User Guide Project Manager

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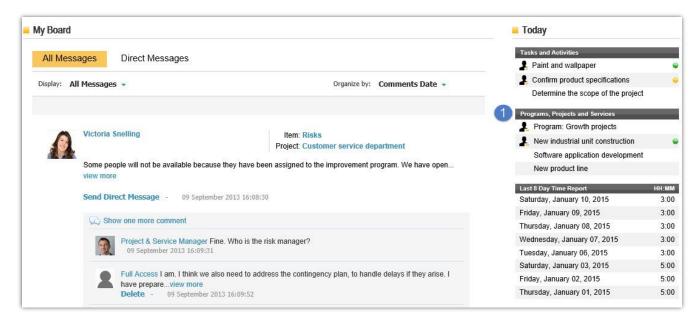
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1. The Project Manager

In ITM Platform, the Project Manager is the one person with permissions to change or view every aspect of a project: distribution of tasks, economic scope, communication, documentation, etc.

A Project Manager can be appointed when first creating a project, who will be duly informed of this via their Communication Panel and email according to how they have their system configured.

Whenever the \blacksquare icon is displayed to the left of a project name ①, it means you are the Project Manager and can view all the corresponding sections by clicking on the icon.



Bear in mind that there may be more than one Project Manager and that you, as a Project Manager, can assign others provided the persons you wish to appoint have a licence permitting them to take on such a role.

Browsing a project file is done via tabs, which represent the various sections described in this guide.

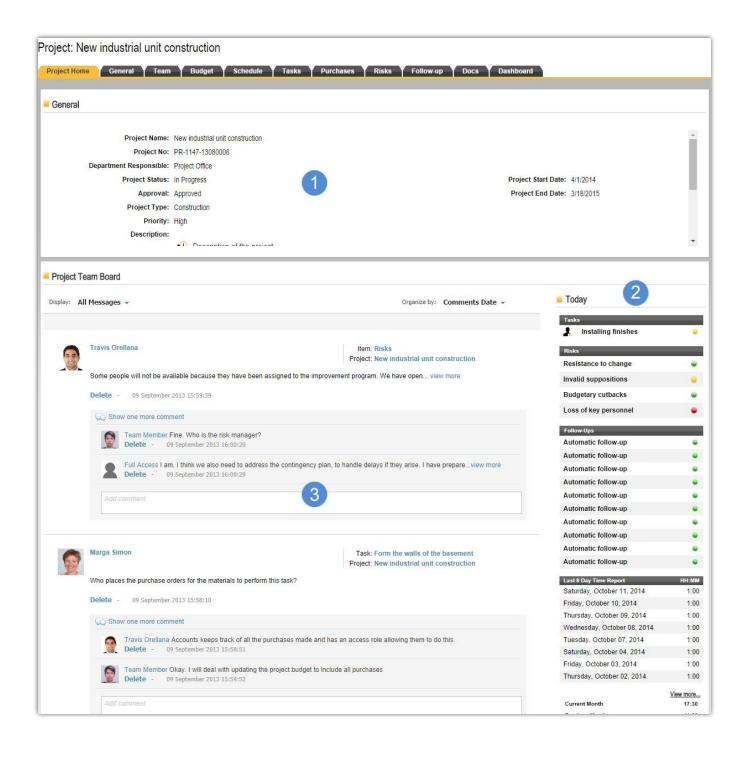


If you require any additional information, you will find guides and video tutorials by accessing the "Help and Tutorials" option from the help button. Additional information can also be found via the ITM Platform channel on YouTube at http://www.youtube.com/user/itmplatform.



2. Home Panel

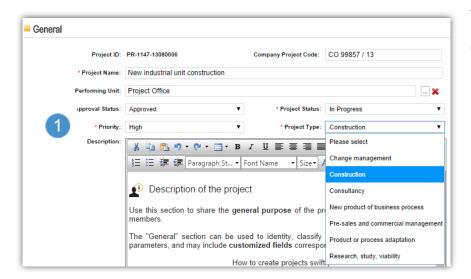
The Home Panel offers a general overview to all members of a project, although its content is adapted according to the permissions of whoever is viewing the information. The Project Manager will see the entire panel: the General Information section 1, the Communication Panel with all the messages and conversations related to the project in question 2 and the "Today" Panel 3, which, unlike the "Today" section on the "Home" Panel, shows all those items that are active and relevant today in terms of the project and not the user connected and viewing the system.



3. General Parameters of the Project



The "General" tab contains the project classification data. Bear in mind that the more information you feed into this section, the better you will be able to subsequently analyse aspects related to this project and the portfolio as a whole.



