

These are the limits of ITM Platform that most often matter in an evaluation against monday.com.

- No native mobile app. The web interface is responsive.
- No SOC 2 or ISO 27001 certificate held by ITM Platform itself, and no public status page.
- No SCIM provisioning. Multi-factor authentication comes from the customer's identity provider.
- No automatic leveling that moves dates, and no skills inventory.
- No story points or scaled agile planning. Sprint velocity appears only in the AI project report.
- Packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce. Other systems need a Custom Extension or API work.
- Reports export to Excel only and cannot be scheduled.
- Interface in English, Spanish and Portuguese only.

CRITERION BY CRITERION

The evidence behind each score

Each criterion says why it matters, lists what public sources establish about each product and gives both scores. A closing note explains what the difference means for a PMO. ITM Platform's own limits are the last fact in each list.

1 Portfolio prioritization and strategy

ITM Platform leads

The PMO has to show why one project was funded before another, and what the portfolio looks like under a different budget.

ITM Platform

4 / 5

- Business goals are weighted by points, by a qualitative scale or by pairwise comparison (AHP). The pairwise method reports a consistency ratio that flags contradictory judgments. [8]
- Each scenario shows value against cost per project, an efficient frontier chart and a budget limit. Save and Approve writes the approval status to every project in one step. [8]
- Projects and services roll up to programs and one portfolio, with budget, schedule and goals, and status workflows govern approval from idea to closure. [9, 77]
- Limits: scenarios are built inside a program, selection against the frontier is made by hand, one person scores each scenario, and there are no OKR key results or request forms for people without a license.

monday.com (monday.com Enterprise)

3 / 5

- The portfolio solution connects up to 200 projects, with a Gantt view, health snapshots and an All Projects Dashboard. A beta raises the limit to 5,000. [78, 68, 79]
- WorkForms collect requests, and a workflow block turns an approved request into a project in the portfolio. [61, 67]
- Goals, OKRs and scoring are built with boards and the Formula column. monday.com documents no goal or scoring object. [80, 69]
- Pairwise comparison, what-if scenarios, an efficient frontier and benefits tracking are not documented on any plan. [78]

What the difference means

On Enterprise, a PMO collects demand and follows up to 200 projects in one portfolio. Scoring is built by the customer, and selecting a portfolio against a budget is not documented. ITM Platform includes weighted goals, pairwise comparison and the efficient frontier in the license.

2 Project delivery: waterfall, agile and hybrid

ITM Platform leads

Many organizations run planned projects and agile teams at the same time and need both in one report.

ITM Platform

4 / 5

- Gantt with the four dependency types, lead and lag, critical path, unlimited baselines and earned value with three forecast scenarios. [81, 82]
- Kanban boards with sprints, burndown and cumulative flow. Sprints can also be used inside Gantt projects, and both project types share resources, budgets and reports. [9]
- Risks, issues and change requests record their cost, schedule and scope impact. Status workflows support approval rules, including budget thresholds. [77]
- Limits: no automatic leveling that moves dates, no story points, durations in whole days, and a project keeps its type (Gantt or Kanban) after creation.

monday.com (monday.com Enterprise)

3 / 5

- Gantt with four dependency types, lead and lag, critical path and several baselines. monday.com releases dependency types gradually and calls critical path a trial feature. [83, 84, 85]
- Enterprise adds dependencies between projects, and managed templates that push changes to live projects. [86, 87]
- Kanban boards have task limits per column. Sprints, story points and burndown are in monday dev, a separate product with its own seats. [88, 89, 90]
- Risk registers and issue logs are boards built from templates and forms. Earned value and Microsoft Project import are not documented; the import route is Excel. [91, 92, 93]

What the difference means

monday.com schedules projects and links them across a portfolio on Enterprise. Sprints need monday dev, and risk, issue and change registers are built by the customer. ITM Platform has them as product features, with earned value and Microsoft Project import.

3 Resource and capacity management

Comparable

Committing to a date without checking who is free is a common cause of replanning.

ITM Platform

4 / 5

- Demand can be planned by role before people are named, then compared with capacity by day, week, month or quarter. [63]
- Estimates are spread day by day over each person's calendar. Overallocation counts work in every project, and a guided redistribution proposes who can take the hours. [63]
- Timesheets feed actual hours, with non-billable hours kept apart. Managers set the accepted effort that is used for cost and billing without changing what people reported. [10, 94]
- Limits: no skills inventory, no automatic leveling that moves dates, and no submit step for timesheets.

monday.com (monday.com Enterprise)

4 / 5

- The Resource Directory holds a job role, a location and up to 30 skills per person, for members, viewers and guests. [15]
- Resource planners allocate people or role placeholders over time, and AI Smart assignment suggests people by role, skills and availability. [14]
- The Capacity manager combines up to 50 planners, or 200 from a portfolio, and a report compares availability with planned and spent effort. [14, 95]
- Time is tracked per item with a timer or manual sessions. Timesheet approval and automatic leveling are not documented; marketplace apps such as Tracket add approval. [62, 11]

What the difference means

On Enterprise, monday.com plans capacity by role and skill across projects, with AI staffing suggestions that ITM Platform does not have. ITM Platform has weekly timesheets and accepted effort in the product, without a submit-and-approve cycle.

