ITM Platform

On Premises

Host ITM Platform on your own servers with our **performance, security and accessibility** standards
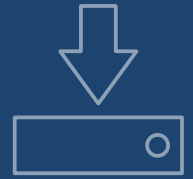
Why choose ITM Platform On Premises over Cloud:

◗ Legal requirements: some organizations and public entities are obliged by law or by their internal policies to host all their computer programs on their own servers.

◗ IT policies: in other cases, the customer's technological infrastructure require all information systems to be hosted internally.

◗ Internet access: this model guarantees full performance for users without a regular internet connection.

How does it work:

◗ With the aim of maintaining performance standards and all ITM Platform features over time, ITM Platform On Premises is started in collaboration between the customer's IT management and ITM Platform experts.

ITM Platform provides the installation, updates and maintenance on time windows determined by the customer. All operations are performed remotely and through a secure connection.

SET-UP PROCESS:

① Initial preparation

▸ The customer allocates an infrastructure and timeframe for installation.

② Installation

▸ Following the customer's coordinates, ITM Platform On Premises is installed remotely.

Duration: between one to two weeks.

Includes:
▸ Configuration: systems and databases, as well as web, API and email servers.
▸ Software installation and configuration.
▸ Quality and assurance tests.

③ Delivery

▸ Delivery and customer training.

④ Updates and adjustments

▸ Regular product updates are delivered along with performance adjustments and analyses of vulnerabilities.

Frequency: weekly, monthly, biannual

Includes:
▸ Systems management (OS, DDBB, SSL, etc)
▸ Software update and control
▸ Backup, review and adjustments
▸ Security check and analyses of vulnerabilities
▸ Performance monitoring

ITM Platform
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