The parameters included here are highly customisable. For example, those related to approvals, priority, status or project type will be those applied to your organisation.

Besides the General sub-section, you will also find:

- Project start and end dates (not compulsory).
- Alignment with targets, where you can set the individual significance of the project for the organisation.
- **Relationships**, where you can link the project to Processes, Clients and various departments within your organisation.

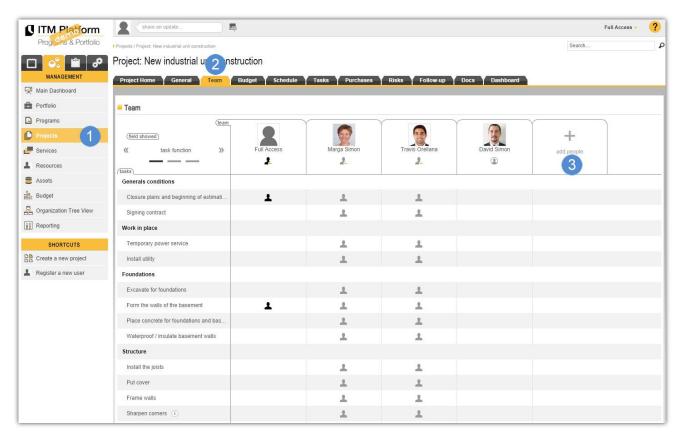
Besides the standard information fields, this section will also display customised fields to suit the information requirements of your organisation if the Administrator has configured it to do so.



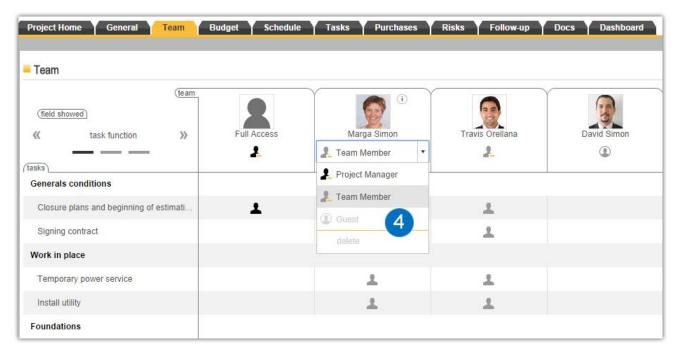
4. Allocating Users to Projects and Tasks

Allocating Users to Projects

Once users have been set up, they can be allocated to projects and tasks. Click on "Projects" 1 and select a project to which you wish to allocate a team 2. Click on "Add Users" 3 to add users.



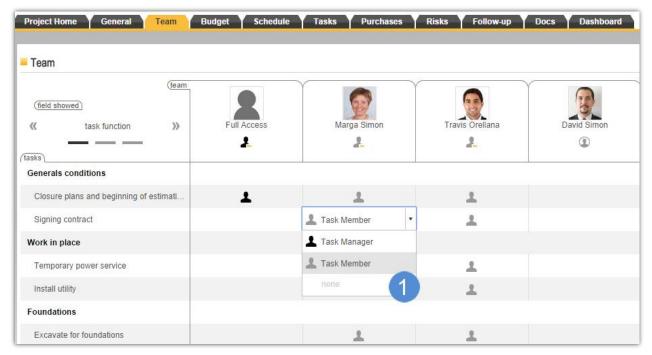
You must then assign a role to each user in the project by selecting from the list of available roles 4: **Project Manager** for creating tasks, allocating other users in the team to those tasks and administering the various project variables; **Team Member** of the project for actively taking part in the project; or **Interested Party** for accessing project information as read-only data.



Allocating Users to Tasks

Once the roles have been assigned to each user in the project, you can also assign their roles in the specific tasks if they have already been created from the "Gantt Chart" or "Tasks" sections.

Click on each task icon beneath a user 1 to appoint that user as Task Manager or Task Member.



Bear in mind that any user with *Team Member* permissions can be appointed as the **Task Manager** and perform the duties related to managing the task, such as supervision, uploading documentation or estimating effort.

Other Team Sub-sections

This same section can be used to change the display and access different information on each user and their tasks.





The "Estimated Effort" sub-section 1 will enable you to make workload predictions 2 in order to adjust the size of the team, manage capabilities and estimate budget costs.

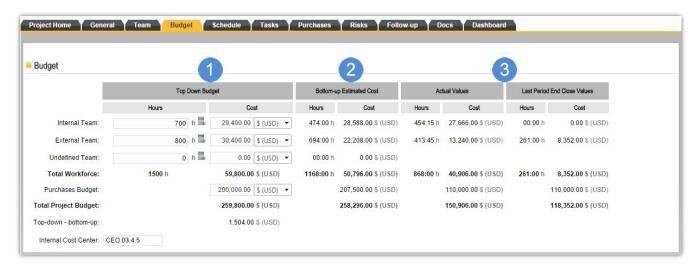
Clicking again will bring up the "Accepted Effort" subsection 3, where you will be able to see the estimated / reported values and change the accepted value 4 for the task as a whole.