4 Financial management

ITM Platform leads

Finance and the PMO need the same cost, revenue and margin figures without rebuilding them in spreadsheets.

ITM Platform

4 / 5

- Every project and service shows the top-down budget, the bottom-up estimate, actuals and the last period close side by side, with margin in each. [4]
- Dated cost and bill rates, purchases with CSV import from the ERP, revenue records, time-and-materials revenue and five revenue recognition methods. [5]
- Period close locks reported hours and produces closing documents per provider. Every amount stores its currency and exchange rate. [4]
- Baselines keep budget, purchases and revenue with the schedule, and earned value can include purchases. [82]
- Limits: no month-by-month cost budget, no customer invoicing or purchase orders, and exchange rates are entered by hand or updated by an extension.

monday.com (monday.com Enterprise)

2 / 5

- Projects have a Budget column. Actuals and budget against actual are built with Numbers and Formula columns, and the All Projects Dashboard shows budgets across projects. [64, 6, 68]
- A currency symbol is set per column, with no conversion. Rates are an hourly rate column multiplied by tracked hours. [65, 96]
- CAPEX and OPEX, revenue recognition and a financial period close are not documented. Invoices are in monday CRM, or created in QuickBooks Online through an Enterprise integration. [97, 98]
- monday.com's own guide to Planview alternatives names Microsoft Project for earned value management and Celoxis for financial accounting. [66]

What the difference means

A PMO that tracks cost and revenue per project designs and maintains that model in boards and formulas. ITM Platform holds budgets, purchases, revenue and period close in the product.

5 Services and non-project work

ITM Platform leads

Support, maintenance and operations use the same people as projects, so capacity figures that leave them out overstate who is free.

ITM Platform

5 / 5

- Services are a component type for continuous work. Each has activities, a team, a budget, purchases, revenue and its own status workflow. [9]
- Services appear in the same portfolio, programs, capacity views and reports as projects, so non-project work counts against the same people. [9]
- Clients and providers have their own records, with revenue, cost and margin per client. [9]
- Limits: services have no Gantt and no risk register.

monday.com (monday.com Enterprise)

2 / 5

- Ongoing work is modeled as boards. monday.com documents no service object with its own budget or capacity. [24]
- monday service is a separate product for ticketing and IT service management, with its own seats. [99, 100]
- Client accounts are in monday CRM, another separate product. Profitability per client is not documented. [101]

What the difference means

Services and clients are modeled by the customer or bought as other monday.com products. ITM Platform runs services next to projects, with their own budgets and revenue, in the same license.

6 Reporting and analytics

Comparable

A PMO often starts looking for a tool because its monthly portfolio report is assembled by hand.

ITM Platform

4 / 5

- Report builder with seven report types, from projects and tasks to purchases, revenue and time, with custom fields, live data and Excel export. [9]
- Custom dashboards with six chart types and global filters, shared by user or role, plus pre-built dashboards for the portfolio and for each project, service and client. [9]
- Free Power BI templates, and a GraphQL analytics API (DataMart) about one minute behind live data, both included in the price. [102, 38]
- A weekly AI report on each subscribed project arrives by email, and every list exports to Excel. [34]
- Limits: reports export to Excel only, have no charts and cannot be scheduled, dashboards have no drill-down, and there is no certified Power BI connector.

monday.com (monday.com Enterprise)

4 / 5

- Dashboards combine up to 50 boards on Enterprise, and the All Projects Dashboard covers up to 200 projects. [103, 68]
- Pivot boards are an Enterprise feature, and dashboards are sent as PDF on a daily, weekly or monthly schedule. [104, 105]
- Data leaves through the GraphQL API, Excel export and, on Enterprise, a board export API. [40, 106, 107]
- monday.com has no Power BI connector of its own. Tempo Software sells one in the marketplace. [72]

What the difference means

monday.com combines many boards in one dashboard and sends dashboards on a schedule; Power BI needs another company's app. ITM Platform includes a report builder over projects, finance and time, custom dashboards and free Power BI templates, without scheduled delivery.

7 AI and agents

Comparable

Buyers now ask what the AI does with their own portfolio data, who is allowed to use it and what it costs.

