



ITM Platform

On Premises

Host ITM Platform in your own servers with our performance, security and accessibility standards

WHY CHOOSE ITM PLATFORM ON PREMISES OVER CLOUD:



Legal requirements: some organizations and public entities are obliged by law or by their internal policies to host all their computer programs on their own servers.



Architecture policies: in other cases, the customer's technological infrastructure require all information systems to be hosted internally.



Internet access: this model guarantees full performance for users without a regular internet connection.

HOW DOES IT WORK:

With the aim of maintaining performance standards and all ITM Platform features over time, ITM Platform On Premises is started in collaboration between the customer's IT management and ITM Platform experts.

ITM Platform provides the installation, updates and maintenance on time windows determined by the customer. All operations are performed remotely and through a secure connection.

SET-UP PROCESS

1 Inicial preparation

The customer allocates an infrastructure and a time window for installation

Installation 2

Following the customer's coordinates, ITM Platform on Premises is installed remotely.

Duration: between one and two weeks

Includes:

- Configuration: systems and databases, as well as web, API and email servers
- Software installation and configuration
- Quality and assurance tests

3 Delivery

Delivery and customer training

Updates and adjustments 4

Periodical product updates are delivered along with performance adjustments and analyses of vulnerabilities

Regularity: weekly, monthly, biannual

Includes:

- Systems management (OS, DDBB, SSL, etc)
- Software update and control
- Backup, review and adjustments
- Security check and analyses of vulnerabilities
- Performance monitoring