5. Budget



The **cost elements** administered within ITM Platform projects are those of **hours** and external **procurement** or acquisitions (invoices). In the simplest of terms, let's say that a project consumes "n" hours at a cost of "x" and that it also consumes external resources, such as materials for example, for a total value of "z". In this case, consumption by the project will amount to n hours * x dollars + z material costs.

There are three main blocks related to budgets and supervision handled by ITM Platform:



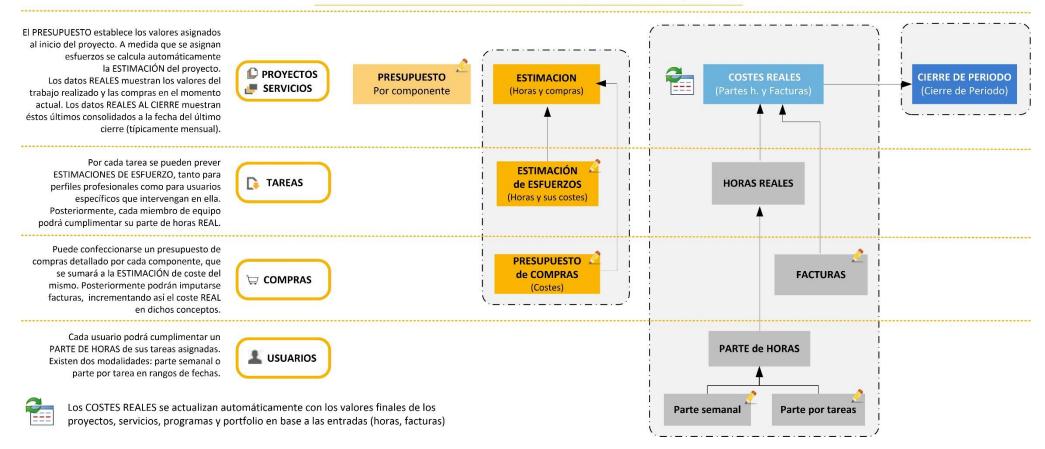
- ✓ **Budget**: 1 This is the amount of money assigned to the project. This is also what we call *top-down*, because it goes from the decision on how much money to make available for the project down to a more detailed analysis. This can be defined as a total amount for the project, setting other figures depending on whether they refer to internal or external staff, etc.
- ✓ **Cost Estimate** or *bottom-up* ②: This is the cost assessment made by the system based on the hours and procurement estimates made by the Project Manager at the planning stage. For example, let's say that the project will consume "n1" hours on one task and "n2" hours on another, and that it will use "z1" materials for manufacturing and "z2" materials for commercial activity. The sum total of all these figures will produce an estimated cost as the schedule and project are updated with progress over time.
- ✓ Real: 3 This is easier to understand, probably the most helpful aspect and that which makes the system complete. It shows the number of hours reported by each member of the project team. Calculated in real time and based on standard costs and fees, they are used to generate real consumption and cost figures at any given time. Similarly, any invoices received and assigned to the project will be added to the corresponding section.

The procurement calculation is not a complex one. It merely allows for the separation of invoices under different budgetary headings and for each invoice to be assigned to specific suppliers.

However, the hourly cost calculation deserves a little more explanation:

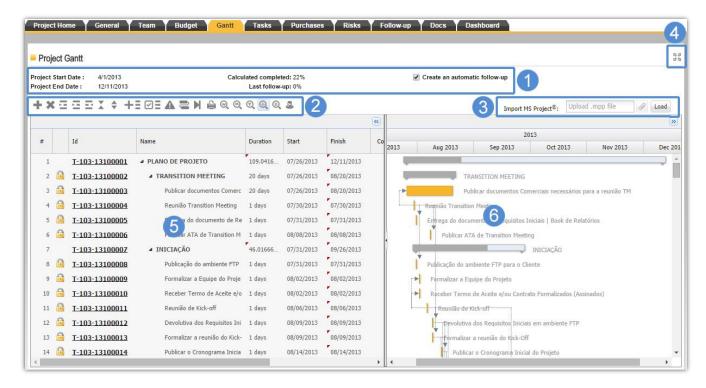
ITM Platform includes a comprehensive **standard cost** system that enables values to be set for each **professional profile**, whether they relate to **internal** or **external personnel**. The Project Manager need not be concerned with establishing these relationships as the system does so automatically when allocating the project team to the tasks and estimating their effort.