ITM Platform

4/ 5

- PMPilot is on every screen and in Microsoft Teams. It answers product and method questions for every user, and questions over live portfolio data as tables for manager licenses, limited to what each user may see. [34]
- AI drafts a plan from a prompt or a meeting transcript, with dependencies and durations. It also writes a weekly report for each subscribed project and can answer from the customer's own methodology. [34]
- An MCP server with 47 tools, 27 that read and 20 that write, lets agents in Claude, ChatGPT, Microsoft Copilot Studio or Cursor create projects and tasks, log time and update progress, risks and issues. It uses OAuth 2.1, applies each user's permissions and logs every call. [36, 108]
- All of it is included in the subscription, with no AI credits or usage meters. Extensions can also call a language model inside an automation. [3, 34]
- Limits: the in-app assistant does not write data, the model provider is OpenAI, and Team Members cannot use data analysis or MCP.

monday.com (monday.com Enterprise)

4/ 5

- The monday sidekick assistant answers from board data and creates, edits and deletes items. [70]
- An agent builder creates custom agents with triggers, tools and a choice of model. Agents have been available to every customer since 6 May 2026. [16, 109]
- On Enterprise portfolios, AI Risk Insights and a daily AI report summarize project health. [35]
- The hosted MCP server reads and writes with more than 60 tools. Models include Anthropic Claude, OpenAI GPT and Google Gemini; customers cannot bring their own. [17, 110]

What the difference means

monday.com's agents and assistant write to boards from inside the product. They use AI credits bought with the seats, which are not in the price compared, so they do not raise the score. ITM Platform's assistant answers and drafts, its extensions can call a language model, and agents write through its MCP server, all included in the license.

8 Integrations and extensibility

monday.com leads

The PPM tool has to exchange data with the ERP, the ticketing system and the tools development teams already use.

ITM Platform

4 / 5

- Public REST API with 358 documented operations and no charge per request. A GraphQL analytics API and an MCP server are included too. [38]
- Extensions change how the product behaves, much like plug-ins. Each is a script that runs inside ITM Platform when a record is created, changed or deleted, on a schedule, or when another system calls its webhook. It can stop a save and tell the user why, call REST or SOAP services, send email or ask a language model. [39, 42]
- Customers, partners or ITM Platform write extensions, for example to enforce an approval rule. The editor is in every subscription. An administrator installs a packaged extension from the extensions panel and fills in its settings form. The Microsoft Dynamics, HubSpot, Salesforce, Zendesk and Help Scout connectors are built this way. [3, 47, 42]
- Packaged connectors for Jira (Cloud and Data Center, both directions), Zendesk, Help Scout, Microsoft Project files, Microsoft Teams and Power BI. [39]
- Limits: packaged connectors cover a limited set of systems, such as Jira, Microsoft Dynamics, HubSpot and Salesforce, and there are no calendar or Git connectors. Other systems need a Custom Extension or API work.

monday.com (monday.com Enterprise)

5 / 5

- More than 850 integrations and apps in monday.com's integrations center and marketplace. [18, 111]
- A GraphQL API with 25,000 calls a day on Enterprise, webhooks, and 250,000 automation actions a month. [73, 45, 43]
- Jira Cloud and HubSpot integrations built by monday.com. Salesforce is a paid Enterprise add-on. [112, 113, 41]
- No monday.com connector for Dynamics 365, SAP or NetSuite was found; SAP Business One is a marketplace app. [114]

What the difference means

monday.com lists more integrations and apps. ITM Platform has a smaller catalog of packaged connectors, and includes its REST API, analytics API and extensions. The extensions call other systems on record events, schedules or webhooks.

9 Security, compliance and hosting

monday.com leads

Procurement and IT security can stop a purchase that the PMO has already chosen.

ITM Platform

4 / 5

- Hosted on Microsoft Azure in West Europe, whose ISO 27001 and ISO 27701 certificates cover the infrastructure, with encryption in transit and at rest. Personal data is processed under the GDPR. [52, 115, 53]
- The security and service documentation given to customers commits to 99.95% availability, an external security assessment every quarter and a yearly disaster recovery test that restores service within two hours.
- SAML 2.0 single sign-on with any identity provider is included in the price. A single-tenant private cloud in the Azure region the customer chooses and an on-premise installation are available for an annual maintenance fee on top of the same license prices. [30]
- Limits: ITM Platform holds no SOC 2 or ISO 27001 certificate of its own and has no public status page. It has no SCIM provisioning, and multi-factor authentication comes from the customer's identity provider.

monday.com (monday.com Enterprise)