ITM PLATFORM Generación de Presupuestos / Proyecto 🚠



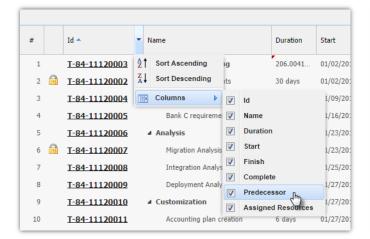
6. Schedule (Gantt Chart)

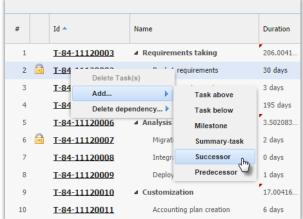
The ITM Platform Gantt Chart module will allow you to perform most of the roles associated with the project tasks. You will find the following main sections:



- 1 Section on project dates and supervision information
- Bar containing buttons for task control (task creation, base line, printing, zoom, etc.)
- 3 Import from MS Project®
- 4 Full screen
- Column control
- 6 Graphic display

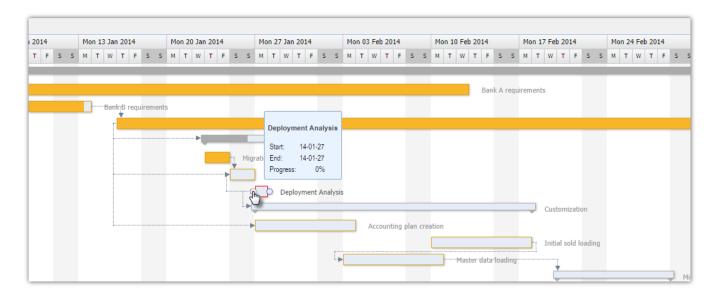
The column control section can be used to select those columns that you wish to display. Various actions related to the task in question can be performed by right-clicking on your mouse.



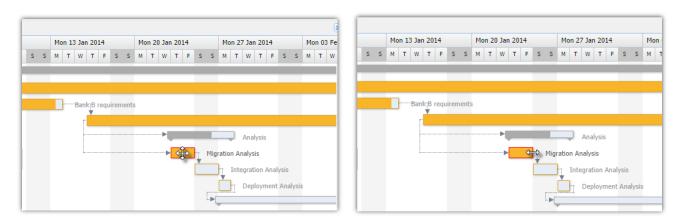


The right-hand graphic display panel can be used to perform the same actions on tasks as by right-clicking on your mouse in the columns panel, as well as:

Establish dependencies by dragging from the location of the start task (beginning or end) and releasing at the location of the end task:



And move a task, either as a whole or only one end thereof by dragging and releasing as required.



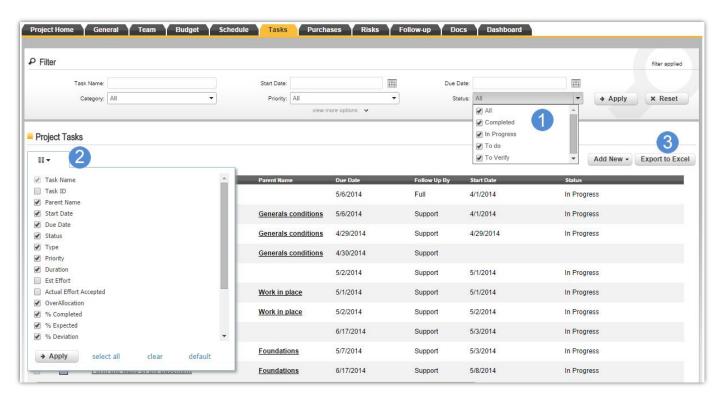
You may see the following icons that affect the actions you are able to perform:

- (Half-closed padlock) **Task begun**: the start date cannot be moved.
- (Fully-closed padlock) **Closed task**: no dates can be moved.

7. List of Tasks

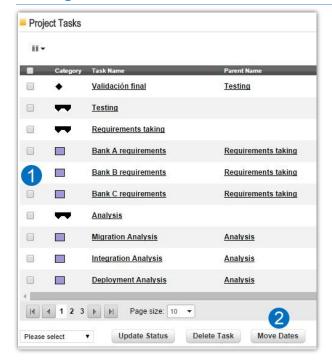
The list of tasks is a **customisable and dynamic report** on the tasks that comprise the project. It is very helpful for identifying tasks on the verge of completion, those with a status that requires your attention and those in which a specific individual is involved.

In this example, we wish to identify those tasks that are currently under way or pending 1 but we also wish to view certain information fields 2, which will be displayed in the columns.