5 / 5

- SOC 1, SOC 2 Type II and SOC 3 reports; ISO/IEC 27001, 27017, 27018, 27032 and 27701. [19]
- Enterprise has SAML single sign-on, SCIM, an audit log and a 99.9% uptime SLA with service credits. [20, 21, 116, 22]
- Data in the US, the EU (Frankfurt) or Australia. Only Enterprise accounts in the EU keep data and sub-processors in the EU; Latin American accounts are hosted in the US. [31, 32]
- Cloud only and multi-tenant. The Guardian add-on adds tenant-level encryption and the customer's own key. [33, 117, 29]

What the difference means

monday.com Enterprise brings audit reports, SCIM provisioning and an SLA with service credits. ITM Platform holds no certificate of its own and offers a private cloud or on-premise installation, which monday.com does not.

10 Pricing, licensing and packaging

ITM Platform leads

A budget holder needs a number before the first sales call, and needs to know what makes it grow.

ITM Platform

5 / 5

- Public price list: US$39, 34 or 26 per manager per month depending on volume, billed annually, with a minimum of five manager licenses. [3]
- Team Members, project guests and no-login resources need no paid license, with no limit on their number. [3, 7]
- One product and one edition. Portfolio, finance, resources, agile, AI, the API, the MCP server, single sign-on and support are all in the same license. [3]
- The first contract adds a training pack of 4, 6 or 10 hours. [47]

monday.com (monday.com Enterprise)

3 / 5

- Enterprise has a custom price on monday.com. On AWS Marketplace, monday.com lists it at US$12,480 for 20 seats, US$31,200 for 50 and US$62,400 for 100 a year. [23, 1]
- Anyone who changes board content or posts updates needs a seat. Read-only viewers are free and unlimited. [2]
- Seats are sold in buckets, and an account that grows past its bucket moves to the next one automatically. [12, 75]
- Since 6 May 2026, new customers buy AI credits with their seats. On Enterprise, the credit volume and price are set by quote. [28]

What the difference means

monday.com lists Enterprise prices only on AWS, for three seat counts. The total depends on how many people edit, the AI credits and any marketplace apps. ITM Platform publishes one price per manager license.

11 Implementation and time to value

ITM Platform leads

In the first year, much of the cost of a PPM tool is the time it takes to get people using it.

ITM Platform

5 / 5

- A 14-day trial starts from the website without a sales call or a credit card, and a public demo company shows the product with sample data. [3]
- The Standardized Configuration service has a fixed scope and price and takes about two weeks: assessment, configuration model, basic configuration and six hours of user training. [47]
- Support is included in the license, free online courses run every two weeks, and PMPilot answers how-to questions on every screen. [47, 34]
- Reviewers on Software Advice rate ease of use 4.4, value for money 4.5 and customer support 4.6 of 5, from 105 reviews. [59]
- Limits: data migration and integrations are quoted separately, and bulk loads of projects or users go through the API or support. [47]

monday.com (monday.com Enterprise)

4 / 5

- A 14-day Pro trial starts without a card, and templates give starting points for projects. [27, 118]
- Enterprise professional services are priced separately, and most engagements run 8 to 16 weeks. Managed services list at US$42,000 a year for 10 hours a month. [48, 119]
- Certified partners serve 122 countries, including Cartagon for Spain and Portugal and Xertica for Latin America. [120, 121, 122]

What the difference means

Teams start on Pro the same day, and a PMO setup on Enterprise is a services project of several weeks. ITM Platform offers a self-service trial and a fixed-price configuration of about two weeks, with support included.

12 Ecosystem and customer base

monday.com leads

Large organizations weigh the partner network, the customer base and analyst coverage as part of the risk.

ITM Platform — 3 / 5

- ITM Platform has sold the product since 2011. Its strongest presence is in Spain and Latin America.[25]
- Standard and advanced partners resell and implement the product. The vendor builds custom extensions and product changes for customers, and offers a managed PMO service.[47]
- Limits: a smaller partner network and customer base than an enterprise vendor, and online support 12 hours a day, 5 days a week.

monday.com (monday.com) — 5 / 5

- About 250,000 customers, according to monday.com.[23]
- A Leader in Gartner's Magic Quadrant for Collaborative Work Management from 2023 to 2026, as monday.com states.[54]
- A Leader in Gartner's Magic Quadrant for Adaptive Project Management and Reporting in 2025, as monday.com states.[123]
- Interface in 15 languages, including Spanish and Portuguese, and certified partners in Spain and Latin America.[49, 121, 122]

> What the difference means
>
> monday.com has about 250,000 customers, analyst coverage and a wide partner network. ITM Platform offers a direct relationship with the team that builds the product, in Spanish, English and Portuguese.