Furthermore, as is the case for all dynamic lists within ITM Platform, you can **export** the content to **MS Excel®** 3.

Moving Task Blocks from the List of Tasks



From the list itself, select those tasks you wish to move and click "Move Dates".

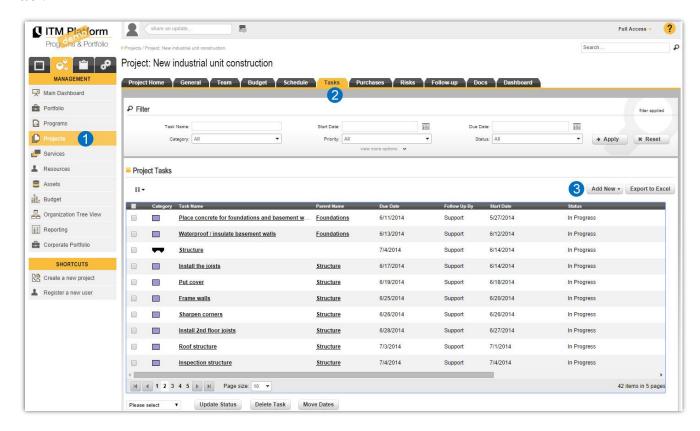
If none of the tasks has been started yet (in other words, no supervision activity or reported hours), a dialogue box will ask you to enter a start date 3 for the first task, respecting the dependencies and distances between all the other dates within the block.



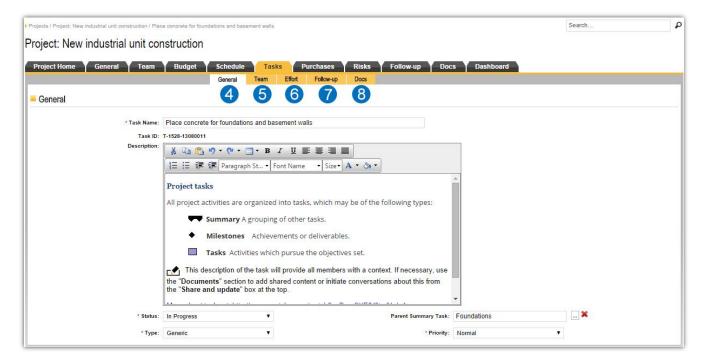
8. Managing Tasks

Click on the MANAGEMENT menu, then Projects and select the **project** 1 in which you wish to create the task.

In the **Tasks** section 2, you will be able to create three basic types of task 3: milestone, summary task or standard task.



The task file is similar to the project file but merely represents a smaller work unit in which you can configure the general 4 and classification information for the task, allocate the team 5 that will work on it, estimate the effort 6 that each member will need to invest, perform supervision activities 7 or upload documentation 8:

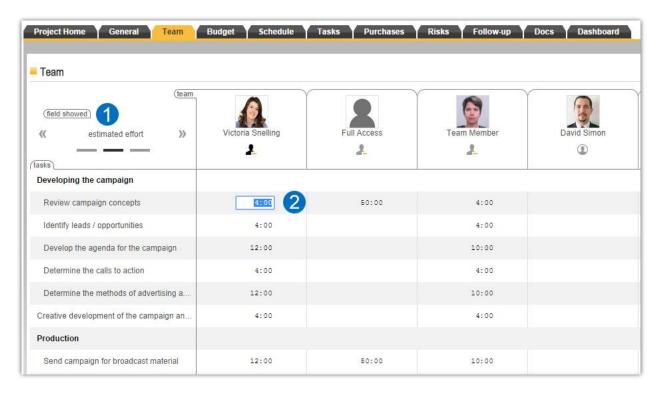


Task Effort Estimation

Correctly estimating the necessary effort is very important for:

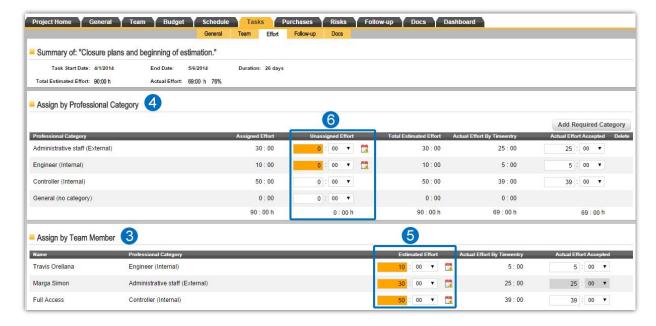
- ✓ The global estimation of resources
- ✓ Measuring individual performance
- ✓ **Cost** estimation (*bottom-up* budget)

The fastest method is to perform this estimation per task and user in the "Estimated Effort" sub-section 1 of the "Team" tab.