IMPLEMENTATION, SERVICES AND SUPPORT

Getting from contract to daily use

What each vendor publishes about getting started, and what users report.

ITM Platform

- Trial: 14 days, self-service from the website, without a credit card. A public demo company shows the product with sample data. [3]
- Standardized Configuration: assessment, configuration model, basic configuration and six hours of training in about two weeks, at a fixed price. [47]
- Microsoft Project import: an .mpp file creates or updates a plan with tasks, dependencies and dates. [81]
- Support: included in the license, online, 12 hours a day and 5 days a week, in English, Spanish and Portuguese. [3]
- Outside the standard service: data migration, integrations and process consultancy, each quoted separately. [47]

monday.com

- Trial: 14 days of Pro, without a card. Trials cannot be extended. [27, 12]
- Setup: monday.com runs in its cloud with project templates; Enterprise adds managed templates that push changes to live projects. [118, 87]
- Implementation: professional services are priced separately, and most engagements run 8 to 16 weeks. Managed services list at US$42,000 a year for 10 hours a month. [48, 119]
- Partners: certified partners serve 122 countries, including Cartagon for Spain and Portugal and Xertica for Latin America. [120, 121, 122]
- Support: 24/7 chat from Basic, starting with an AI assistant; on Enterprise, the SLA sets a response within 30 minutes for critical incidents. [23, 50, 22]

monday.com's marketing describes rollouts of 2 to 4 weeks run by business teams; its services page says most professional services engagements take 8 to 16 weeks [124, 48].

CAPABILITY DETAIL

Capability by capability

Each row states what public documentation establishes for each product. For monday.com, Yes means the capability is in the Enterprise plan, and Partial includes capabilities built with boards, columns, formulas or templates. Add-on names the other monday.com product or the marketplace app that provides it; none of them is in the price in the pricing section.

Yes · Partial · Add-on · No · Not documented

Yes: in the product compared, shown by documentation, release notes, contract terms or a recorded demo. Partial: available with a limitation stated on the same line. Add-on: provided by a higher plan, another product of the same vendor, a separately licensed component or a marketplace app from another vendor, named on the same line. Not documented: the vendor's public documentation does not describe it in the product compared, or only a product page names it. Ask the vendor to show it.

Capability	ITM Platform	monday.com
STRATEGY AND PORTFOLIO		
Strategic goals linked to projects and programs	Yes	Partial monday.com Enterprise. Configurable: OKR board and Goal widget. No goal object documented [80, 125]
Weighted scoring of projects	Yes	Partial monday.com Enterprise. Configurable: Formula column on an approval pipeline board [69, 126]
Pairwise comparison (AHP) with consistency check	Yes	Not documented Not documented
What-if scenarios	Yes Several scenarios per program, each with its own weights, scores and selection. Save and Approve sets each project's approval status	Not documented Not documented
Efficient frontier or portfolio optimization	Yes Efficient frontier computed over every combination, up to 27 components. The selection is made by hand	Not documented Not documented
OKRs with key results	Partial Weighted business goals linked to projects and programs, without key results	Partial monday.com Enterprise. Configurable: OKR board template [80, 127]
Demand intake forms	Partial Ideas are draft projects with their own fields, scored in scenarios and approved through the status workflow. No request form for people without a license	Yes monday.com Enterprise. WorkForms, and a workflow block that creates the project in a portfolio [61, 67]
Programs with budget and schedule roll-up	Yes	Yes monday.com Enterprise. Portfolio of up to 200 projects; 5,000 in beta. One level above projects [78, 79]
Roadmaps	Yes Portfolio and program Gantt with dependencies between projects	Yes monday.com Enterprise. Timeline and Gantt views, and a portfolio Gantt [128, 78]
Benefits tracking	Yes Expected benefit and ROI per project. Planned and realized financial benefits as dated revenue records	Not documented Not documented