All you need to do is open the hours table and enter the estimated figures 2. In the "Accepted Effort" sub-section, you will then be able to see the estimated figures compared with the figures reported by the user and, if so desired, change the value.

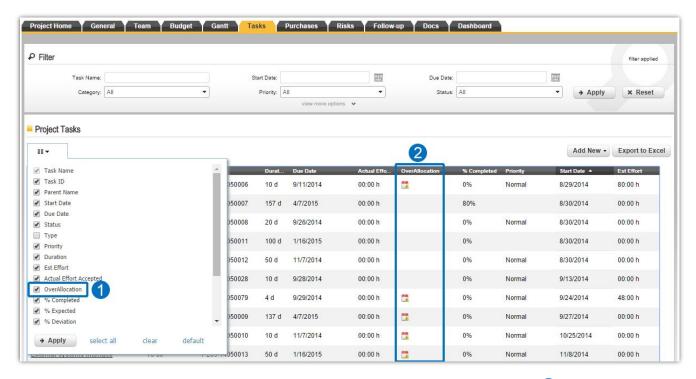
You can also perform these estimates from the "Effort" sub-section of the task, both per user 3-5 and per professional profile 4-6 if there is no information on who will carry out the function.



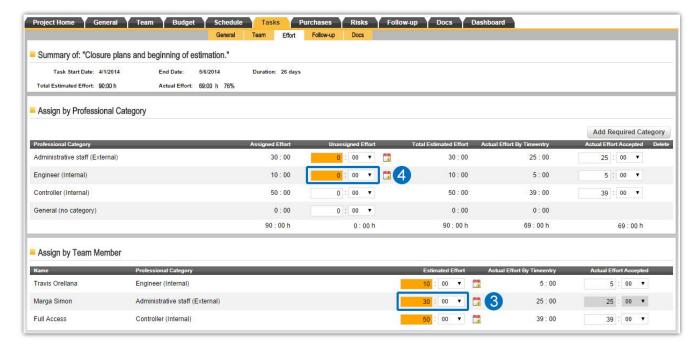
Over-allocation of Estimated Time

Each user in ITM Platform can have a work schedule allocated per day of the week so that, when task allocation and the corresponding effort estimates exceed the number of man hours available, the system will issue an **alert** that can then be managed.

These alerts can be found in the List of Tasks by selecting the "Over-allocated" option 1 from the list of fields to be shown 2.



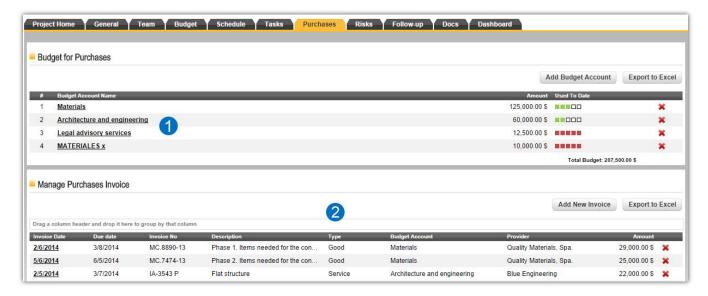
... or from the "Effort" sub-section of the task, by highlighting the over-allocation of users 3 from the professional profiles 4.



9. Procurement and Acquisitions

Procurement and acquisitions are understood as **external costs** that are not measured in man hours or not registered in the system but the associated costs need to be included.

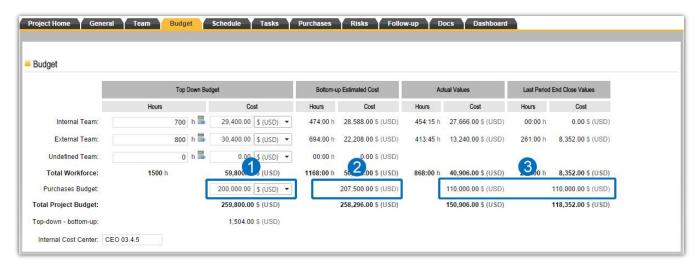
These costs will form part of the estimated costs via the definition of budgetary headings 1 and the real costs based on invoices received 2.



As Project Manager, you can allocate received **invoices** to the project and allocate them to each **heading**. It is also possible for someone outside of the project to allocate invoices via a specific management section set up for this purpose.

Reflection of Procurement in Budgets

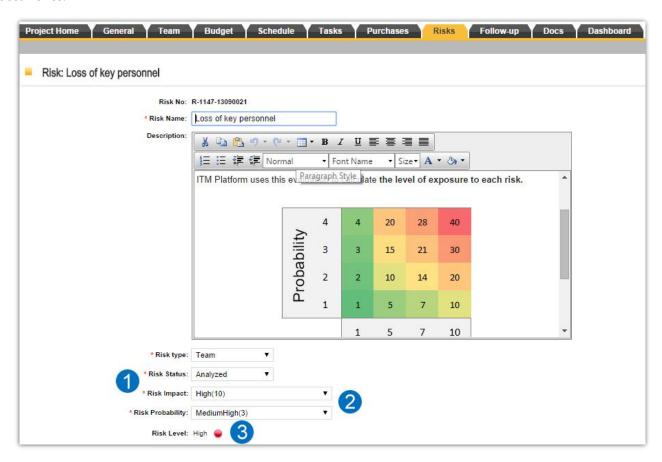
The amount of money available for procurement is defined in the "Budget" section 1. When the available budgetary headings are established, these can be found in the "Cost Estimate" section 2 and, when they finally arrive and invoices are allocated, they are reflected in the corresponding "Real Values" sections 3, whether at the time or when finally closing the period.



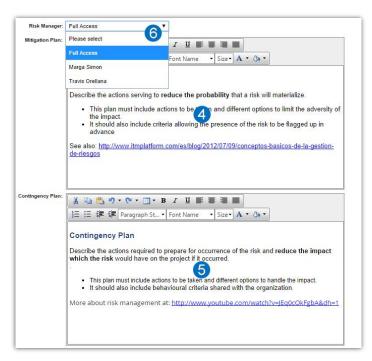
10. Risks

ITM Platform enables the identification and management of project risks, in other words, those potential events that would adversely affect the project were they to occur.

Besides the classification data, the system will propose a **Level of Exposure** 3 that is calculated according to the values assigned to the "**Impact**" 1 that it would cause were it to occur multiplied by the "**Probability**" 2 of occurrence.



Contingency plans can also be drawn up 5 to tackle the situation were the risk event to occur and soften the *impact*, as well as **mitigation** plans 4 to be applied in order to reduce the *probability*.



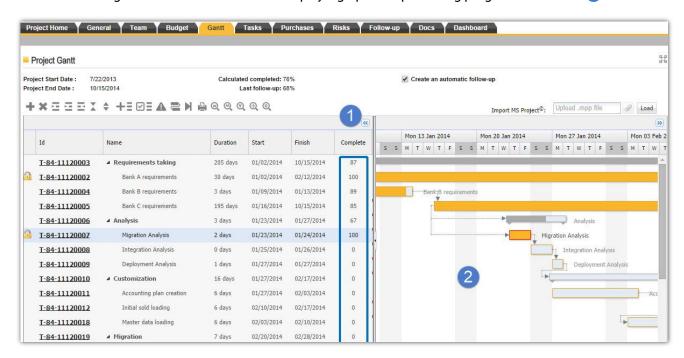
You can appoint a **Risk Manager 6** from among the team members, who will receive a notification on their appointment on both the Communication Panel and in their own email.

11. Supervision

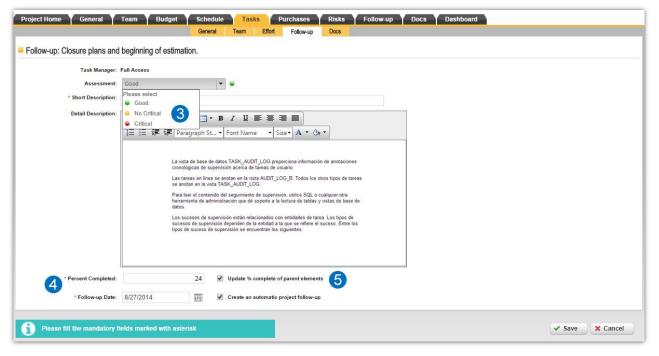
The various supervision activities in ITM Platform are grouped together according to the level in question: Task \rightarrow Project \rightarrow Programme \rightarrow Portfolio. Even when it is not essential for achieving a complete distributed work system, reporting on progress from the base line can be very helpful.

Supervision of Tasks

It is possible to report on the level of progress on tasks **from the Gantt Chart** via the "Completed" column 1, which can even be managed with the mouse wheel to display a graphic strip showing progress on the task 2.



However, more comprehensive supervision can be undertaken **within the task** from the "**Supervision**" **sub-section** by allocating a subjective visual assessment 3, establishing a progress percentage 4 (where 100% will close the task) and specifying whether you want the system to update progress on all parent tasks 5.