Capability	ITM Platform	monday.com
PLANNING AND CONTROL		
Gantt with FS, SS, FF and SF dependencies, lead and lag	✓ Yes	✓ Yes monday.com Enterprise. Four dependency types with lead and lag, in gradual release; dependencies across projects [83, 86]
Critical path	✓ Yes	✓ Yes monday.com Enterprise. Critical path in the Gantt, a trial feature that may later require payment [128, 84]
Baselines	✓ Yes Unlimited, including budget, purchases and revenue	✓ Yes monday.com Enterprise. Several schedule snapshots per board. No cost baseline [85]
Earned value	✓ Yes PV, EV, AC, CPI and SPI per project, with three forecasts. No portfolio roll-up	◌ Not documented Not documented in the help center; a monday.com blog claims earned value dashboards [129]
Microsoft Project import and export	✓ Yes Imports .mpp with tasks, dependencies and dates. Exports Microsoft Project XML, which Project opens and saves as .mpp	◌ Not documented Not documented. Excel or CSV import; Gantt export to PDF or Excel [92, 130]
Project templates	✓ Yes A model project is copied with the parts you choose; dates move to the new start	✓ Yes monday.com Enterprise. Project templates, and managed templates that push changes to projects [118, 87]
Risk register with probability and impact	✓ Yes	◐ Partial monday.com Enterprise. Configurable: risk register template. AI Risk Insights flags risks daily, without probability or impact [91, 35]
Issues and change requests	✓ Yes Change requests are an issue type	◐ Partial monday.com Enterprise. Configurable: board fed by a form [61]
Status workflows with approval rules	✓ Yes One, N of M or all approvers, with budget conditions	◐ Partial monday.com Enterprise. Configurable: workflow builder, column permissions and data validations. No approval feature documented [131, 132, 133]
Stage gates	✓ Yes Statuses with approval rules act as gates. No deliverable checklist	◐ Partial monday.com Enterprise. Configurable: Stage field on portfolio projects and data validations [67, 133]
AGILE AND HYBRID		
Kanban boards with swimlanes	✓ Yes	✓ Yes monday.com Enterprise. Kanban view with swimlanes [88]
WIP limits	✓ Yes Limit per column; the column header turns red when it is exceeded	✓ Yes monday.com Enterprise. Task limit per Kanban column [88]
Sprints and backlog	✓ Yes	⊕ Add-on monday dev. Sprints and backlog. On the work platform, a board template only [89, 134]
Burndown and cumulative flow	✓ Yes	⊕ Add-on monday dev. Burndown and velocity. Cumulative flow not documented [90, 135]

Capability	ITM Platform	monday.com
Story points and velocity	Partial Burndown and cumulative flow, and sprint velocity in the AI project report. No story points field	Add-on monday dev. Story points, velocity and sprint capacity [134, 136]
Agile and waterfall projects in one portfolio and one capacity plan	Yes	Partial monday.com Enterprise. Gantt and Kanban on any board; monday dev projects sync into a portfolio in beta [137, 138]
Scaled agile planning (SAFe, PI planning)	No	Not documented Not documented
RESOURCES AND TIME		
Demand by role before naming people	Yes	Yes monday.com Enterprise. Placeholders by job role in the Resource planner [14]
Capacity against demand views	Yes	Yes monday.com Enterprise. Resource planner, Capacity manager and utilization report [14, 95]
Overallocation across all projects	Yes	Yes monday.com Enterprise. Capacity manager across up to 200 planners from a portfolio [14]
Skills-based search	Partial Free capacity by professional category in the resource views. No skills inventory	Yes monday.com Enterprise. Up to 30 skills per person, and AI Smart assignment [15, 14]
Automatic resource leveling	Partial Redistribution proposes moving hours to people with free capacity. Dates do not move	Not documented Not documented. Reassignment is manual [14]
Timesheets	Yes	Partial monday.com Enterprise. Timer or manual sessions per item. No weekly timesheet [62, 139]
Timesheet approval cycle	Partial Managers accept the hours used for cost and billing, and period close locks them. No submit step	Add-on Tracket (Avisi Apps), marketplace app. Submit and approve timesheets. US$526 a month billed yearly, up to 130 seats [11, 71]
Billable and non-billable time	Yes Logged separately; non-billable hours stay out of time-and-materials revenue	Partial monday.com Enterprise. Configurable: a separate time tracking column and a formula [96, 62]
FINANCIALS		
Top-down and bottom-up budgets with actuals	Yes	Partial monday.com Enterprise. Configurable: Budget column, actuals and formulas; budgets in the All Projects Dashboard [64, 6, 68]
Time-phased budget by month	Partial Estimated and actual hours by month per project and person, and revenue recognized by month. No monthly cost budget	Partial monday.com Enterprise. Configurable: groups or columns per period [140, 141]
Dated cost and bill rates	Yes	Partial monday.com Enterprise. Configurable: hourly rate column times tracked hours. No rate table or effective dates [96, 15]

Capability	ITM Platform	monday.com
Purchases and external costs	Yes CSV import of actuals from the ERP	Partial monday.com Enterprise. Configurable: Supply Orders template and expense items [142, 6]
CAPEX and OPEX classification	Partial Through purchase types, budget accounts or custom fields	Not documented Not documented
Multi-currency	Yes Exchange rates entered manually or by extension	Partial monday.com Enterprise. Currency symbol per column, no conversion. Marketplace apps convert [65, 143]
Revenue and margin per project	Yes	Partial monday.com Enterprise. Configurable: billable total by formula. No margin feature documented [96]
Revenue recognition	Yes Five methods	Not documented Not documented
Customer invoicing	Partial Billable hours and time-and-materials revenue by month, with billed marks against double billing. Invoices are issued in the ERP	Add-on monday CRM. Quotes and invoices in monday CRM. Enterprise integrates with QuickBooks Online [97, 98]
Period close	Yes	Partial monday.com Enterprise. Configurable: board or column locks by the owner. No period close [144, 132]
SERVICES AND OPERATIONS		
Ongoing services managed alongside projects	Yes	Partial monday.com Enterprise. Configurable with boards. monday service is a separate ticketing product [24, 99]
Client records with profitability	Yes	Add-on monday CRM. Accounts and contacts. Profitability per client not documented [101]
REPORTING AND ANALYTICS		
Report builder	Yes Seven report types with custom fields. Excel export, no charts	Yes monday.com Enterprise. Dashboard widgets, lists across boards and Pivot boards [103, 145, 104]
Custom dashboards	Yes Six chart types, no drill-down	Yes monday.com Enterprise. 50 boards per dashboard; All Projects Dashboard up to 200 projects [103, 68]
Power BI	Yes Free templates over the API	Add-on Power BI Connector by Tempo (Tempo Software). Marketplace app, US$130 a month up to 130 seats. No monday.com connector [72]
Analytics API or data export	Yes GraphQL DataMart, included	Yes monday.com Enterprise. GraphQL API, Excel export and a board export API [40, 106, 107]
Scheduled report delivery	Partial Weekly AI project report by email. Scheduled extensions can email summaries	Yes monday.com Enterprise. Dashboards sent as PDF on a schedule, 100 schedules [105]
AI		
Assistant inside the product	Yes	Yes monday.com Enterprise. monday sidekick, which also edits items. Uses AI credits [70, 28]

Capability	ITM Platform	monday.com
Questions over live portfolio data	✓ Yes Manager licenses, scoped to each user's permissions	✓ Yes monday.com Enterprise. Sidekick answers from board data; a portfolio version on Enterprise [70, 78]
AI-generated plans	✓ Yes	✓ Yes monday.com Enterprise. Project outline or board from a prompt [64, 146]
AI status reports	✓ Yes Weekly subscription per project	✓ Yes monday.com Enterprise. Daily portfolio AI report with an executive summary [35]
Configurable agents inside the product	◐ Partial Extensions call a language model on record events or on a schedule and act on the answer. No agent builder	✓ Yes monday.com Enterprise. Agent builder with triggers, tools and model choice. Uses AI credits [16]
MCP server	✓ Yes 47 tools, read and write	✓ Yes monday.com Enterprise. Hosted, read and write, more than 60 tools. Calls count against API limits [17, 73]
AI included in the base price	✓ Yes	◐ Partial monday.com Enterprise. Credits bought with seats since 6 May 2026; Enterprise volume and price by quote. Some features use none [28, 74, 23]
INTEGRATIONS		
Public REST API	✓ Yes 358 operations	✓ Yes monday.com Enterprise. GraphQL, 25,000 calls a day [40, 73]
Webhooks	✓ Yes Inbound per extension; extensions call a URL on record events	✓ Yes monday.com Enterprise. Board webhooks [45]
Automation and custom extensions	✓ Yes Scripted extensions on record events, schedules and webhooks; can stop a save. No visual builder	✓ Yes monday.com Enterprise. 250,000 automation actions a month and 250 workflows [43, 23]
Jira connector	✓ Yes Included. Import and export with Jira Cloud and Jira Data Center	✓ Yes monday.com Enterprise. Jira Cloud integration by monday.com; two-way sync in beta [112, 147]
ERP and CRM connectors	◐ Partial Microsoft Dynamics, HubSpot and Salesforce connectors built as extensions. Other systems through extensions or the API	◐ Partial monday.com Enterprise. HubSpot and QuickBooks Online; Salesforce a paid add-on. No Dynamics 365 or SAP connector by monday.com [113, 41, 98]
Integration hub with a connector catalog	◐ Partial Packaged connectors installed from the extensions panel with a settings form	✓ Yes monday.com Enterprise. More than 850 integrations and apps [18, 46]
SECURITY AND DEPLOYMENT		
Single sign-on (SAML)	✓ Yes Included	✓ Yes monday.com Enterprise. SAML with Okta, Entra ID, OneLogin or a custom provider [20]
SCIM user provisioning	⊖ No	✓ Yes monday.com Enterprise. SCIM provisioning [21]
ISO 27001 or SOC 2 held by the vendor	⊖ No	✓ Yes monday.com. SOC 1, SOC 2 Type II, SOC 3; ISO/IEC 27001, 27017, 27018, 27032, 27701 [19]