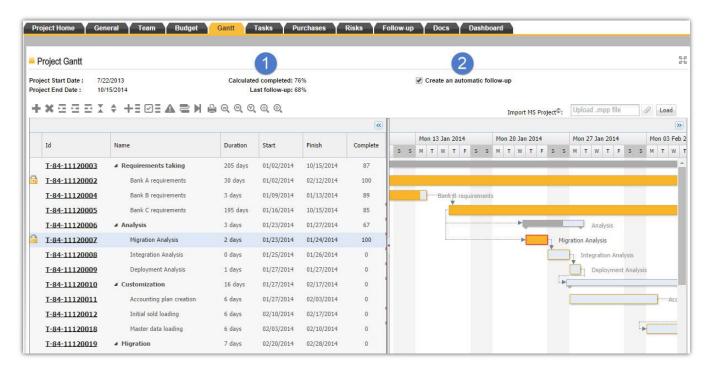


Remember that **any user who is a** *Team Member* **can be appointed as Task Manager** and therefore undertake supervision activities on the project without necessarily being the Project Manager.

Supervision of Projects

The supervision of projects is undertaken in a similar way to the supervision of tasks: from the Gantt Chart or from the supervision section.

By default, if you move the tasks along yourself, the system will inform you of the **calculated progress** 1 based on the duration and progress of each one of the constituent tasks.

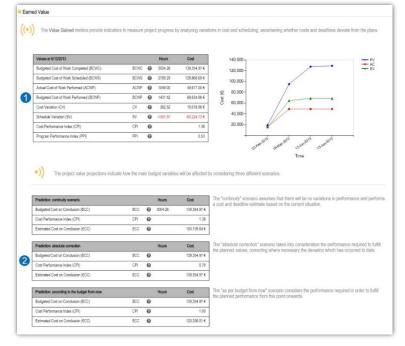


It will also provide you with information on the most recent **supervision activity performed** (manual) and will offer the chance to set up automatic supervision activities 2.

As is the case for tasks, there is a "Supervision" section in the project where you will also find the Value Gained.

Value Gained

The Management of Value Gained allows you to control execution of the project via its budget and its execution schedule.



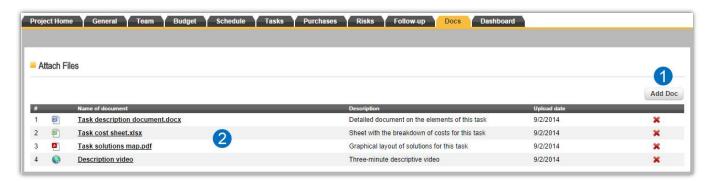
1 It compares the amount of work already completed at any given moment with the estimate made before the project was started.

This provides a measurement of how much work has been done, how much remains to be done in order to complete the project and, by extrapolating the effort invested in the project, it can estimate the economic resources that will be required to conclude the project.

2 The **scenarios** help you estimate **how it will end** if the conditions used to draw up the Gantt Chart are maintained, either under the same conditions as present to date or if those conditions are altered henceforth.

12. Documents

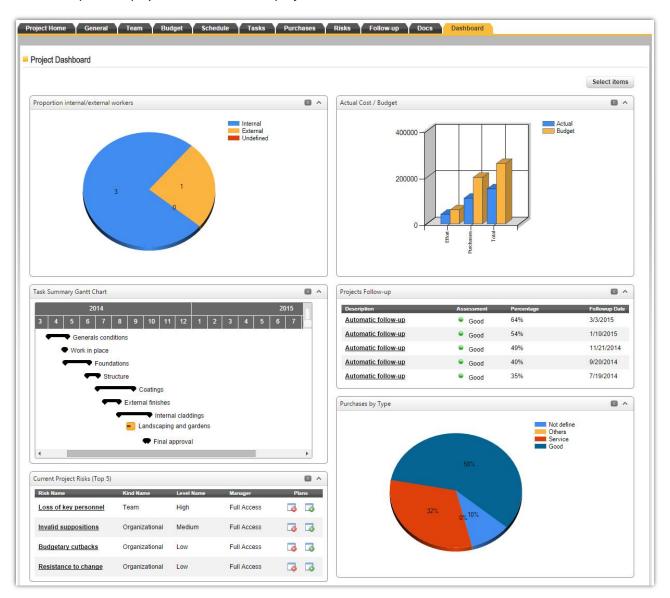
As is the case for tasks, you can upload documents to the projects by clicking on "Add".



Besides **documents**, you can also add **links** - identified by the icon. This system is especially useful if you already have a document management system that you wish to maintain but whose files you wish to link to ITM Platform.

13. Project Control Panel

The control panel displays information on the project taken from the sections described above.



By using the "Select Elements" button, you can choose which graphs and short-lists you wish to be displayed when opening this section.

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