Capability	ITM Platform	monday.com
Choice of hosting region	Partial West Europe as standard; any Azure region in private cloud	Yes monday.com Enterprise. US, EU (Frankfurt) or Australia; strict EU residency on Enterprise. Latin America hosted in the US [31, 148]
On-premise installation	Yes Annual maintenance fee	No monday.com. Cloud only [33]
Single-tenant private cloud	Yes Annual maintenance fee	No monday.com. Multi-tenant. The Guardian add-on adds tenant-level encryption and your own key [117, 29]
Public status page	No	Yes monday.com. Public status page [149]
Native mobile app	No Responsive web	Yes monday.com. iOS and Android on all plans [23]
COMMERCIAL		
Public list price	Yes	Partial monday.com. Basic to Pro up to 40 seats on the website; Enterprise on AWS Marketplace for 20, 50 or 100 seats [23, 1]
Free licenses for team members	Yes Unlimited	Partial monday.com. Free viewers read, are assigned items and submit forms. Anyone who edits needs a seat [2, 61]
Self-service free trial	Yes 14 days	Partial monday.com. 14 days of Pro, no card. No Enterprise trial documented [27]
All modules in one edition	Yes	No monday.com. Five plans; AI credits bought with seats; monday dev, CRM and service sold separately [23, 12]

MOVING FROM MONDAY.COM

What a move from monday.com to ITM Platform involves

An organization can keep monday.com for team work and move portfolio, resource and financial management to ITM Platform, or move the whole PMO. ITM Platform has no packaged monday.com connector. monday.com exports boards to Excel and the whole account on request, and its GraphQL API reads every board [106, 150, 40].

Data	How it moves to ITM Platform
Projects and tasks	Read through the monday.com API or exported to Excel, then created in ITM Platform through its REST API, an extension or an import quoted by ITM Platform services. Subitem levels become the task hierarchy.
Dependencies and baselines	Dependencies are read from the Dependency column and recreated as task links. Baselines are set again in ITM Platform, which holds several named baselines per project.
Custom columns	Mapped to ITM Platform custom fields during the move.
People and capacity	Created as ITM Platform users. Team members are free, however many there are. Assignments are set in the team view.
Time entries	Kept as an Excel archive, or loaded as actuals through the API, with actuals starting in ITM Platform from a cut-over date.

Data	How it moves to ITM Platform
Budgets in columns	Rebuilt as top-down and bottom-up budgets, purchases and revenue lines in each project.
Forms and automations	monday.com intake forms are replaced by draft projects that go through status approvals. Automations are rebuilt as workflows or extensions; they cannot be imported.
Dashboards	Rebuilt with ITM Platform reports, dashboards and the Power BI templates.

The monday.com API allows 25,000 calls a day on Enterprise and 10,000 on Pro, so a bulk extract should throttle and retry [73]. Excel export carries the table view only, without grouping or other views [106].

METHOD AND SOURCES

How we compared the two products

How to read this page

The first part of the page gives the answer: who each product fits, what each costs, how they score and where monday.com is stronger. The second part holds the evidence for each score, the capabilities one by one and questions for both vendors.

Numbers in brackets link to the sources at the end of the page. ITM Platform wrote this page, so treat the scores as one vendor's assessment and check the sources that matter to you.

How this comparison was made

1. The same twelve criteria are used for every product. They group the categories of ITM Platform's public PPM checklist and add security and the vendor's ecosystem.
2. Statements about monday.com come from public sources: the vendor's documentation, release notes, recorded demos, legal terms and marketplace listings, then review sites and analysts. A capability named only on a product page or in a brochure is marked not documented. Each source carries a numbered link and the date we consulted it.
3. Scores go from 0 to 5 against a published scale. A product is scored on what public sources establish. Where they do not establish the answer, the item is marked not scored or not documented: ask the vendor to show it. A capability that works the same way in both products gets the same mark.
4. Scores refer to the product whose price is shown. When a gap is covered by another product of the vendor, a paid add-on or a marketplace app from another company, the page names it with its price. It raises the score only when its price is included in the comparison.
5. We did not run a hands-on test of monday.com. Statements about ITM Platform come from its documentation and from the product.
6. The criteria are not weighted and there is no total. Weight them by what matters to your organization.
7. Where monday.com is stronger, the page says so. ITM Platform's own limitations are listed too.

Who wrote it

ITM Platform wrote and paid for this comparison and makes one of the products compared. Read it as a vendor's assessment and check the sources.

We check the facts for changes every month, and sooner when monday.com changes pricing or ships a major release. The date at the top of the page is the month of the last check.

If a statement is wrong or out of date, send us the correction with a public source. We correct verified errors.

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